

**AQAR (2021-22)**

**1.4.2**

**FEEDBACK**

**ANALYZED**

**AND**

**ACTION**

**TAKEN**

**CSE**

**PARENTS**



Feedback Matrix(2021-2022) : CSE							
Parents Feedback on their wards improvement, Institute's infrastructures and QoS							
Total Student	No of Forms	Question No	Very Happy	Happy	Satisfied	Neutral	Not Satisfied
116	40	Q1	20	8	6	3	3
		Q2	16	8	8	4	4
		Q3	24	7	1	4	4
		Q4	12	10	6	6	6
		Q5	11	6	10	4	9
		Q6	10	15	6	4	5
		Q7	14	12	6	4	4

Question No	Very Happy	Happy	Satisfied	Neutral	Not Satisfied
Q1	50	20	15	8	8
Q2	40	20	20	10	10
Q3	60	18	3	10	10
Q4	30	25	15	15	15
Q5	28	15	25	10	23
Q6	25	38	15	10	13
Q7	35	30	15	10	10



  
**Director**  
**Tula's Institute, Dehradun**



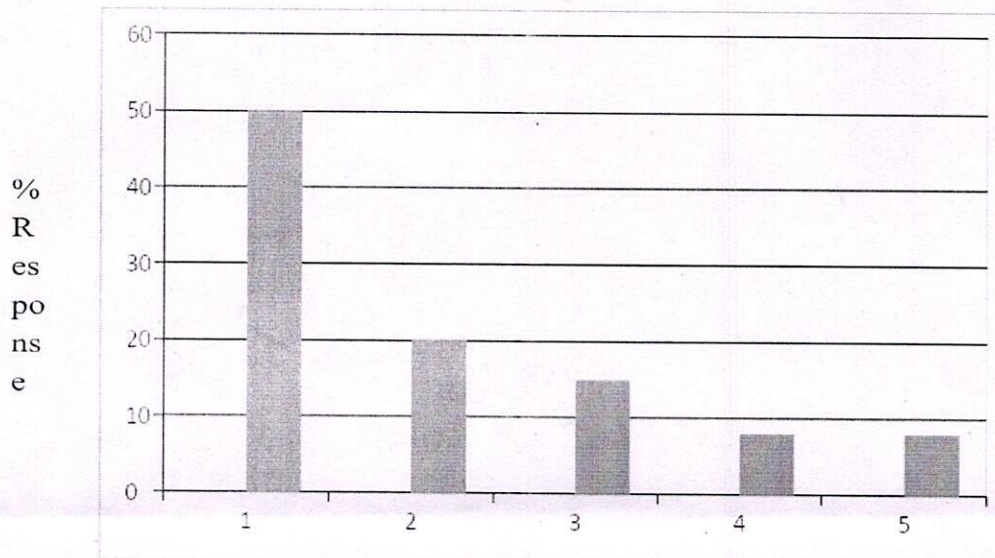
## Tula's Institute, Dehradun. (Feedback Analysis)

### Parents Feedback on their wards improvement, Institute infrastructures and QoS

(2021-22)

#### Department of CSE

Q1: How would you feel about quality of teaching in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Very Happy".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Quality improvement is continuous process which can be improved further.	Suggestion was sent to Academic Committee	Letter to Academic Committee

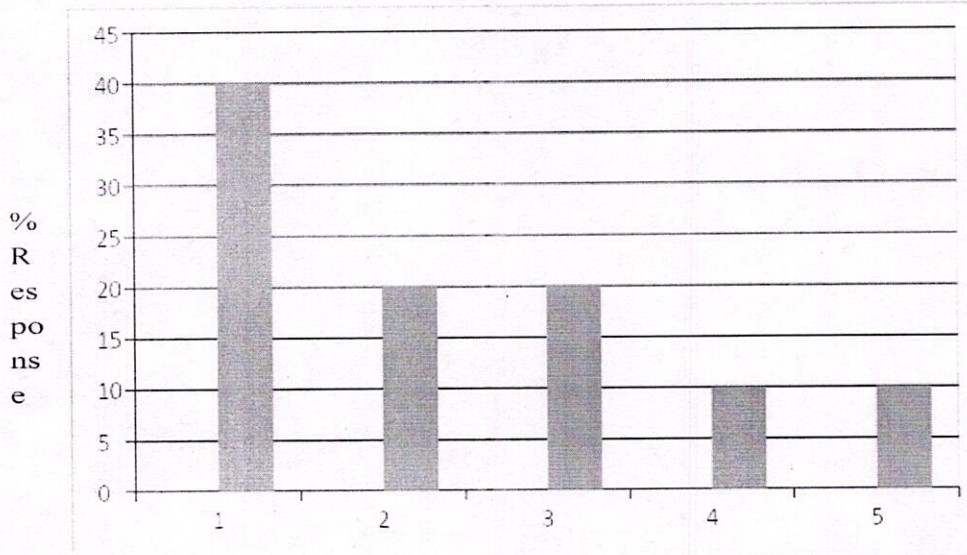


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

Q2: How would you feel about transparency of Internal Assessment in the Institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Very Happy".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
It is recommended that criteria for internal assessment should be known to parents as well as students. The criteria should be mentioned in the Institute prospectus.	Suggestion was sent to Academic Committee	Letter to Academic Committee

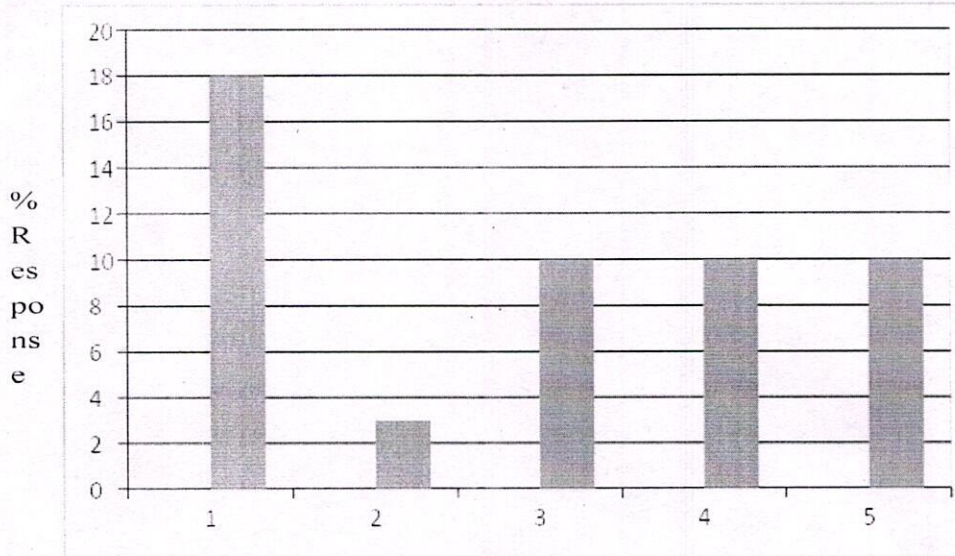


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

Q3: How would you feel about overall infrastructures in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to *“Very Happy”*.

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Infrastructure improvement is ongoing continuous process which always needs improvements based on latest demands and technology	Suggestion was sent to Academic Committee	Letter to Academic Committee

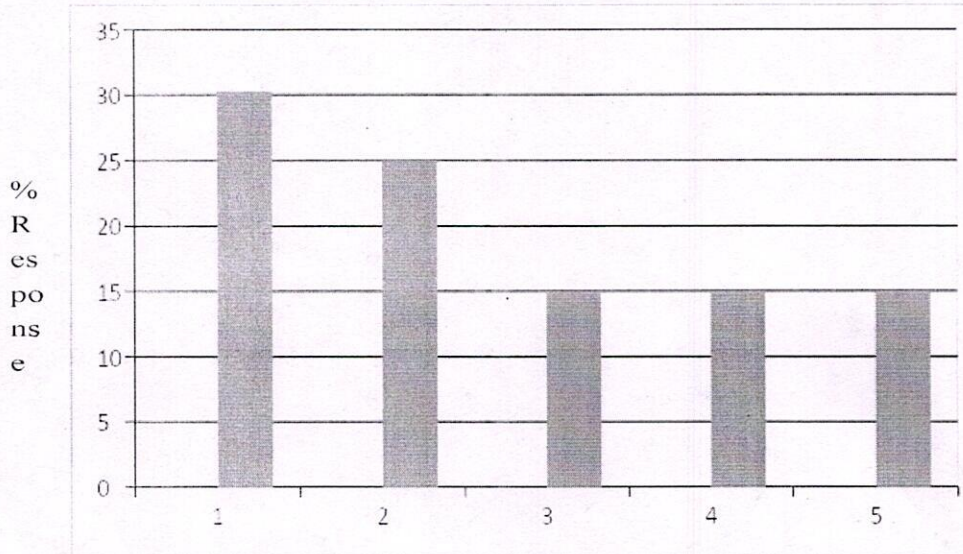


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

Q4: How would you feel about your ward's improvement in Communication Skills after taking admission in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Very Happy".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
It is recommended to have PDP classes in the Time Table.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

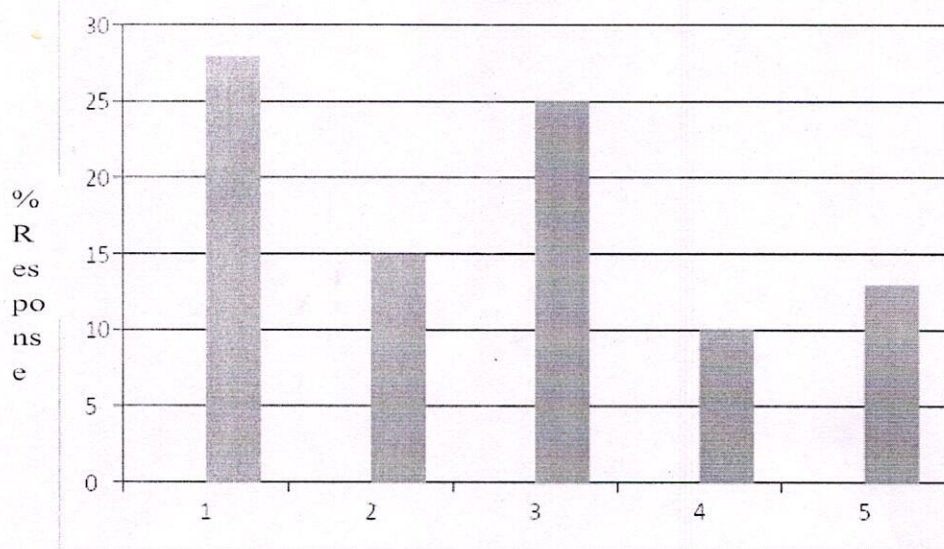


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

Q5: How would you feel about your ward's improvement in social skills after taking admission in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Very Happy".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Activities related to team work should be implemented.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

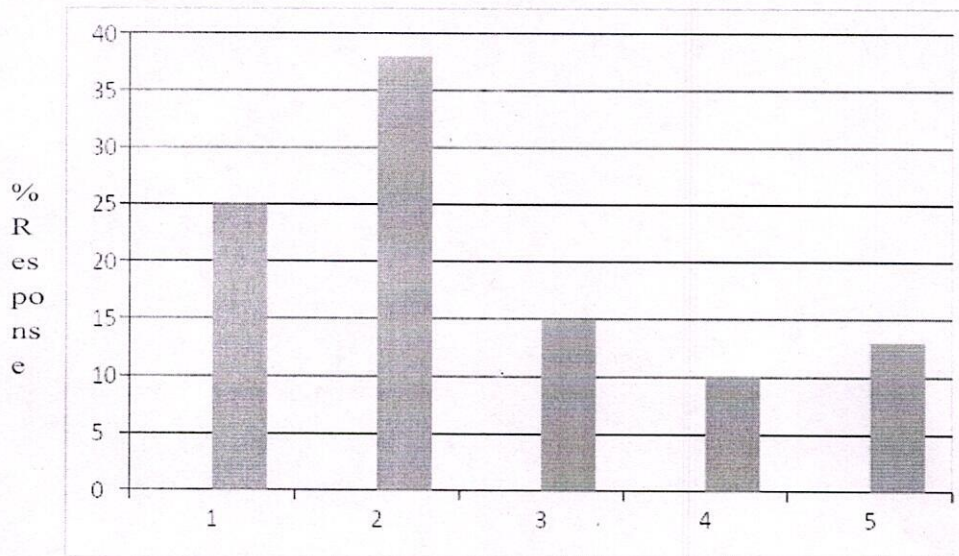


  
**Director**  
**Tula's Institute, Dehradun**



## Tula's Institute, Dehradun. (Feedback Analysis)

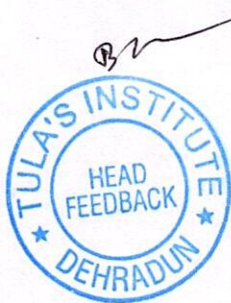
Q6: How would you feel about your ward getting adequate knowledge from the program?




**Analysis:** From the graph above, it is clear that maximum response belongs to "*Happy*".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Knowledge improvement is regular process. Students should be encouraged to enhance their knowledge on regular basis.	Suggestion was sent to Academic Committee to take action.	Letter to Academic Committee.

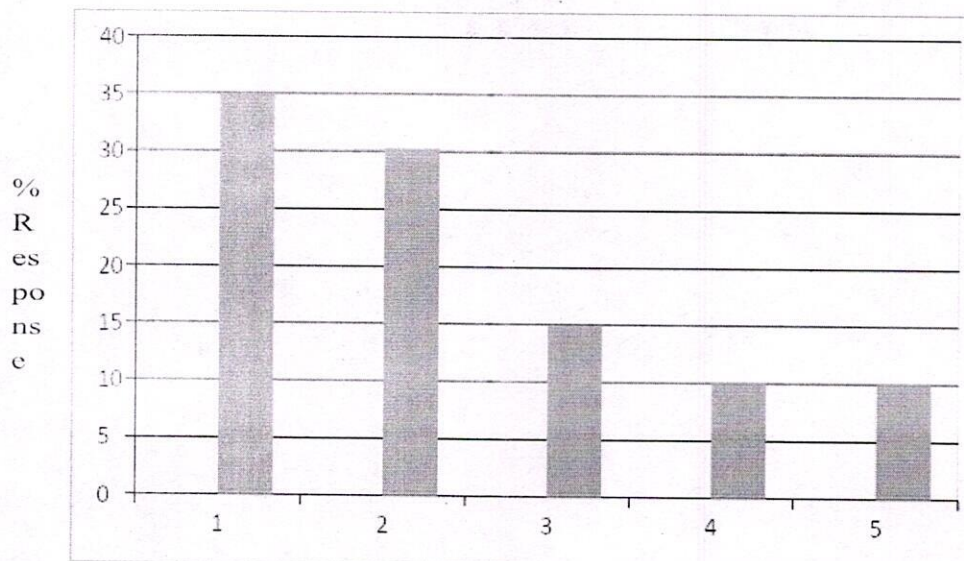


  
**Director**  
**Tula's Institute, Dehradun**



## Tula's Institute, Dehradun. (Feedback Analysis)

Q7: How would you feel about overall Quality of Service (QoS) provided by the institute?




**Analysis:** From the above graph it is clear that maximum response belongs to *“Very Happy”*.

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
QoS improvement is regular process.	Suggestion was sent to Academic Committee to take action.	Letter to Academic Committee



  
 Director  
 Tula's Institute, Dehradun



**AQAR (2021-22)**

**1.4.2**

**FEEDBACK**

**ANALYZED**

**AND**

**ACTION**

**TAKEN**

**CIVIL ENGG.**

**PARENTS**



## Parents Feedback (Batch 2018-22)

	Very Happy	Happy	Satisfied	Neutral	Not Satisfied	TS=52
Q1	15	9	7	1	2	34
Q2	13	8	4	3	6	34
Q3	16	7	4	5	2	34
Q4	10	8	4	7	5	34
Q5	14	8	4	6	2	34
Q6	8	11	6	8	1	34
Q7	14	6	9	3	2	34

%

	Very Happy	Happy	Satisfied	Neutral	Not Satisfied	
Q1	44	26	21	3	6	100
Q2	38	24	12	9	18	100
Q3	47	21	12	15	6	100
Q4	29	24	12	21	15	100
Q5	41	24	12	18	6	100
Q6	24	32	18	24	3	100
Q7	41	18	26	9	6	100



*[Signature]*  
Director  
Tula's Institute, Dehradun

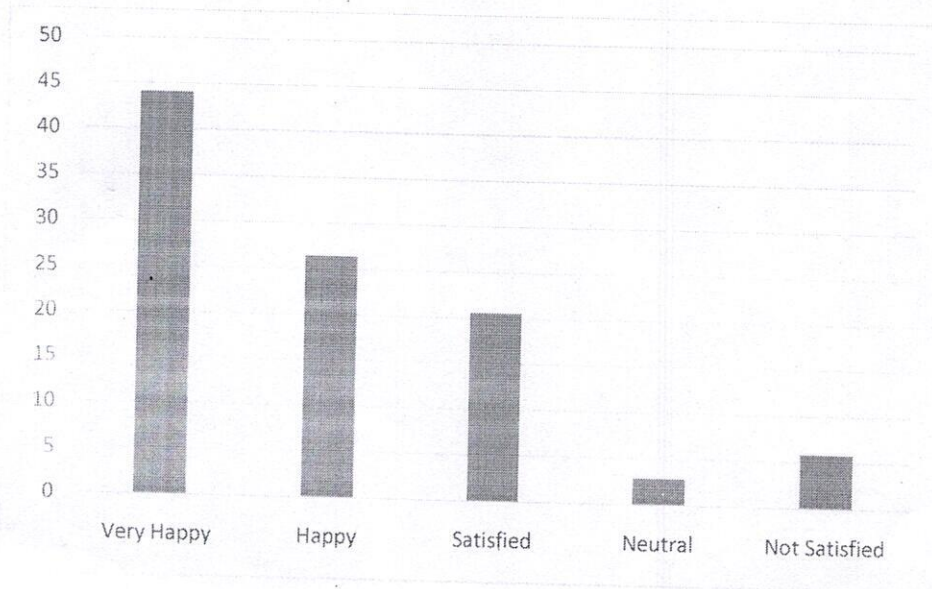


## Tula's Institute, Dehradun. (Feedback Analysis)

### Department of Civil Engineering

#### Parents Feedback on their wards improvement, Institute infrastructures and QoS (2022)

Q1: How would you feel about quality of teaching in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Very Happy".

#### **Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Quality improvement is continuous process which can be improved further.	Suggestion was sent to Academic Committee	Letter to Academic Committee

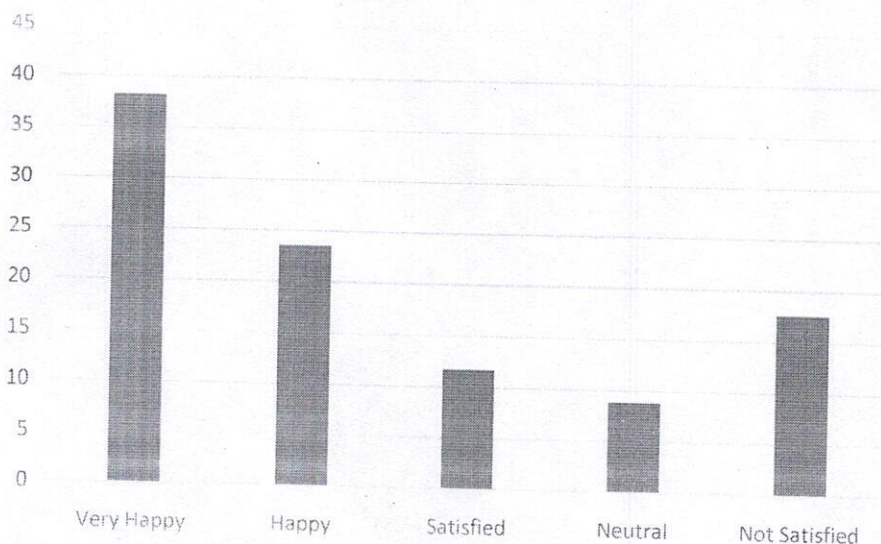


*AL*  
Director  
Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

Q2: How would you feel about transparency of Internal Assessment in the Institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Very Happy".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
It is recommended that criteria for internal assessment should be known to parents as well as students. The criteria should be mentioned in the Institute prospectus.	Suggestion was sent to Academic Committee	Letter to Academic Committee

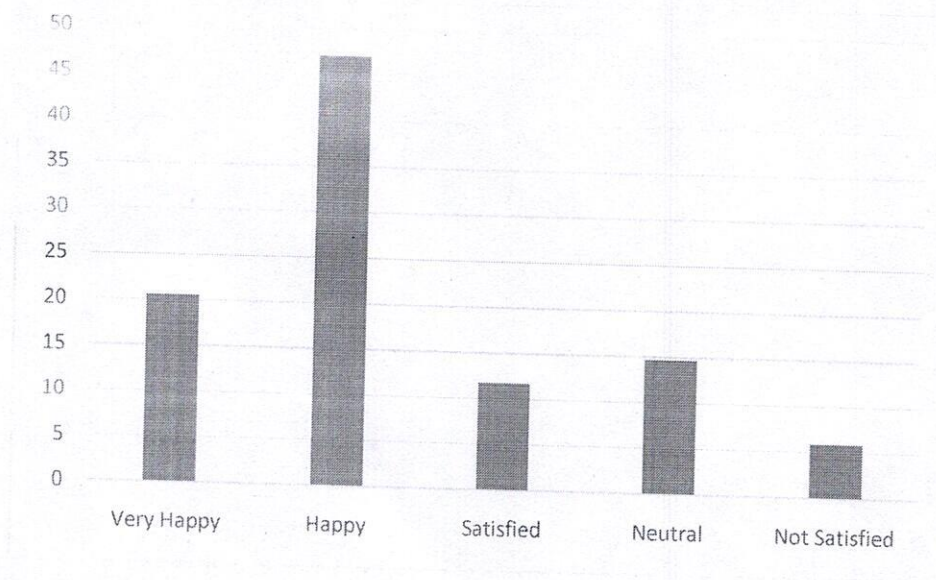


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

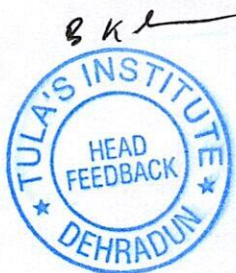
Q3: How would you feel about overall infrastructures in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "*Happy*".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Infrastructure improvement is ongoing continuous process which always needs improvements based on latest demands and technology	Suggestion was sent to Academic Committee	Letter to Academic Committee

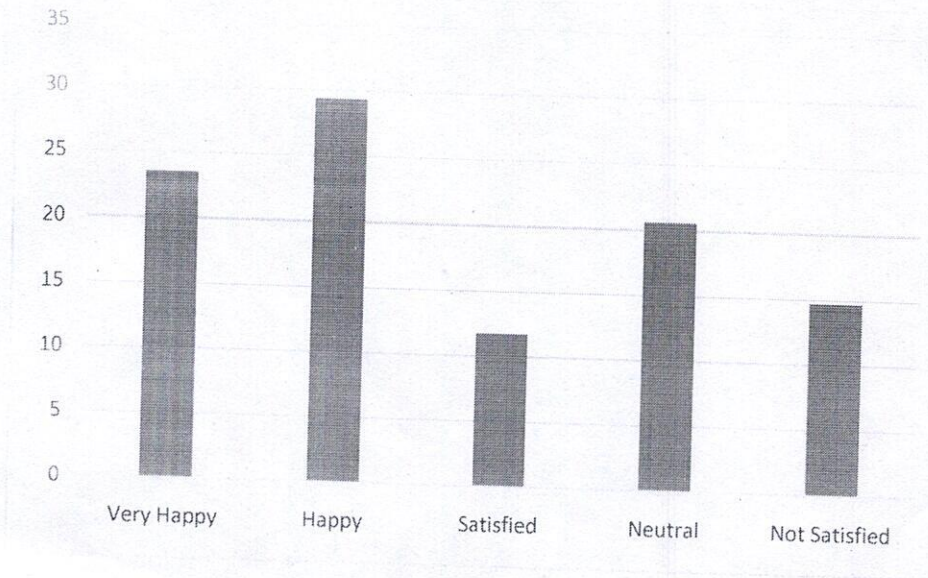


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

Q4: How would you feel about your ward's improvement in Communication Skills after taking admission in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to *"Happy"*.

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
It is recommended to have PDP classes in the Time Table.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

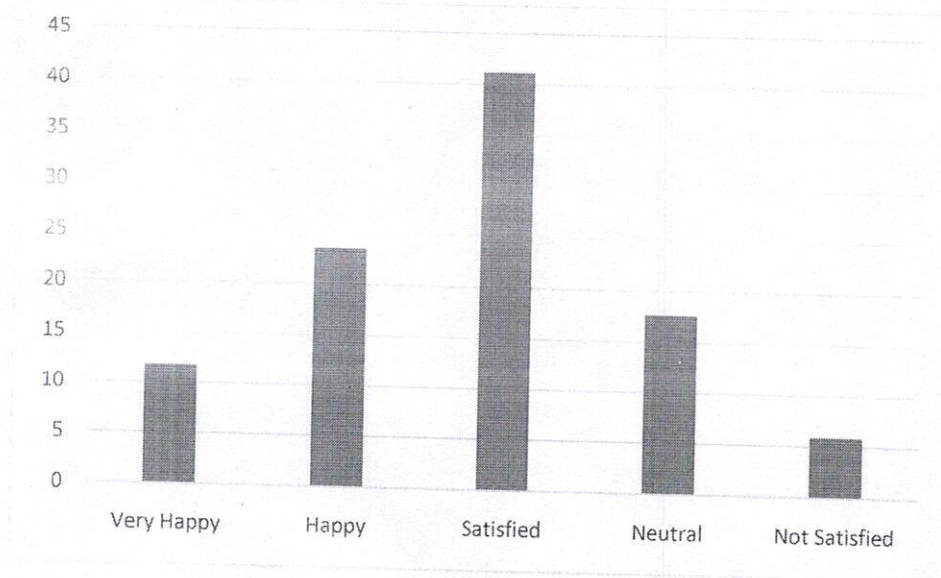


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

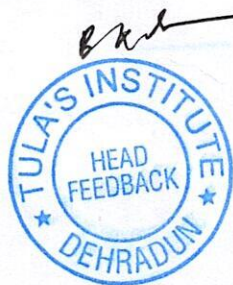
Q5: How would you feel about your ward's improvement in social skills after taking admission in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "*Satisfied*".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Activities related to team work should be implemented.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

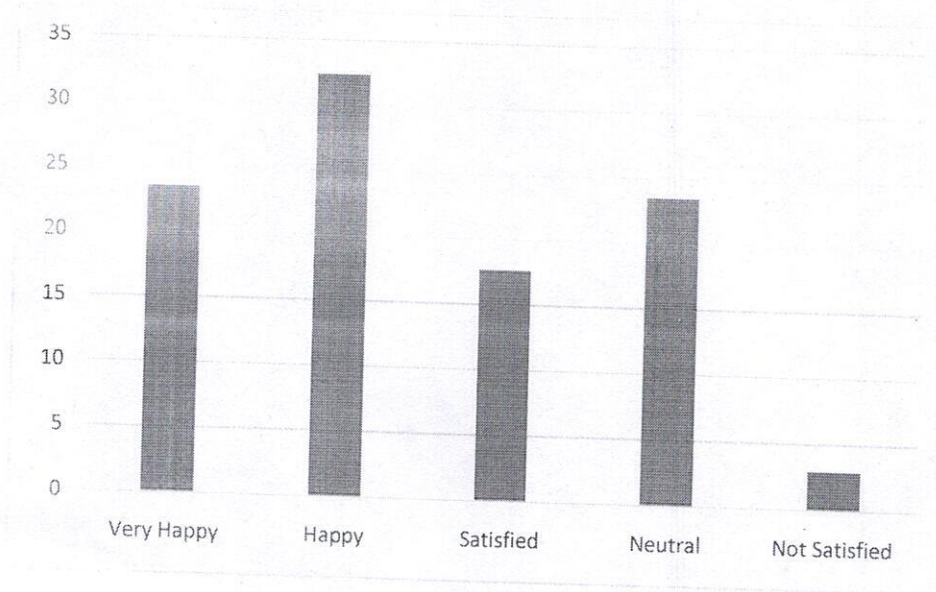


  
**Director**  
Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

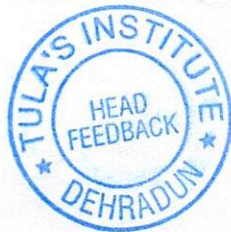
Q6: How would you feel about your ward getting adequate knowledge from the program?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Happy".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Knowledge improvement is regular process. Students should be encouraged to enhance their knowledge on regular basis.	Suggestion was sent to Academic Committee to take action.	Letter to Academic Committee.

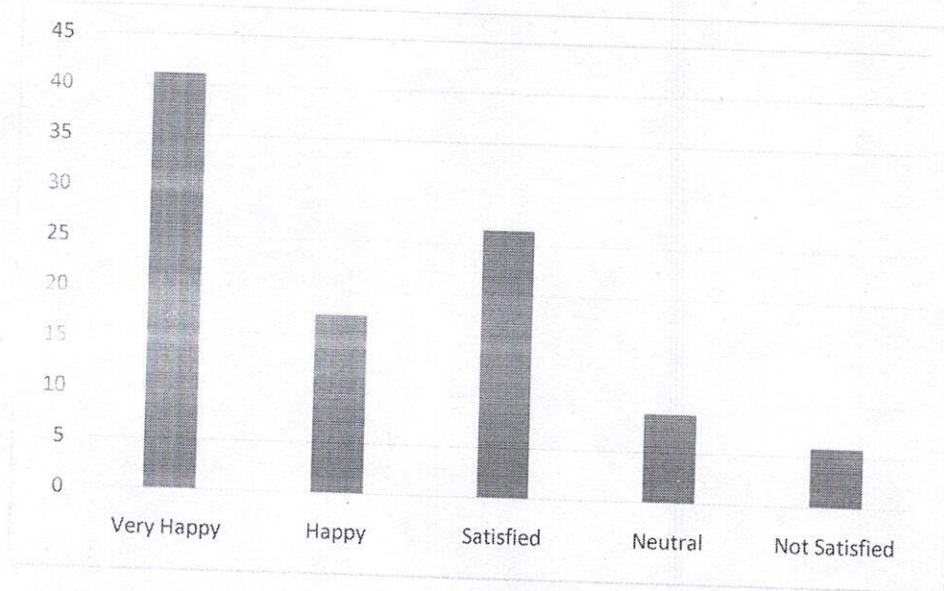


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

Q7: How would you feel about overall Quality of Service (QoS) provided by the institute?



**Analysis:** From the above graph it is clear that maximum response belongs to "Very Happy".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
QoS improvement is regular process.	Suggestion was sent to Academic Committee to take action.	Letter to Academic Committee



  
 Director  
 Tula's Institute, Dehradun



**AQAR (2021-22)**

**1.4.2**

**FEEDBACK**

**ANALYZED**

**AND**

**ACTION**

**TAKEN**

**MECHANICAL**

**ENGG.**

**PARENTS**



**Parents Feedback on their wards Improvemrnt and institute infrastructure**

**Department of Mechanical Engg**

Total no Parents = 22

Feedback by = 14

	Very happy	Happy	Satisfied	Neutral	Not Satisfied	Total Parents
Q1	7	3	1	0	3	14
Q2	2	3	1	1	7	14
Q3	9	3	1	1	0	14
Q4	1	2	7	3	1	14
Q5	2	3	7	2	0	14
Q6	3	8	1	2	0	14
Q7	7	4	1	2	0	14

%

	Very happy	Happy	Satisfied	Neutral	Not Satisfied
Q1	50	21	7	0	21
Q2	14	21	7	7	50
Q3	64	21	7	7	0
Q4	7	14	50	21	7
Q5	14	21	50	14	0
Q6	21	57	7	14	0
Q7	50	29	7	14	0



*(Signature)*  
Director

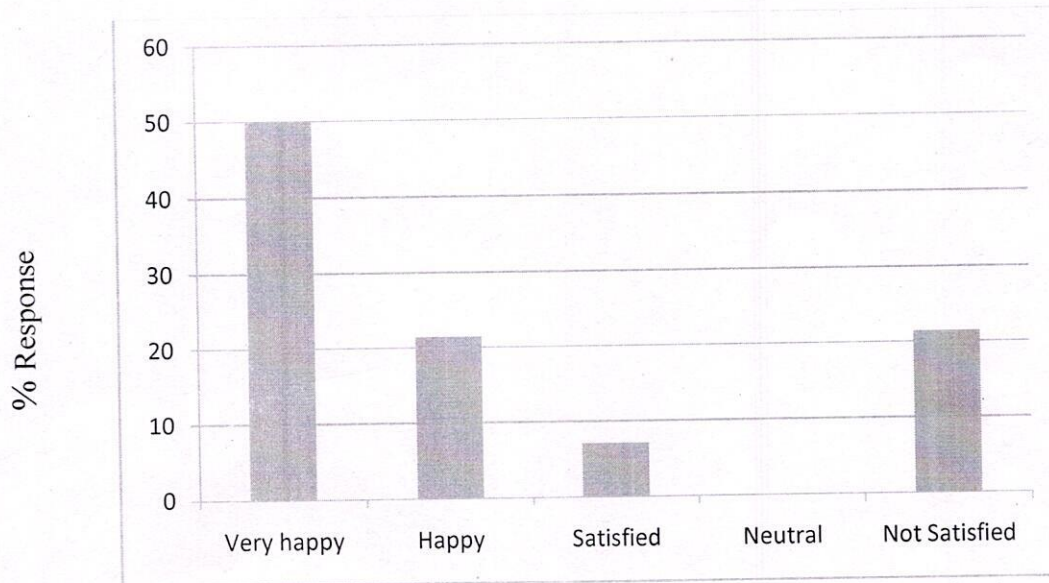
Tula's Institute, Dehradun





## Parents Feedback on their wards improvement, Institute infrastructures and QoS Department of Mechanical Engg (2021-22)

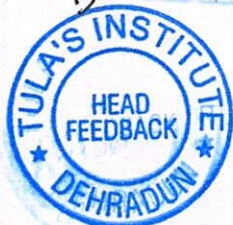
Q1: How would you feel about quality of teaching in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to “Very Happy”.

### Recommendation and Action Taken:

Recommendation	Action taken	Reference
PDP classes and certification course like FDP by AICTE should be conducted to enhance the personality development	The suggestion was sent to Academic Committee	Letter to Academic Committee.

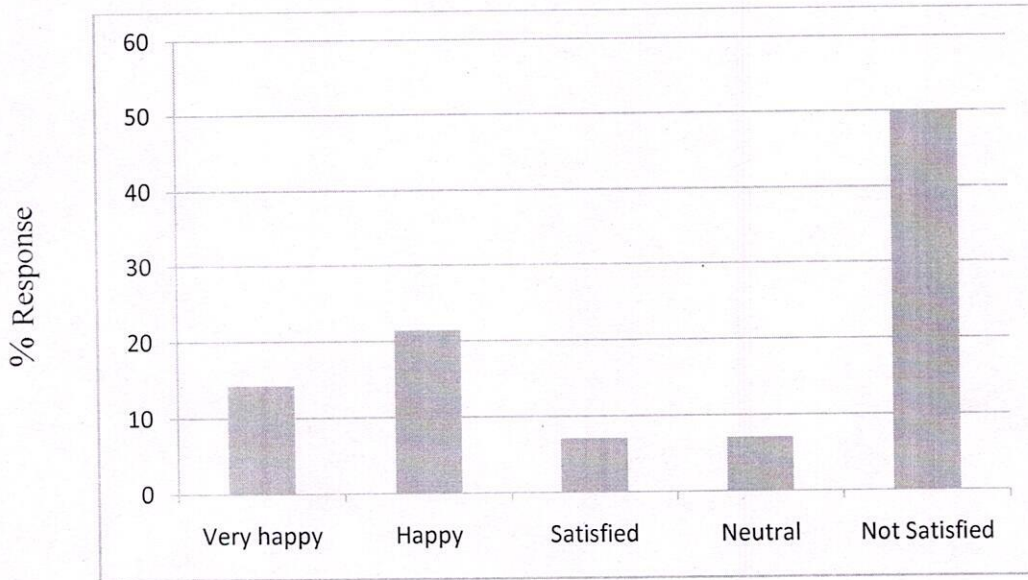


Director  
Tula's Institute, Dehradun





Q2: How would you feel about transparency of Internal Assessment in the Institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to *“Not Satisfied”*.

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
It is recommended that criteria for internal assessment should be known to parents as well as students. The criteria should be mentioned in the Institute prospectus.	The suggestion was sent to Academic Committee	Letter to Academic Committee.

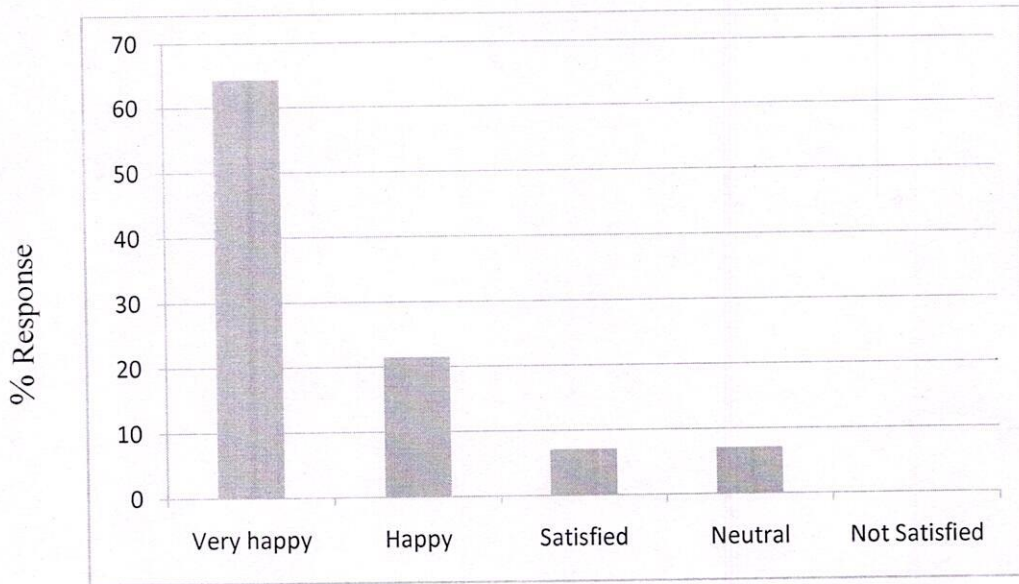


  
 Director  
 Tula's Institute, Dehradun





Q3: How would you feel about overall infrastructures in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Very Happy".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
To have some more facilities in the campus.	The suggestion was sent to Academic Committee	Letter to Academic Committee.

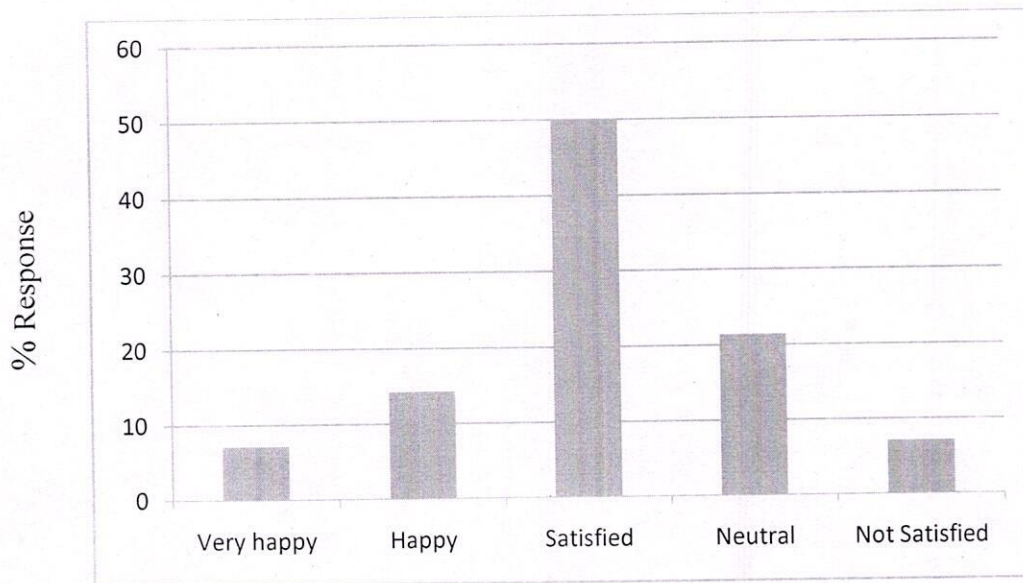


Director  
Tula's Institute, Dehradun





Q4: How would you feel about your ward's improvement in Communication Skills after taking admission in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Satisfied".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
It is recommended to have PDP classes and in the Time Table.	The suggestion was sent to Academic Committee	Letter to Academic Committee.

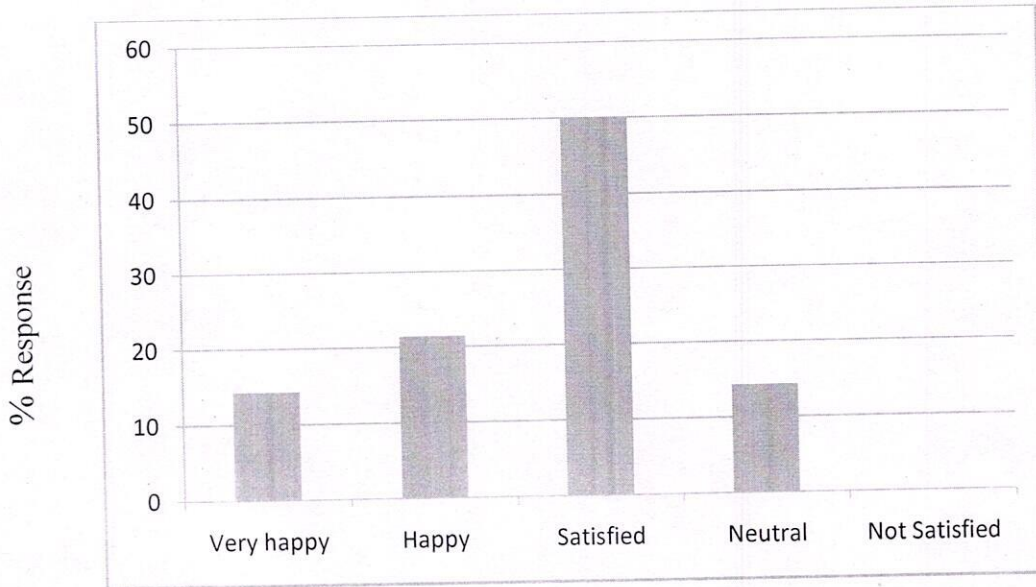


  
Director  
Tula's Institute, Dehradun





Q5: How would you feel about your ward's improvement in social skills after taking admission in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Satisfied".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Activities related to team work should be implemented.	The suggestion was sent to Academic Committee	Letter to Academic Committee.

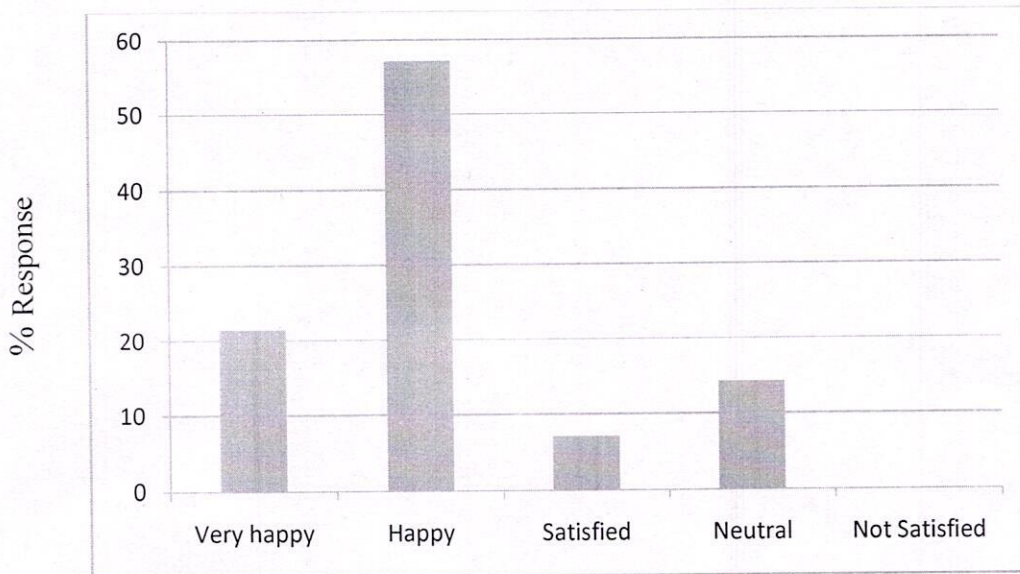


*ALY*  
Director  
Tula's Institute, Dehradun





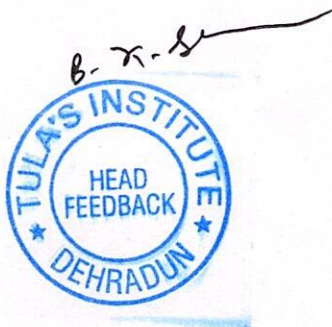
Q6: How would you feel about your ward getting adequate knowledge from the program?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Happy".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Extra-curricular activities need to be done	The suggestion was sent to Academic Committee	Letter to Academic Committee.

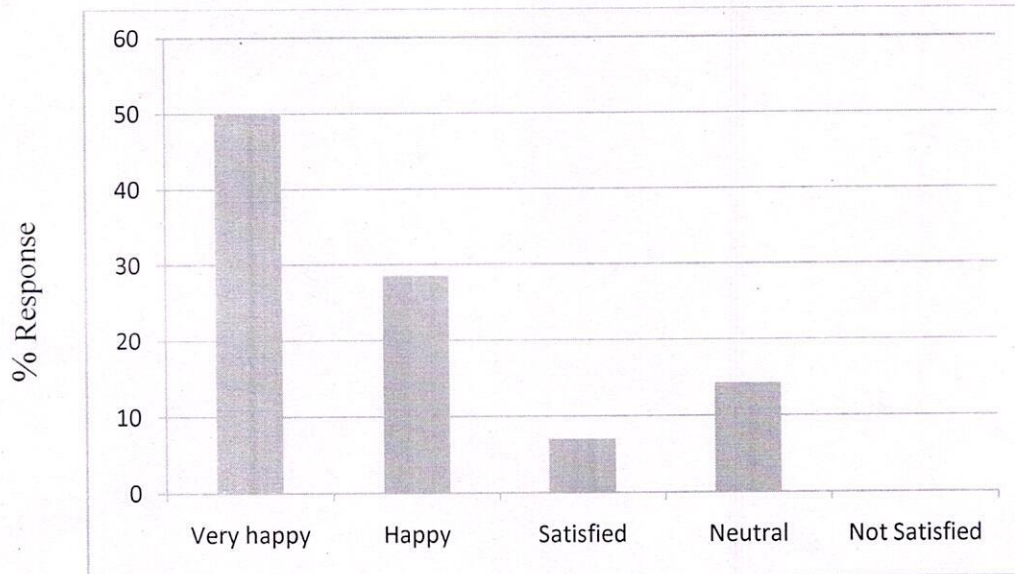


*Q14*  
Director  
Tula's Institute, Dehradun





Q7: How would you feel about overall Quality of Service (QoS) provided by the institute?



**Analysis:** From the above graph it is clear that maximum response belongs to *“Very Happy”*.

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Expert lecture and workshops seminars should be included	The suggestion was sent to Academic Committee	Letter to Academic Committee.



 Director  
Tula's Institute, Dehradun



**AQAR (2021-22)**

**1.4.2**

**FEEDBACK**

**ANALYZED**

**AND**

**ACTION**

**TAKEN**

**ECE**

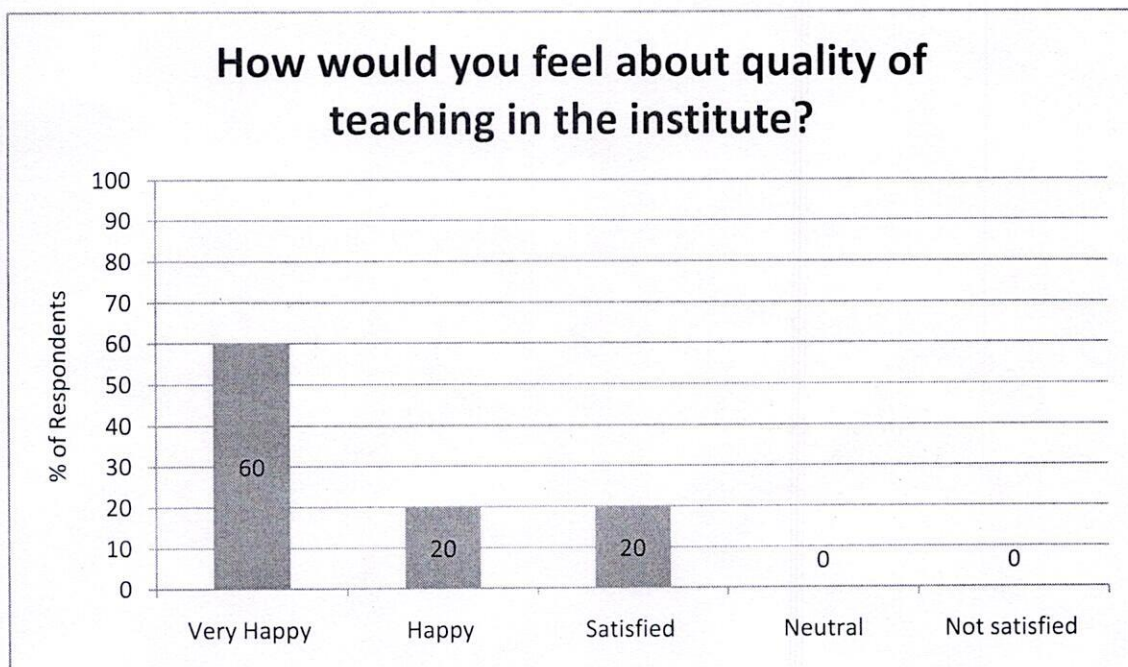
**PARENTS**



**Tula's Institute, Dehradun.  
(Feedback Analysis)**

**Parents Feedback on their wards improvement, Institute's Infrastructures  
and QoS:  
Department of ECE  
Academic Year: 2021-2022**

**Q.No. 1** How would you feel about quality of teaching in the institute?



**Analysis:** The analysis shows that maximum response belongs to **“Very Happy”**.

**Recommendation and Action Taken**

Recommendation	Action Taken	Reference
Free online resources can be implemented in the classroom.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.



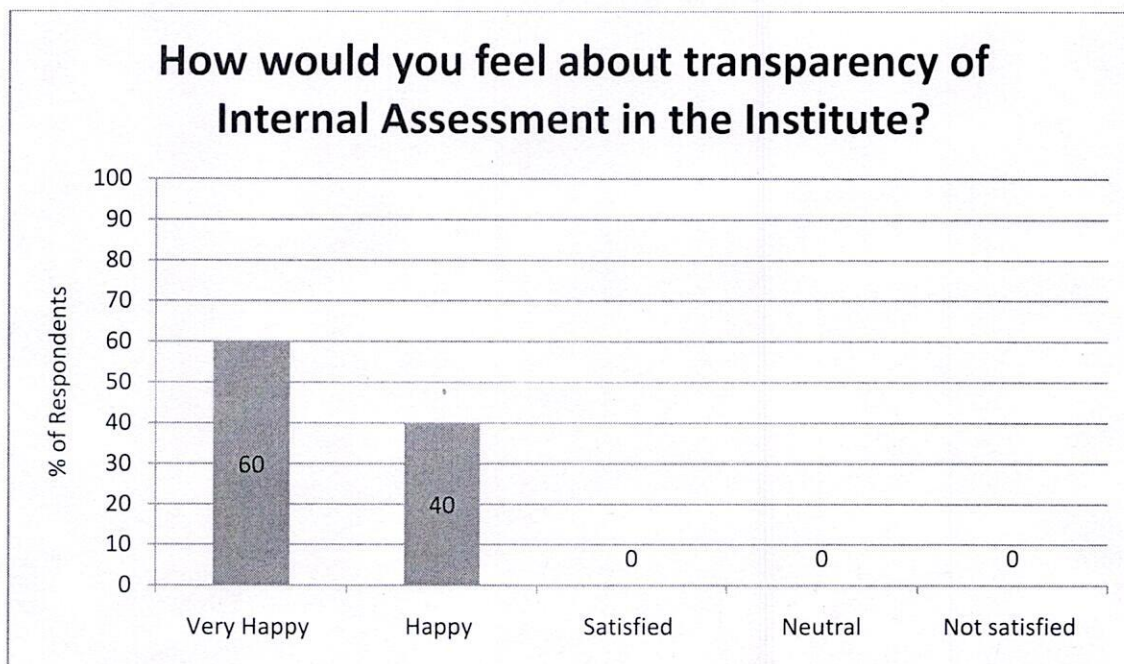
*[Signature]*  
Director  
Tula's Institute, Dehradun

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Director  
Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

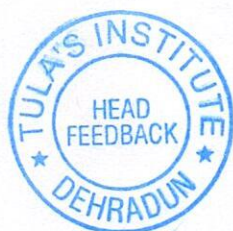
**Q. No. 2** How would you feel about transparency of Internal Assessment in the Institute?




**Analysis:** The analysis shows that maximum response belongs to **"Very Happy"**.

### Recommendation and Action Taken

Recommendation	Action Taken	Reference
Record of attendance and internal marks to be provided to the parents.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

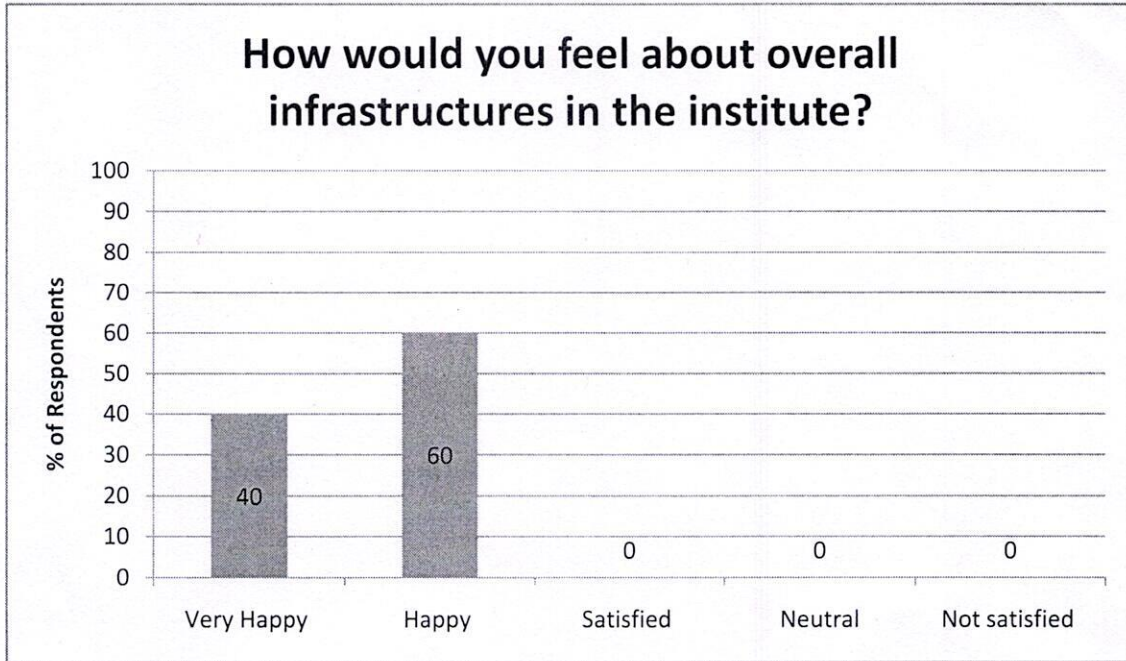


  
Director  
Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

**Q.No.3** How would you feel about overall infrastructures in the institute?



**Analysis:** The analysis shows that maximum response belongs to **"Happy"**.

### Recommendation and Action Taken

Recommendation	Action Taken	Reference
It is recommended to improve campus by making a concerted effort to go green like employing solar and focusing on recycling	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

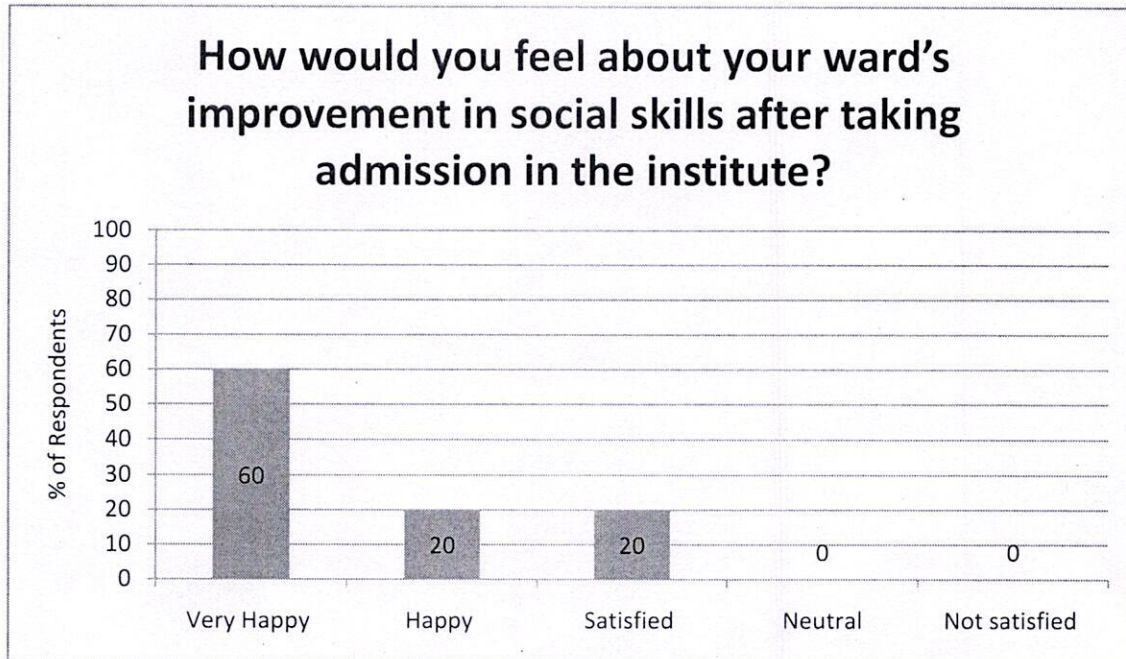


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

**Q.No.5** How would you feel about your ward's improvement in social skills after taking admission in the institute?



**Analysis:** The analysis shows that maximum response belongs to **"Very Happy"**.

### Recommendation and Action Taken

Recommendation	Action Taken	Reference
More welfare committees should be formed.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

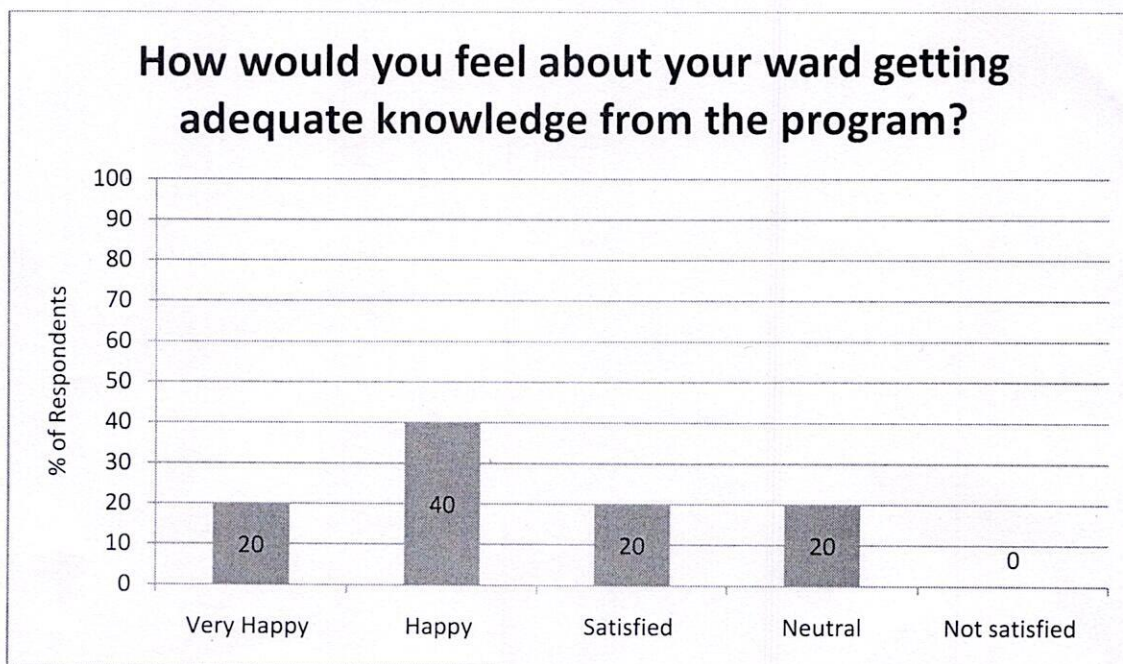


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

**Q.No.6** How would you feel about your ward getting adequate knowledge from the program?




**Analysis:** The analysis shows that maximum response belongs to **"Happy"**.

### Recommendation and Action Taken

Recommendation	Action Taken	Reference
Practical based learning should be emphasized.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

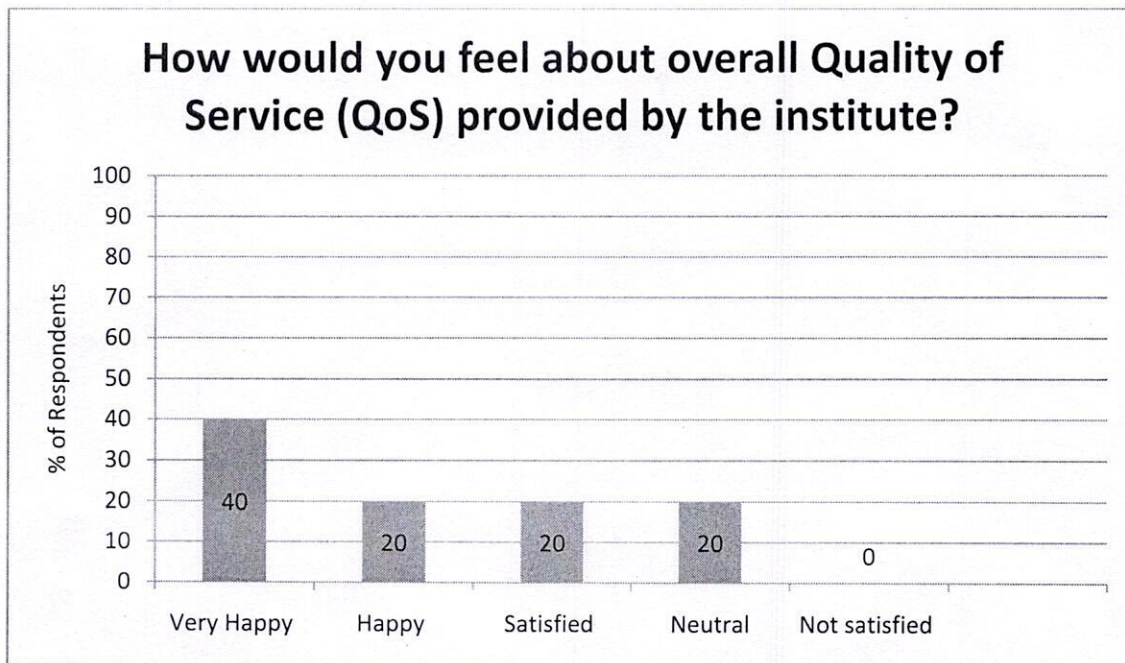


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

**Q.No. 7** How would you feel about overall Quality of Service (QoS) provided by the institute?



**Analysis:** The analysis shows that maximum response belongs to **“Very Happy”**.

### Recommendation and Action Taken

Recommendation	Action Taken	Reference
It is recommended to introduce digital libraries.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

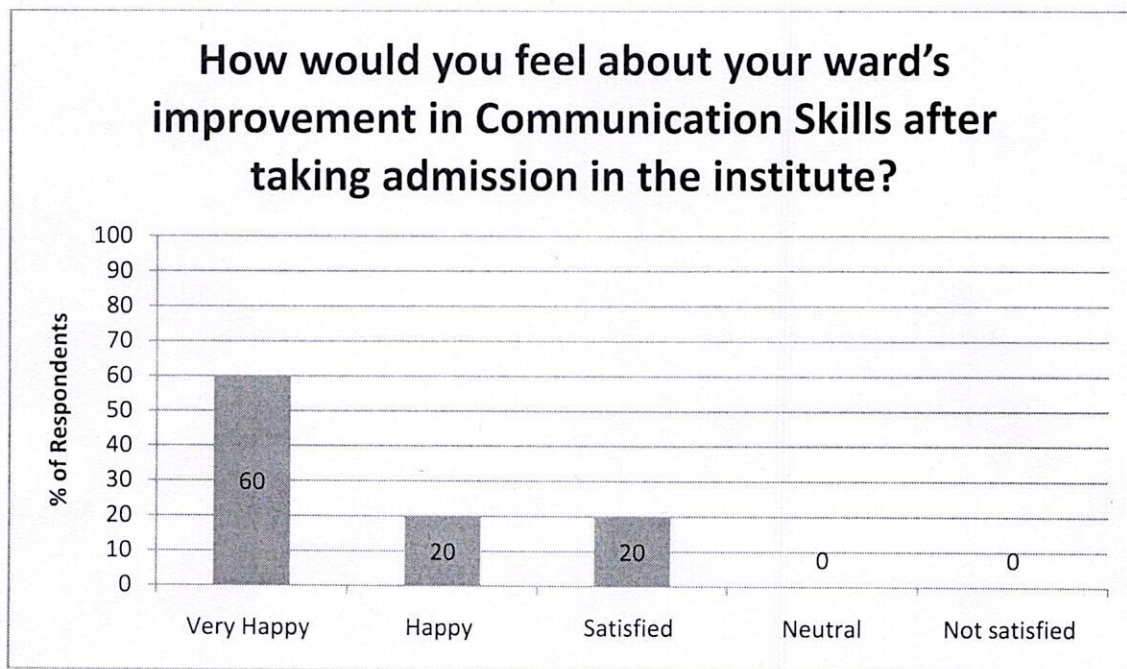


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

**Q.No.4** How would you feel about your ward's improvement in Communication Skills after taking admission in the institute?




**Analysis:** The analysis shows that maximum response belongs to **"Very Happy"**.

### Recommendation and Action Taken

Recommendation	Action Taken	Reference
Personality development classes should be included.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.



  
 Director  
 Tula's Institute, Dehradun



**AQAR (2021-22)**

**1.4.2**

**FEEDBACK**

**ANALYZED**

**AND**

**ACTION**

**TAKEN**

**EEE**

**PARENTS**



Feedback Matrix(2021-2022)

Parents Feedback on their wards improvement

Question No	Very Happy	Happy	Satisfied	Neutral	Not Satisfied	SUM
1. How would you feel about quality of teaching in the institute?	2	1	1			4
2. How would you feel about transparency of internal assessment in the institute?	2	2	0			4
3. How would you feel about overall infrastructures in the institute?	1	3	0			4
4. How would you feel about your ward's improvement in communication skills after taking admission in the institute?	3	1	0			4
5. How would you feel about your ward's improvement in social skills after taking admission in the institute?	2	1	1			4
6. How would you feel about your ward getting adequate knowledge from the program?		2	1	1		4
7. How would you feel about overall quality of service (QoS) provided by the institute?	2	0	1	1		4



Q1

Tula's Institute, Dehradun

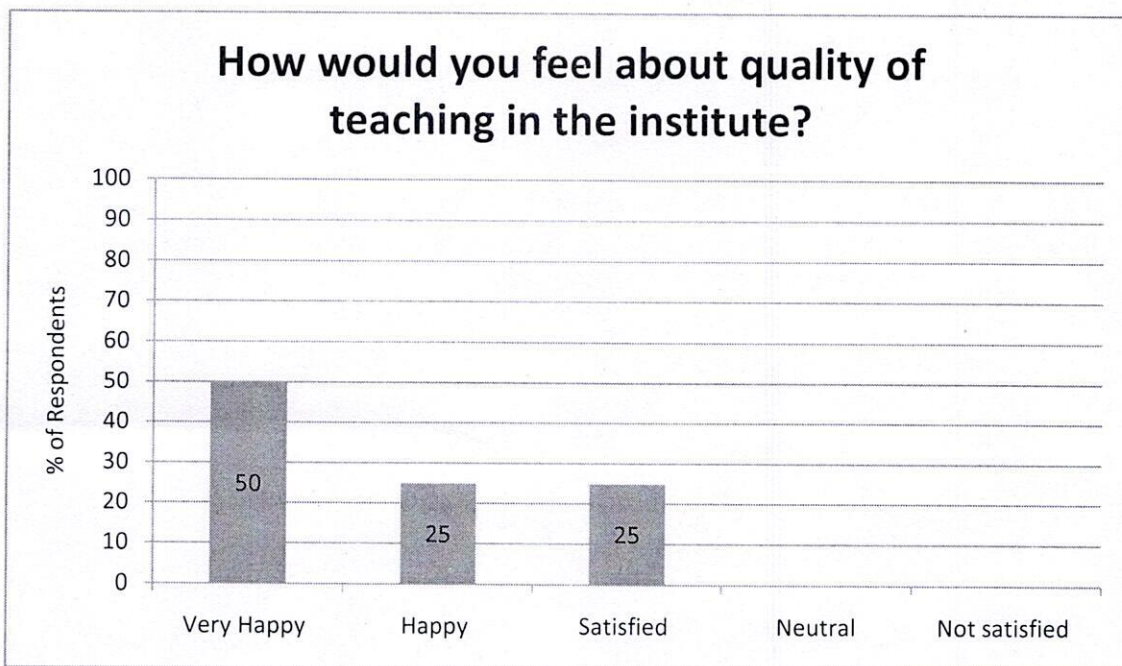
Director



**Tula's Institute, Dehradun.  
(Feedback Analysis)**

**Parents Feedback on their wards improvement, Institute's Infrastructures  
and QoS:  
Department of EEE  
Academic Year: 2021-2022**

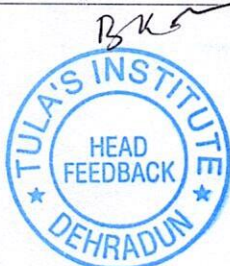
**Q.No. 1 How would you feel about quality of teaching in the institute?**



**Analysis:** The analysis shows that maximum response belongs to *“Very Happy”*.

**Recommendation and Action Taken**

Recommendation	Action Taken	Reference
Free online resources can be implemented in the classroom.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

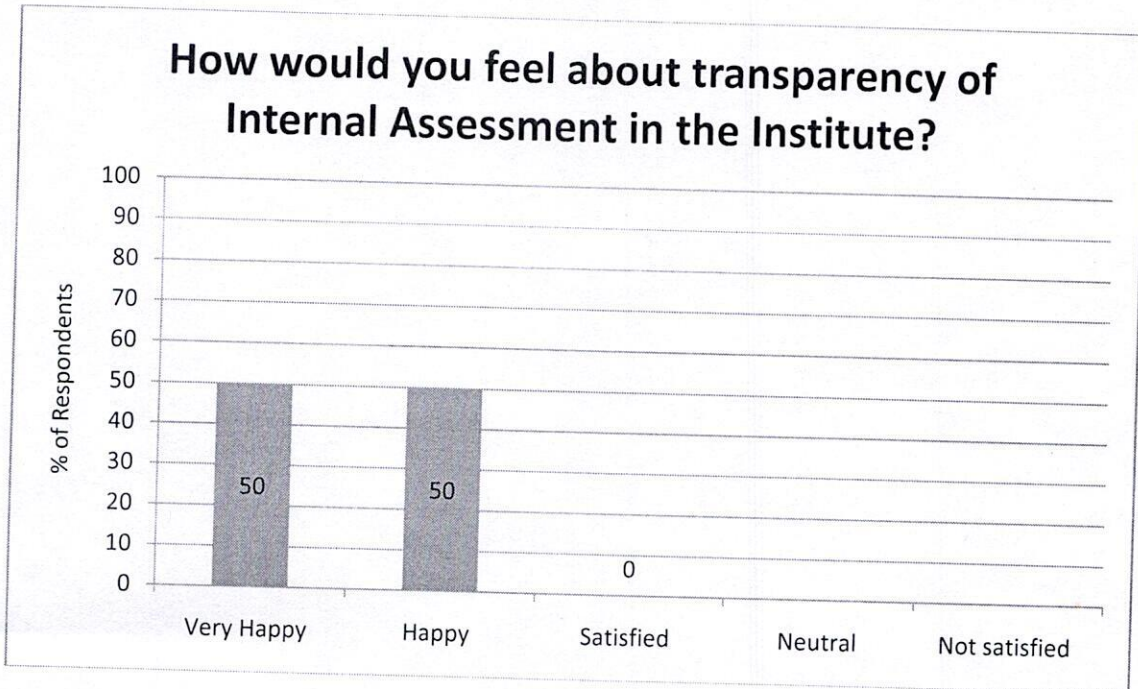


*[Signature]*  
Director  
Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

**Q. No. 2** How would you feel about transparency of Internal Assessment in the Institute?



**Analysis:** The analysis shows that maximum response belongs to *“Very Happy and Happy”*.

### Recommendation and Action Taken

Recommendation	Action Taken	Reference
Record of attendance and internal marks to be provided to the parents.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

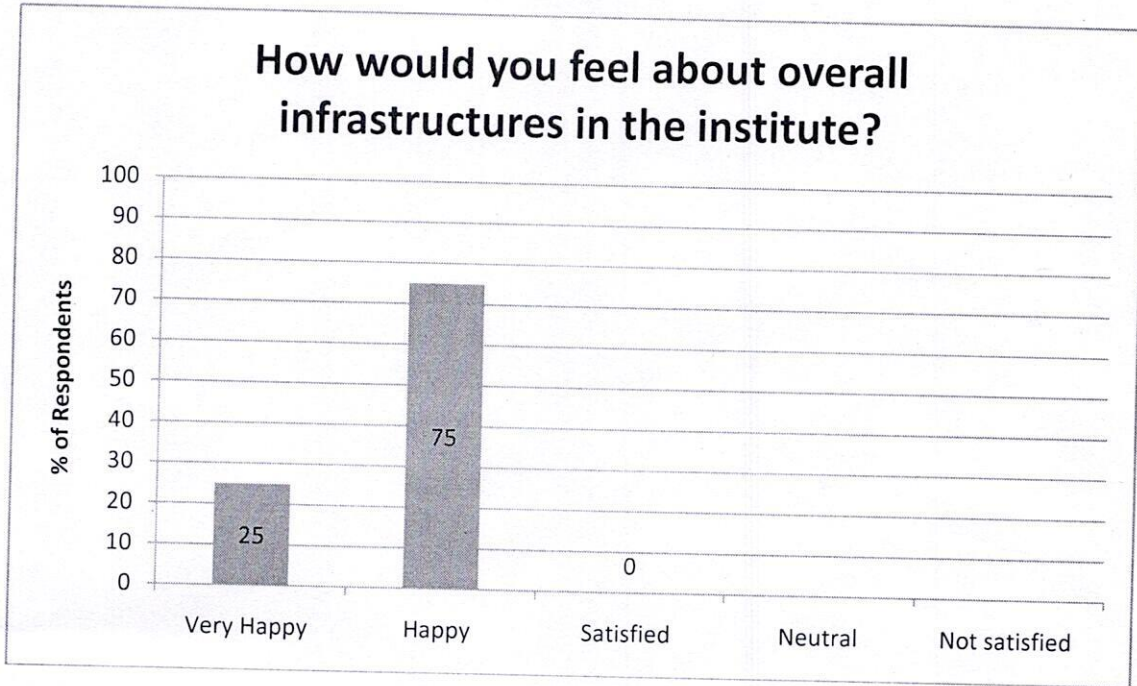


  
Director  
Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

**Q.No.3 How would you feel about overall infrastructures in the institute?**



**Analysis:** The analysis shows that maximum response belongs to *“Happy”*.

### Recommendation and Action Taken

Recommendation	Action Taken	Reference
It is recommended to improve campus by making a concerted effort to go green like employing solar and focusing on recycling	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

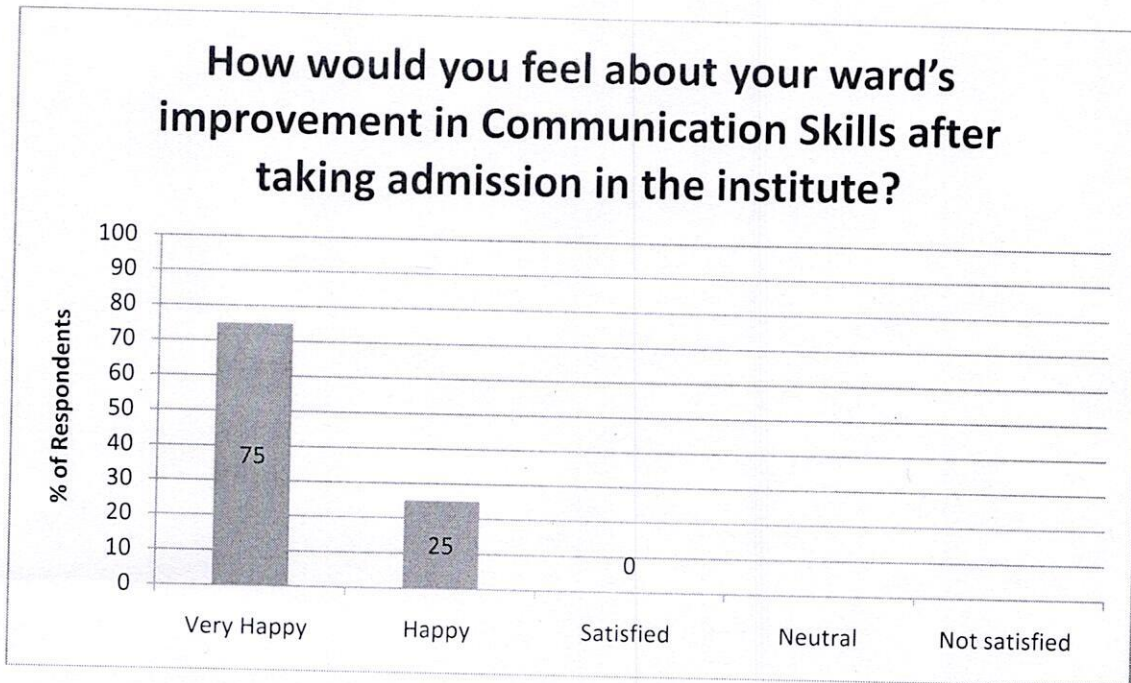


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

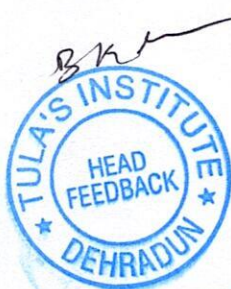
**Q.No.4 How would you feel about your ward's improvement in Communication Skills after taking admission in the institute?**



**Analysis:** The analysis shows that maximum response belongs to ***“Very Happy”***.

**Recommendation and Action Taken**

Recommendation	Action Taken	Reference
Personality development classes should be included.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

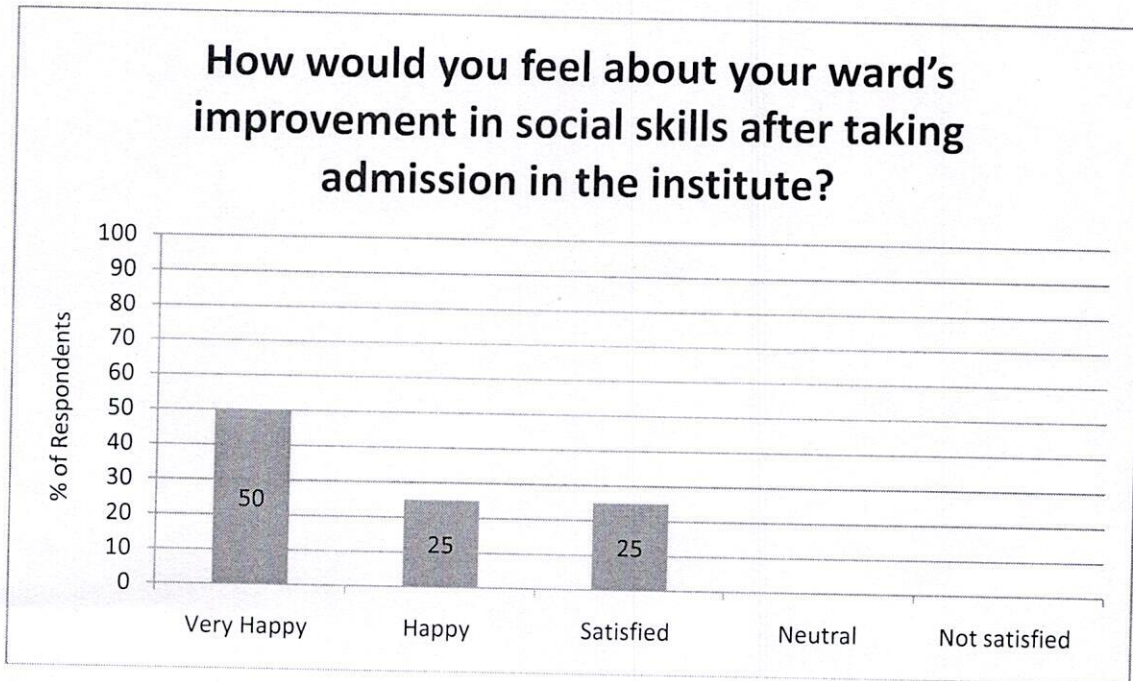


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

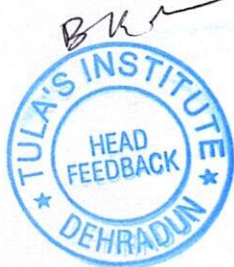
**Q.No.5** How would you feel about your ward's improvement in social skills after taking admission in the institute?



**Analysis:** The analysis shows that maximum response belongs to *“Very Happy”*.

### Recommendation and Action Taken

Recommendation	Action Taken	Reference
More welfare committees should be formed.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

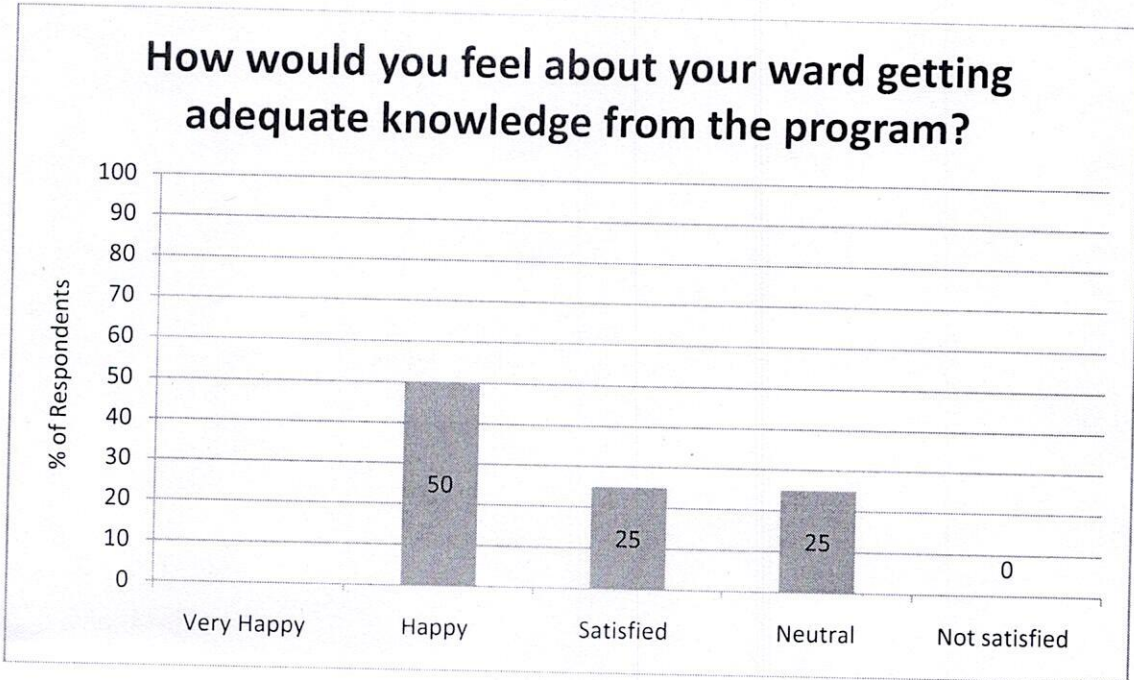


*[Signature]*  
Director  
Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

**Q.No.6 How would you feel about your ward getting adequate knowledge from the program?**



**Analysis:** The analysis shows that maximum response belongs to *“Happy”*.

### Recommendation and Action Taken

Recommendation	Action Taken	Reference
Practical based learning should be emphasized.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

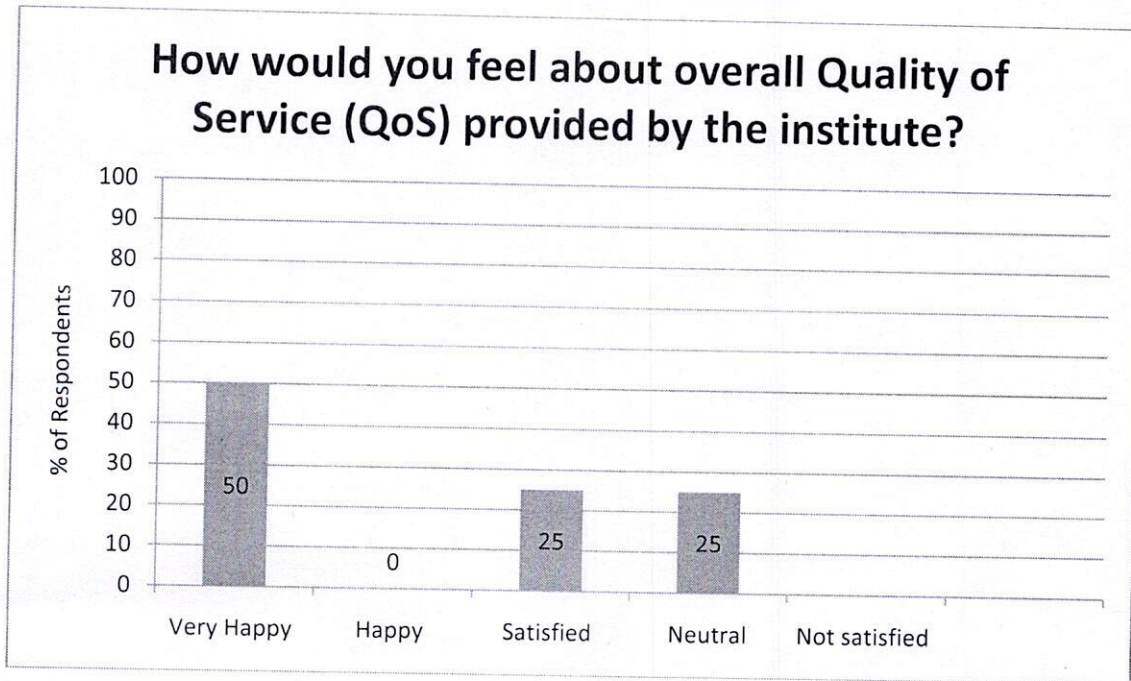


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

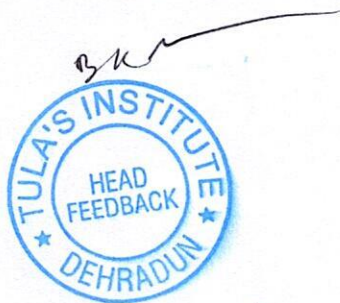
**Q.No. 7** How would you feel about overall Quality of Service (QoS) provided by the institute?



**Analysis:** The analysis shows that maximum response belongs to *“Very Happy”*.

### Recommendation and Action Taken

Recommendation	Action Taken	Reference
It is recommended to introduce digital libraries.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.



  
**Director**  
Tula's Institute, Dehradun



**AQAR (2021-22)**

**1.4.2**

**FEEDBACK**

**ANALYZED**

**AND**

**ACTION**

**TAKEN**

**MCA**

**PARENTS**



Feedback Matrix(2021-2022)							
Parents Feedback on their wards improvement, Institute's infrastructures and QoS (MCA)							
Total Student	No of Forms	Question No	Very Happy	Happy	Satisfied	Neutral	Not Satisfied
21	11	1	6	1	1	2	1
		2	8	0	1	1	1
		3	7	2	1	1	0
		4	5	2	1	2	1
		5	8	3	0	0	0
		6	6	1	2	1	1
		7	7	1	1	1	1

Percentage(%)					
Question No	Very Happy	Happy	Satisfied	Neutral	Not Satisfied
Q1	55	9	9	18	9
Q2	73	0	9	9	9
Q3	64	18	9	9	0
Q4	45	18	9	18	9
Q5	73	27	0	0	0
Q6	55	9	18	9	9
Q7	64	9	9	9	9



 Director  
Tula's Institute, Dehradun

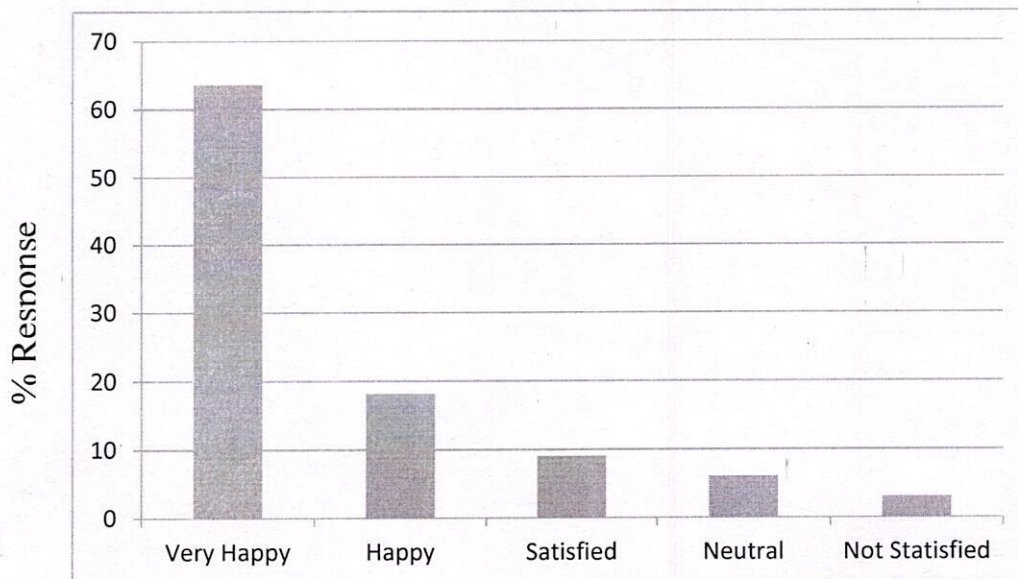


## Tula's Institute, Dehradun. (Feedback Analysis)

### Parents Feedback on their wards improvement, Institute infrastructures and QoS

#### Department of CA (MCA)

Q1: How would you feel about quality of teaching in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Very Happy".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Quality improvement is continuous process which can be improved further.	Suggestion was sent to Academic Committee	Letter to Academic Committee

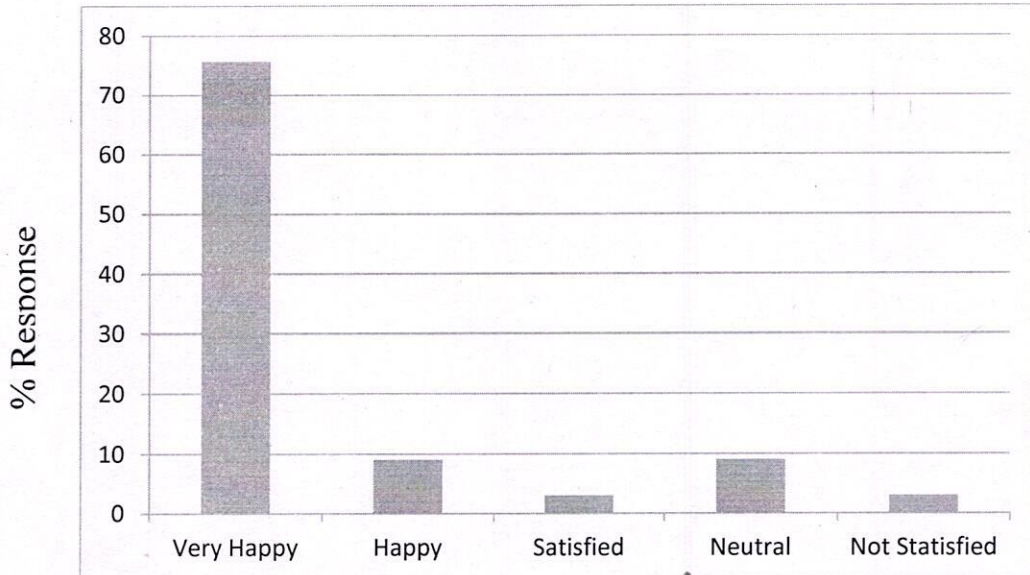


  
**Director**  
**Tula's Institute, Dehradun**



## Tula's Institute, Dehradun. (Feedback Analysis)

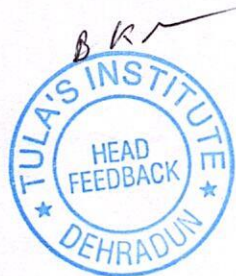
Q2: How would you feel about transparency of Internal Assessment in the Institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to *“Very Happy”*.

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
It is recommended that criteria for internal assessment should be known to parents as well as students. The criteria should be mentioned in the Institute prospectus.	Suggestion was sent to Academic Committee	Letter to Academic Committee

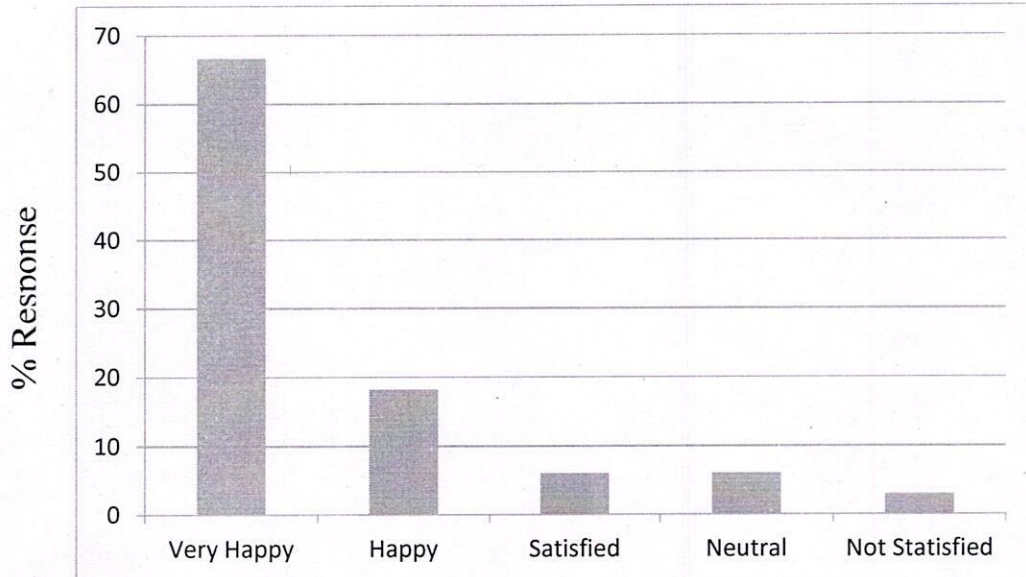


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

Q3: How would you feel about overall infrastructures in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to *“Very Happy”*.

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Infrastructure improvement is ongoing continuous process which always needs improvements based on latest demands and technology	Suggestion was sent to Academic Committee	Letter to Academic Committee

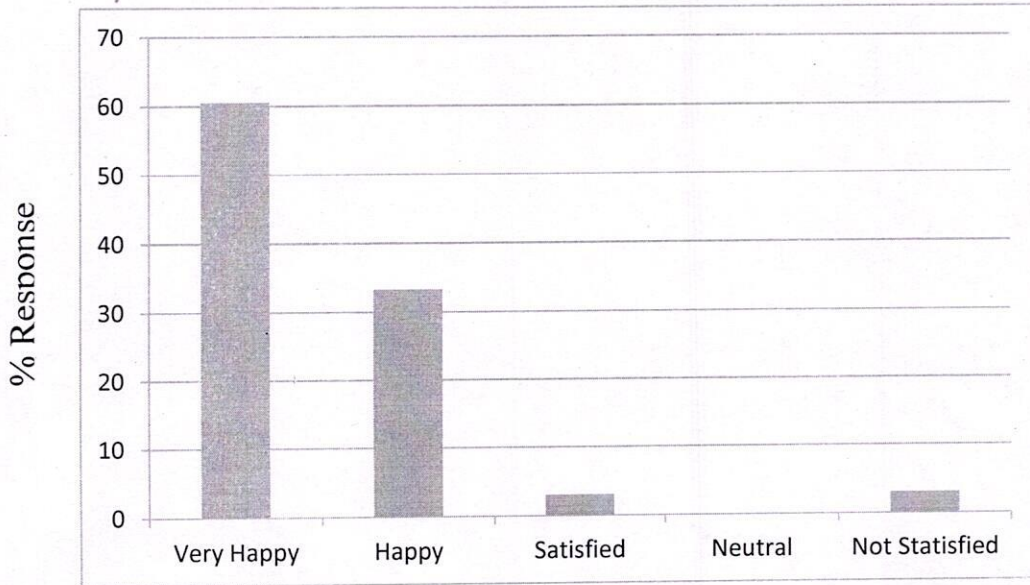



**Director**  
**Tula's Institute, Dehradun**



## Tula's Institute, Dehradun. (Feedback Analysis)

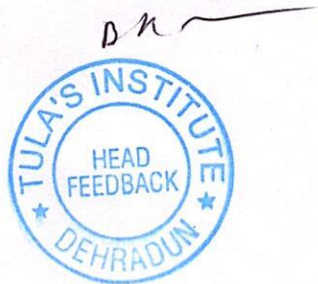
Q4: How would you feel about your ward's improvement in Communication Skills after taking admission in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Very Happy".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
It is recommended to have PDP classes in the Time Table.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

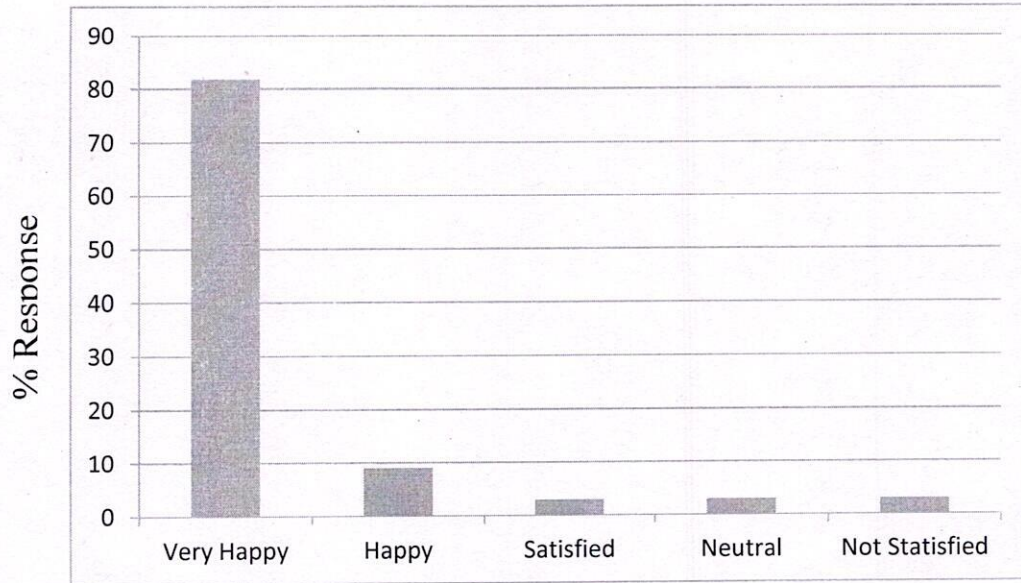


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

Q5: How would you feel about your ward's improvement in social skills after taking admission in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to *"Very Happy"*.

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Activities related to team work should be implemented.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

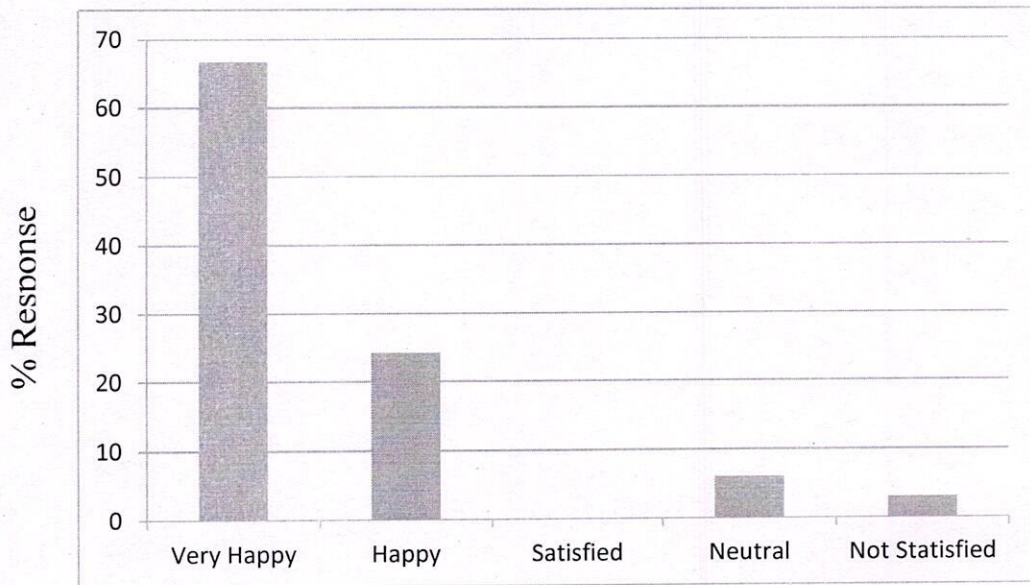


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

Q6: How would you feel about your ward getting adequate knowledge from the program?



**Analysis:** From the graph above, it is clear that maximum response belongs to *“Very Happy”*.

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Knowledge improvement is regular process. Students should be encouraged to enhance their knowledge on regular basis.	Suggestion was sent to Academic Committee to take action.	Letter to Academic Committee.

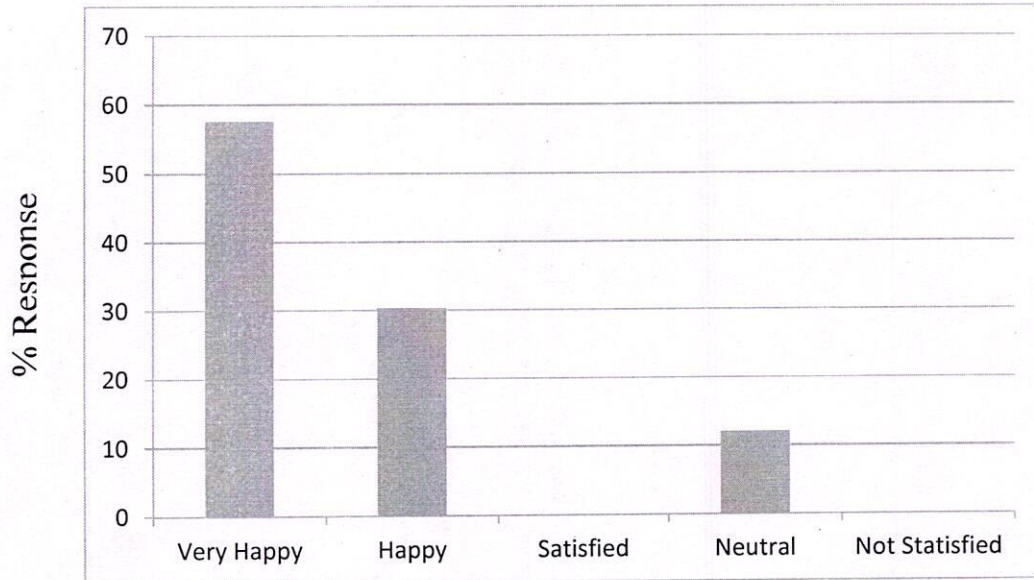


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

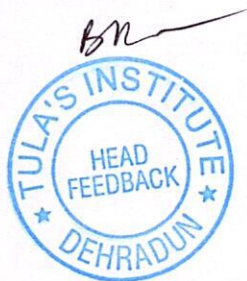
Q7: How would you feel about overall Quality of Service (QoS) provided by the institute?



**Analysis:** From the above graph it is clear that maximum response belongs to *“Very Happy”*.

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
QoS improvement is regular process.	Suggestion was sent to Academic Committee to take action.	Letter to Academic Committee



  
**Director**  
**Tula's Institute, Dehradun**



**AQAR (2021-22)**

**1.4.2**

**FEEDBACK**

**ANALYZED**

**AND**

**ACTION**

**TAKEN**

**BCA**

**PARENTS**



**Feedback Matrix(2021-2022)**

**Parents Feedback on their wards improvement, Institute's infrastructures and QoS (BCA)**

Total Student	No of Forms	Question No	Very Happy	Happy	Satisfied	Neutral	Not Satisfied
42	27	1	15	8	2	1	1
		2	19	2	4	1	1
		3	12	6	2	1	6
		4	15	7	2	1	2
		5	20	1	4	1	1
		6	10	8	1	5	3
		7	16	1	4	5	1

Percentage(%)					
Question No	Very Happy	Happy	Satisfied	Neutral	Not Satisfied
Q1	56	30	7	4	4
Q2	70	7	15	4	4
Q3	44	22	7	4	22
Q4	56	26	7	4	7
Q5	74	4	15	4	4
Q6	37	30	4	19	11
Q7	59	4	15	19	4



  
**Director**  
**Tula's Institute, Dehradun**

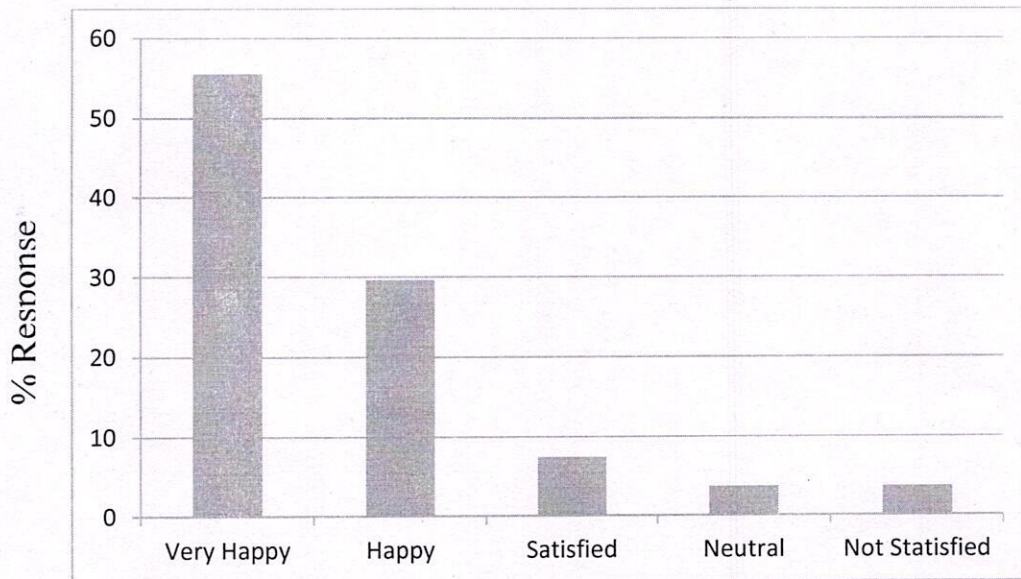


## Tula's Institute, Dehradun. (Feedback Analysis)

### Parents Feedback on their wards improvement, Institute infrastructures and QoS

#### Department of CA (BCA)

Q1: How would you feel about quality of teaching in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to “Very Happy”.

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Quality improvement is continuous process which can be improved further.	Suggestion was sent to Academic Committee	Letter to Academic Committee

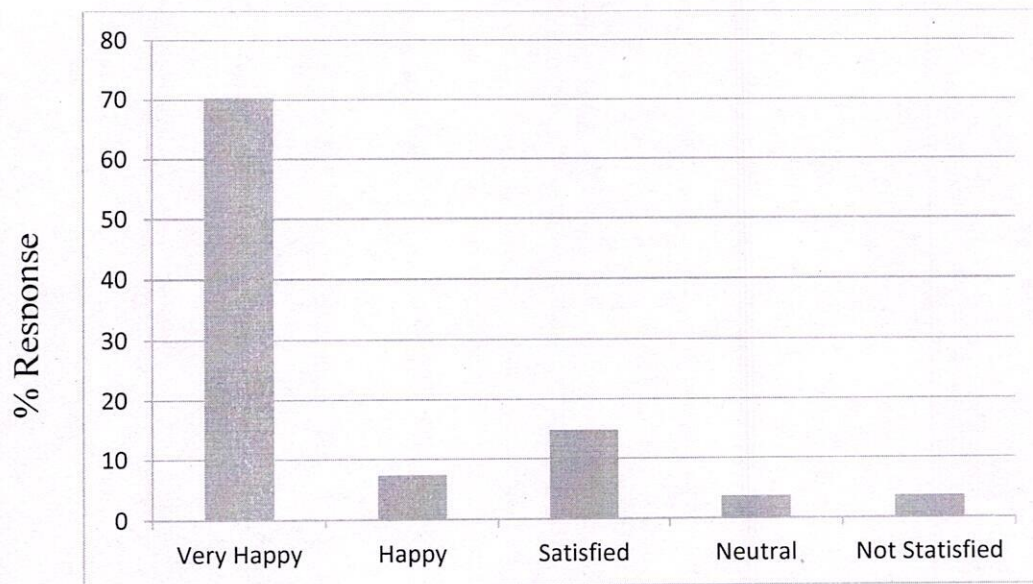


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

Q2: How would you feel about transparency of Internal Assessment in the Institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "*Very Happy*".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
It is recommended that criteria for internal assessment should be known to parents as well as students. The criteria should be mentioned in the Institute prospectus.	Suggestion was sent to Academic Committee	Letter to Academic Committee

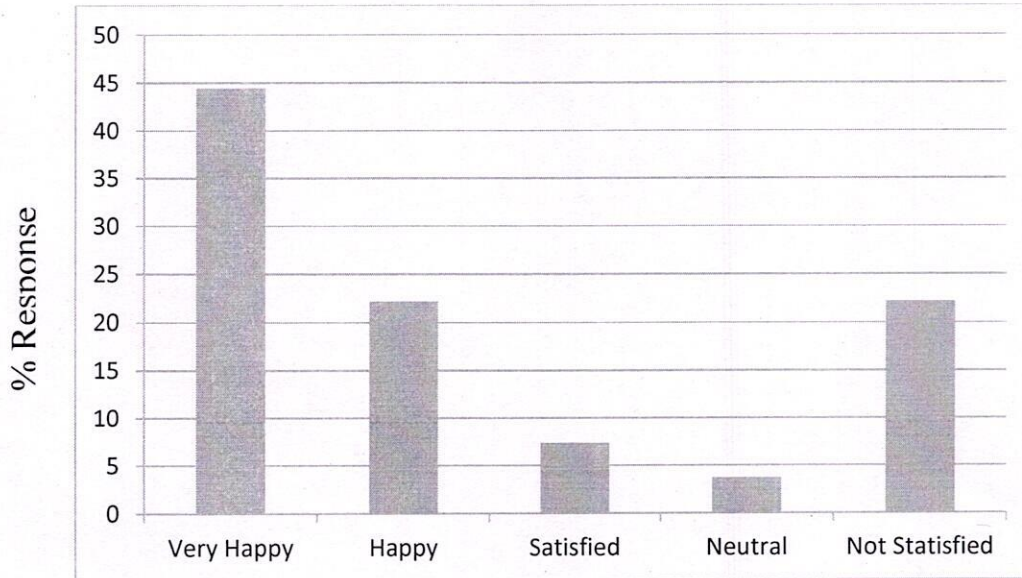


*[Signature]*  
Director  
Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

Q3: How would you feel about overall infrastructures in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to *“Very Happy”*.

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Infrastructure improvement is ongoing continuous process which always needs improvements based on latest demands and technology	Suggestion was sent to Academic Committee	Letter to Academic Committee

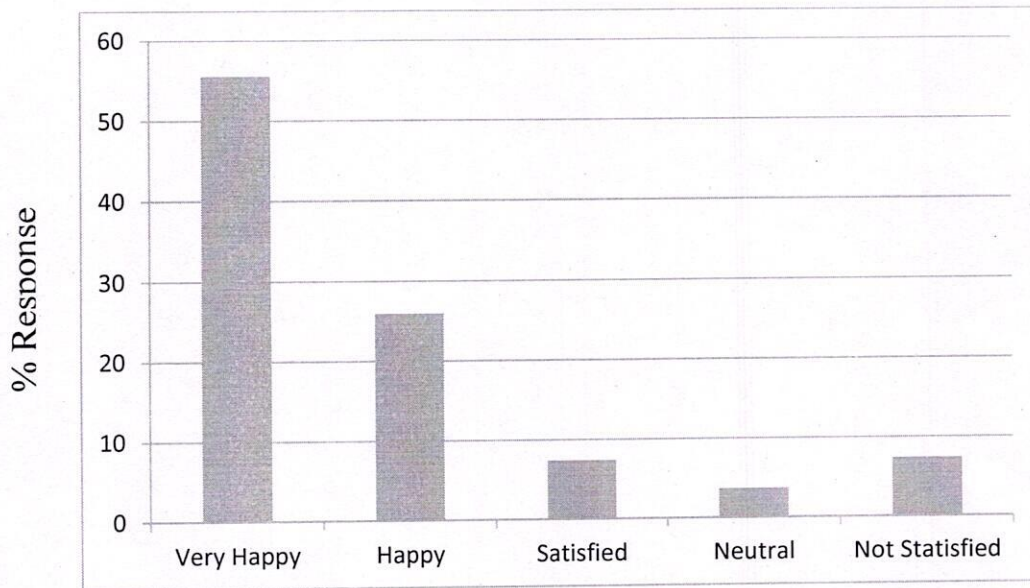


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

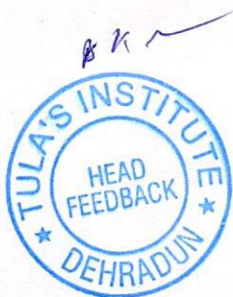
Q4: How would you feel about your ward's improvement in Communication Skills after taking admission in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Very Happy".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
It is recommended to have PDP classes in the Time Table.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

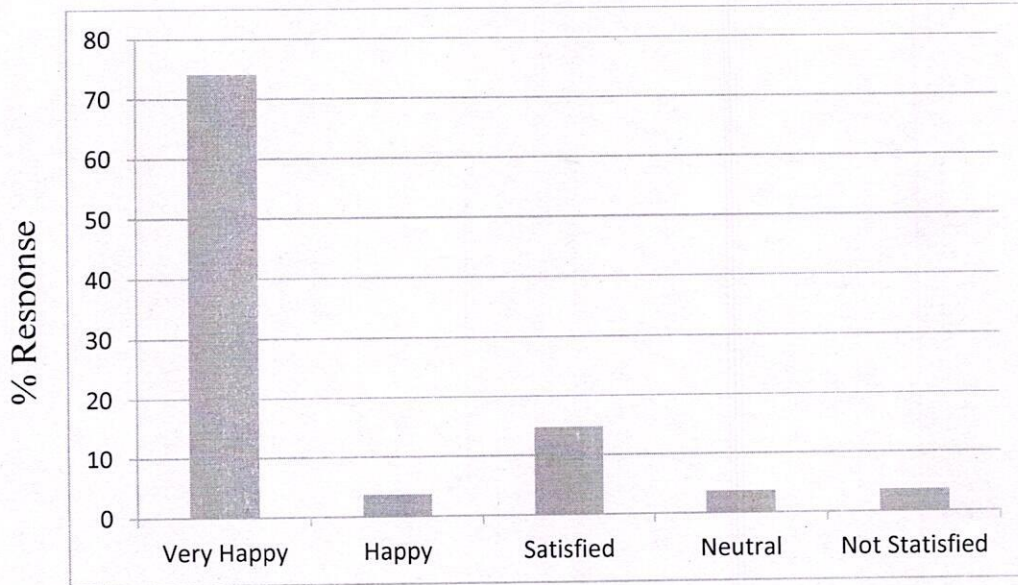


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

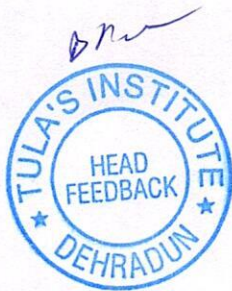
Q5: How would you feel about your ward's improvement in social skills after taking admission in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Very Happy".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Activities related to team work should be implemented.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

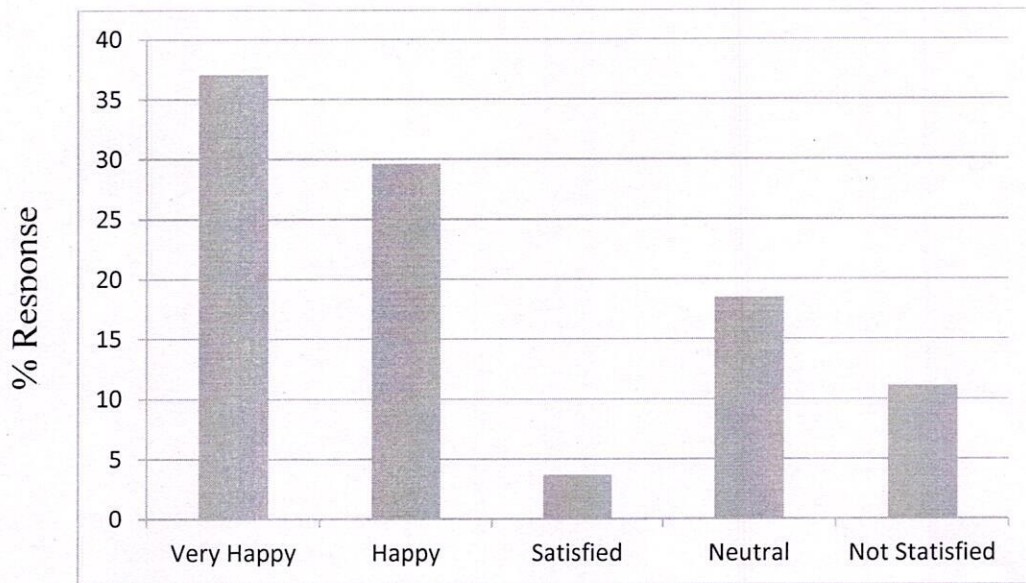


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

Q6: How would you feel about your ward getting adequate knowledge from the program?



**Analysis:** From the graph above, it is clear that maximum response belongs to *“Very Happy”*.

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Knowledge improvement is regular process. Students should be encouraged to enhance their knowledge on regular basis.	Suggestion was sent to Academic Committee to take action.	Letter to Academic Committee.

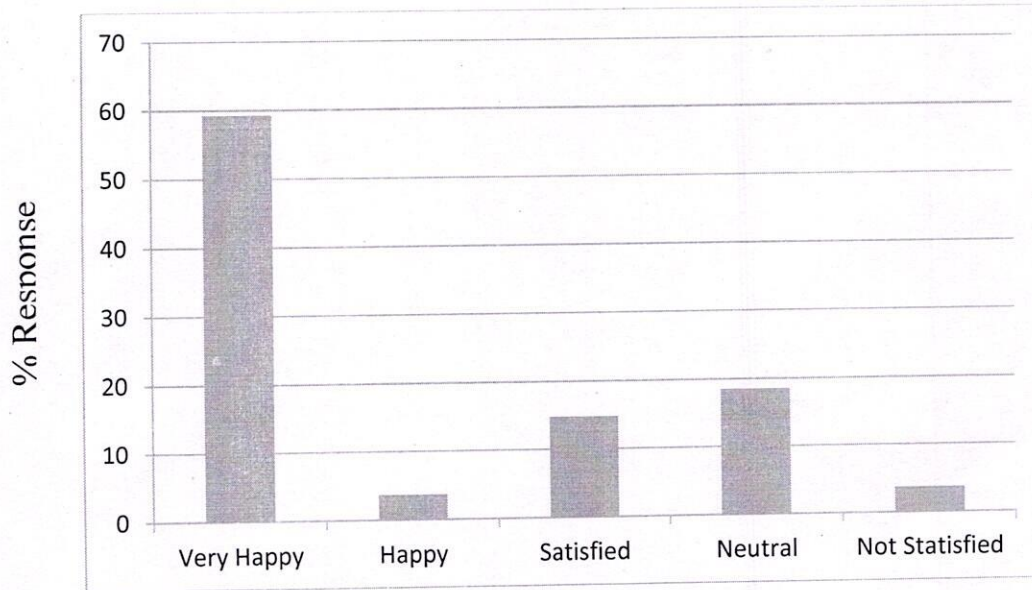


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

Q7: How would you feel about overall Quality of Service (QoS) provided by the institute?



**Analysis:** From the above graph it is clear that maximum response belongs to *“Very Happy”*.

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
QoS improvement is regular process.	Suggestion was sent to Academic Committee to take action.	Letter to Academic Committee



  
Director  
Tula's Institute, Dehradun



**AQAR (2021-22)**

**1.4.2**

**FEEDBACK**

**ANALYZED**

**AND**

**ACTION**

**TAKEN**

**MBA**

**PARENTS**



Feedback Matrix(2020-2021) Department of MBA							
Parents Feedback on their wards improvement, Institute's infrastructures and QoS							
Total Student	No of Forms	Question No	Very Happy	Happy	Satisfied	Neutral	Not Satisfied
22	13	1	8	2	1	1	1
		2	5	2	3	1	2
		3	6	1	1	2	3
		4	7	1	3	1	1
		1	4	2	1	2	4
		9	5	3	1	1	3
		7	5	1	4	2	1

Question No	Very Happy	Happy	Satisfied	Neutral	Not Satisfied
Q1	62	15	8	8	8
Q2	38	15	23	8	15
Q3	46	8	8	15	23
Q4	54	8	23	8	8
Q5	31	15	8	15	31
Q6	38	23	8	8	23
Q7	38	8	31	15	8



  
 Director  
 Tula's Institute, Dehradun

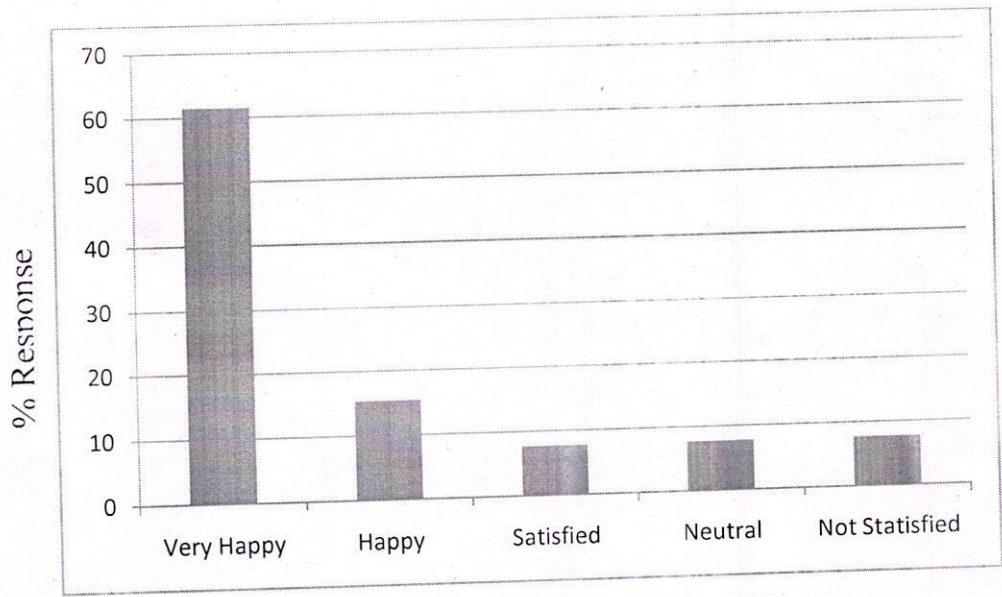


## Tula's Institute, Dehradun. (Feedback Analysis)

Parents Feedback on their wards improvement, Institute infrastructures and QoS(2021-22)

Department of MBA

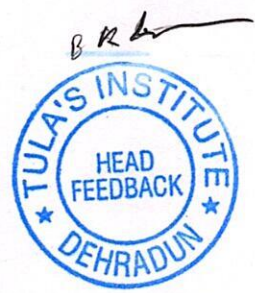
Q1: How would you feel about quality of teaching in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Very Happy".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Quality improvement is continuous process which can be improved further.	Suggestion was sent to Academic Committee	Letter to Academic Committee

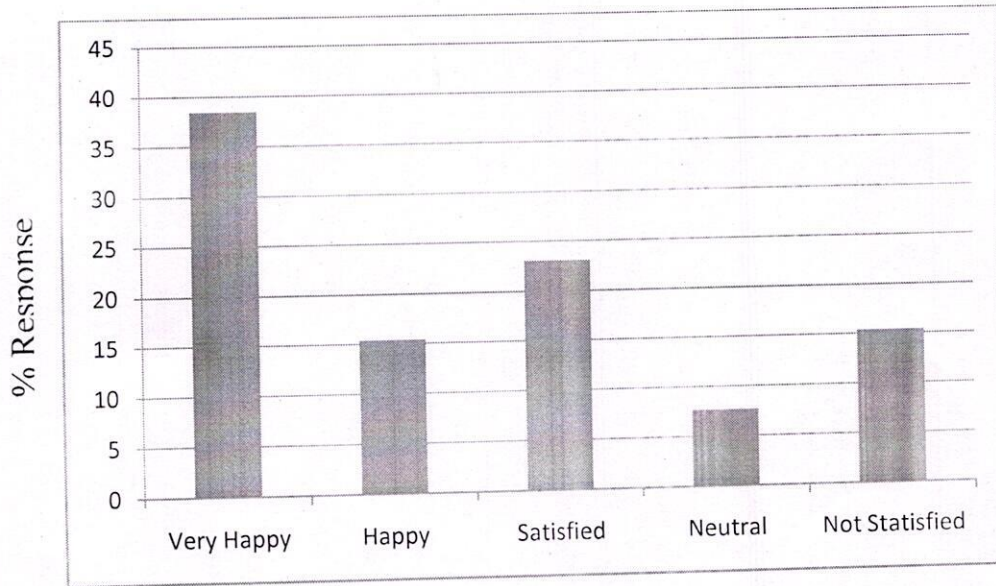


*AL*  
Director  
Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

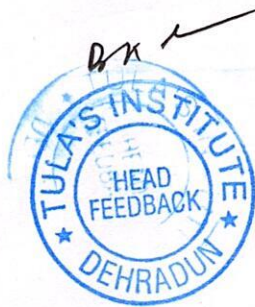
Q2: How would you feel about transparency of Internal Assessment in the Institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Very Happy".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
It is recommended that criteria for internal assessment should be known to parents as well as students. The criteria should be mentioned in the Institute prospectus.	Suggestion was sent to Academic Committee	Letter to Academic Committee

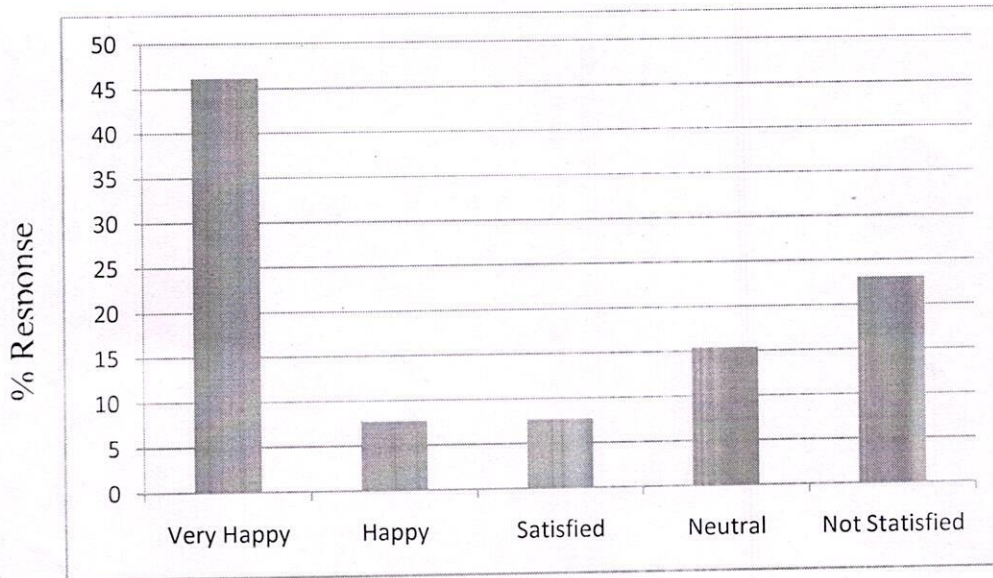


  
**Director**  
**Tula's Institute, Dehradun**



## Tula's Institute, Dehradun. (Feedback Analysis)

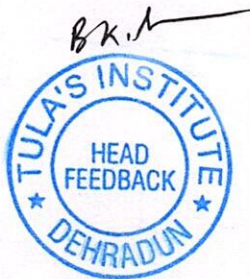
Q3: How would you feel about overall infrastructures in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Very Happy".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Infrastructure improvement is ongoing continuous process which always needs improvements based on latest demands and technology	Suggestion was sent to Academic Committee	Letter to Academic Committee

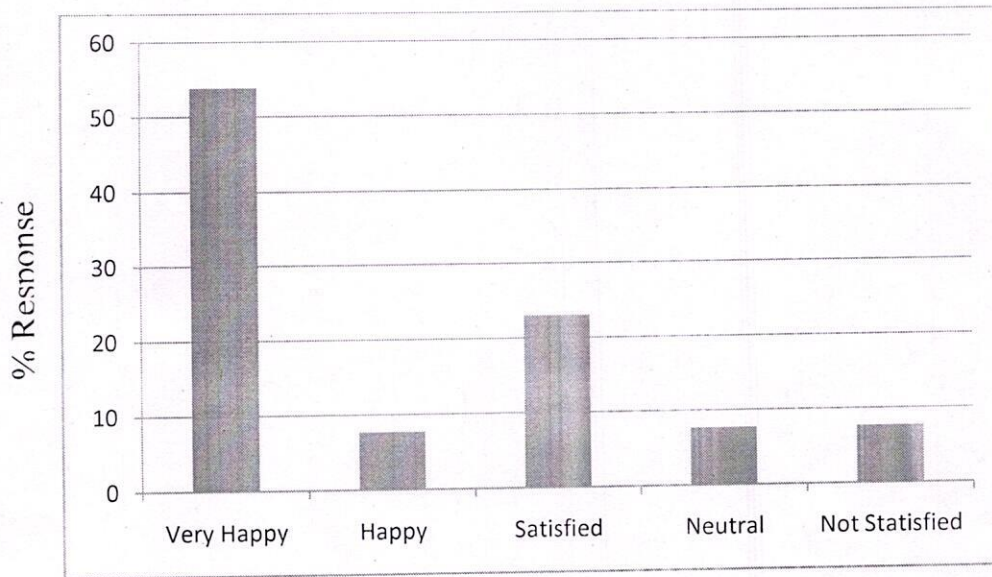


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

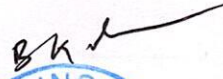
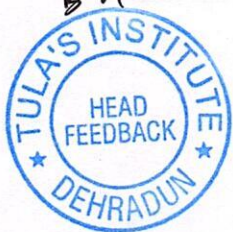
Q4: How would you feel about your ward's improvement in Communication Skills after taking admission in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Very Happy".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
It is recommended to have PDP classes in the Time Table.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

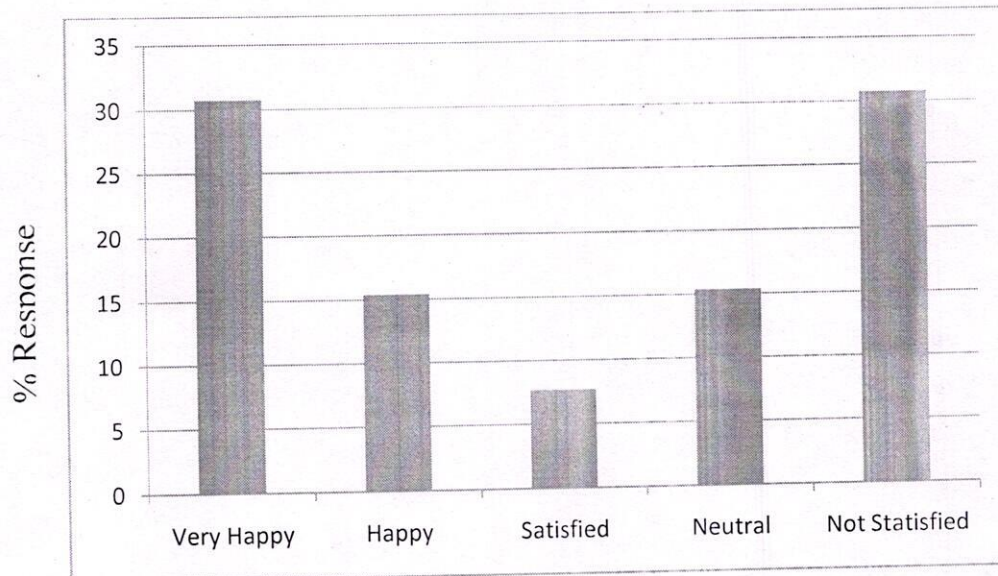
  


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

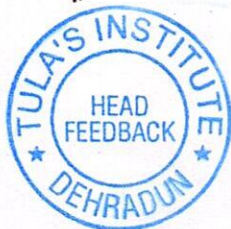
Q5: How would you feel about your ward's improvement in social skills after taking admission in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Very Happy and Not Satisfied".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Activities related to team work should be implemented.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

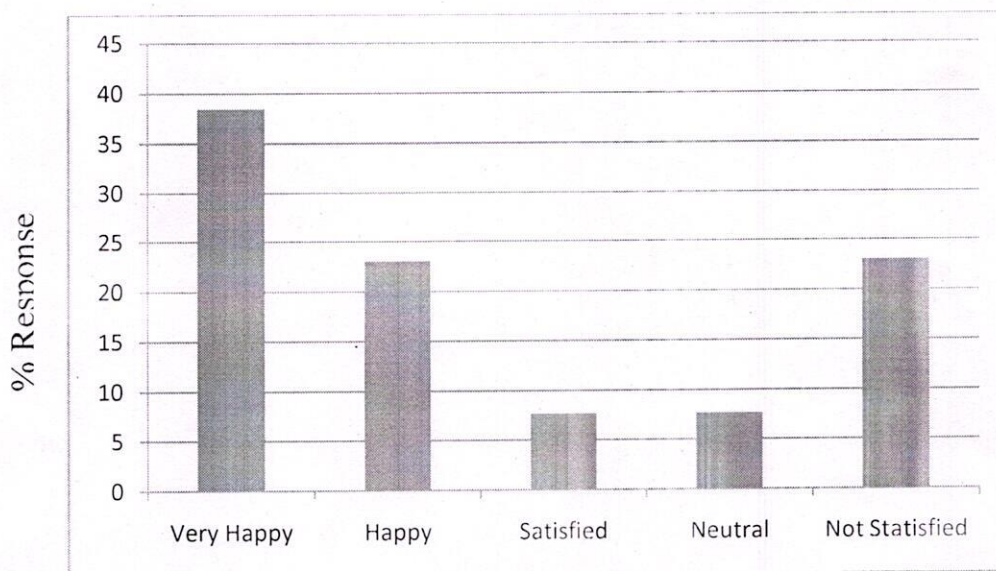


  
Director  
Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

Q6: How would you feel about your ward getting adequate knowledge from the program?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Very Happy".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Knowledge improvement is regular process. Students should be encouraged to enhance their knowledge on regular basis.	Suggestion was sent to Academic Committee to take action.	Letter to Academic Committee.

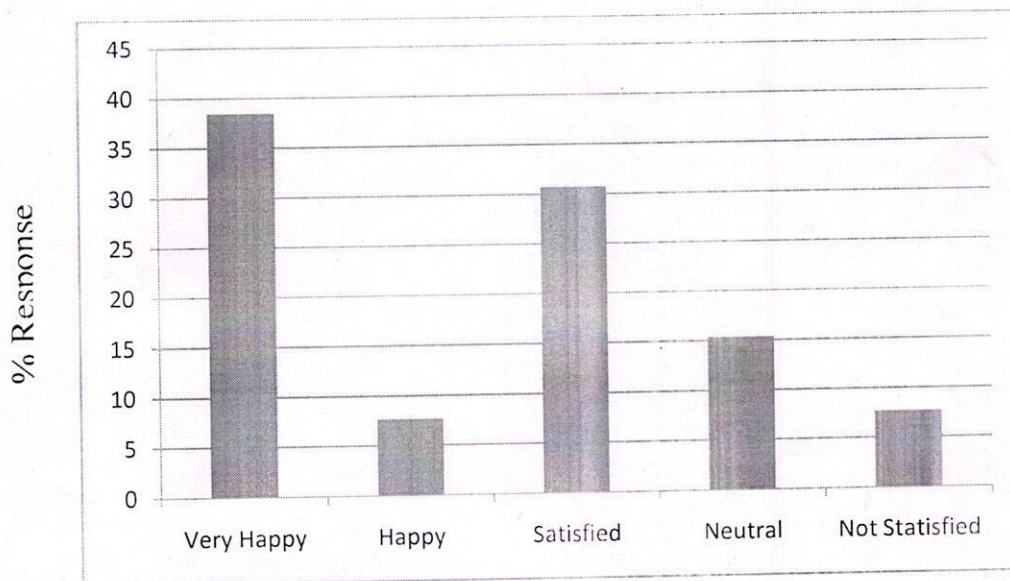


*Chh*  
Director  
Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

Q7: How would you feel about overall Quality of Service (QoS) provided by the institute?



**Analysis:** From the above graph it is clear that maximum response belongs to "Very Happy".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
QoS improvement is regular process.	Suggestion was sent to Academic Committee to take action.	Letter to Academic Committee



  
 Director  
 Tula's Institute, Dehradun



**AQAR (2021-22)**

**1.4.2**

**FEEDBACK**

**ANALYZED**

**AND**

**ACTION**

**TAKEN**

**BBA**

**PARENTS**



Feedback Matrix(2020-2021) Department of BBA							
Parents Feedback on their wards improvement, Institute's infrastructures and QoS							
Total Student	No of Forms	Question No	Very Happy	Happy	Satisfied	Neutral	Not Satisfied
90	40	1	18	9	5	4	4
		2	21	10	6	2	1
		3	15	10	3	6	6
		4	24	8	2	2	4
		5	9	3	15	4	9
		6	15	11	6	3	5
		7	12	9	8	5	6

%					
Question No	Very Happy	Happy	Satisfied	Neutral	Not Satisfied
Q1	45	23	13	10	10
Q2	53	25	15	5	3
Q3	38	25	8	15	15
Q4	60	20	5	5	10
Q5	23	8	38	10	23
Q6	38	28	15	8	13
Q7	30	23	20	13	15



*[Signature]*  
 Director  
 Tula's Institute, Dehradun

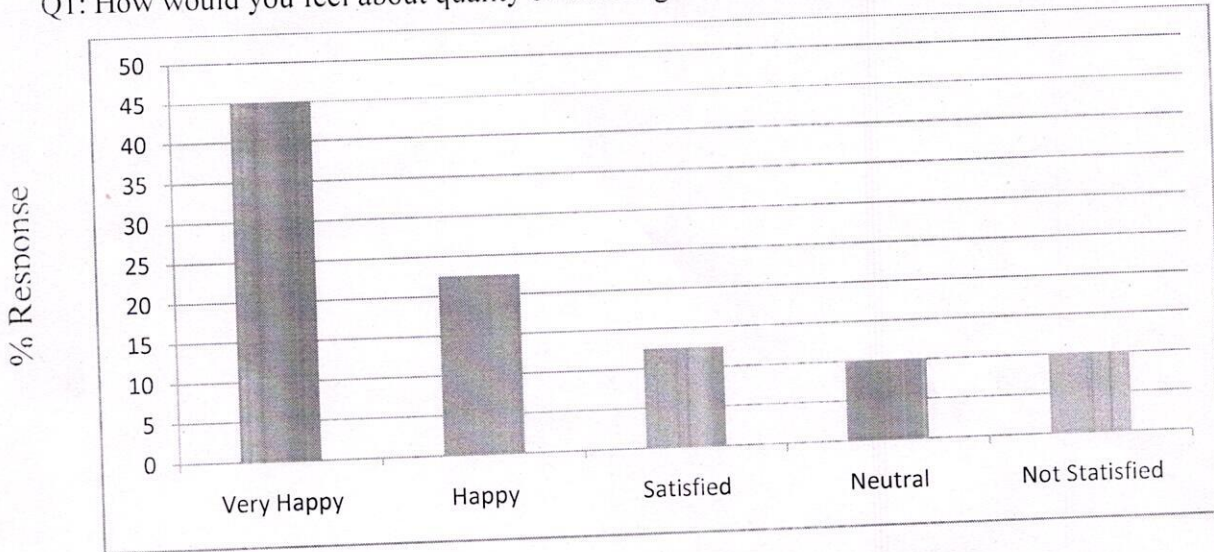


## Tula's Institute, Dehradun. (Feedback Analysis)

Parents Feedback on their wards improvement, Institute infrastructures and QoS(2021-22)

Department of BBA

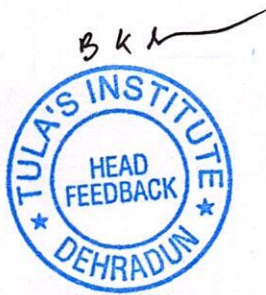
Q1: How would you feel about quality of teaching in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Very Happy".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Quality improvement is continuous process which can be improved further.	Suggestion was sent to Academic Committee	Letter to Academic Committee

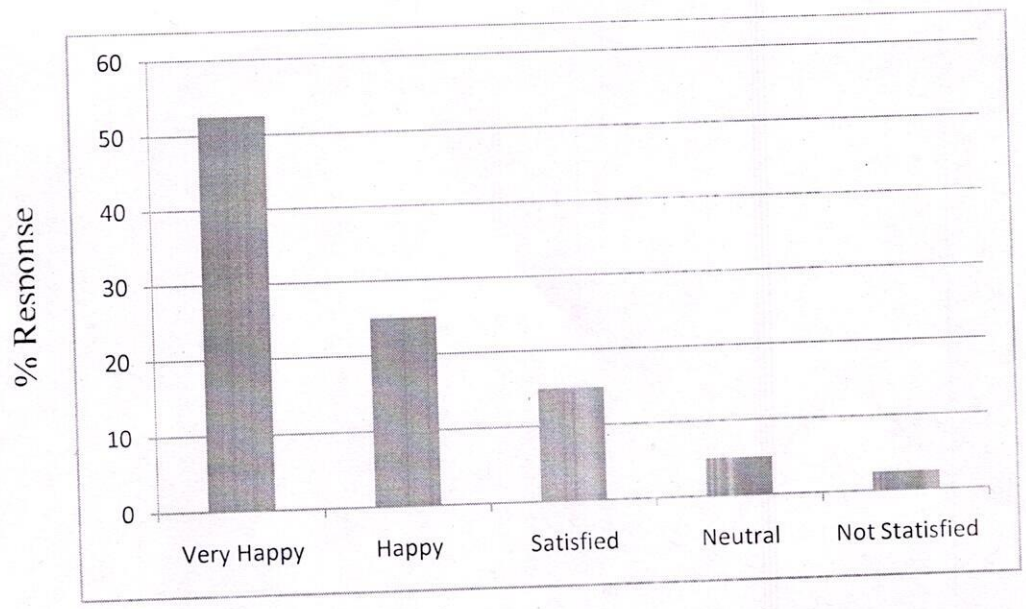


*[Signature]*  
**Director**  
Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

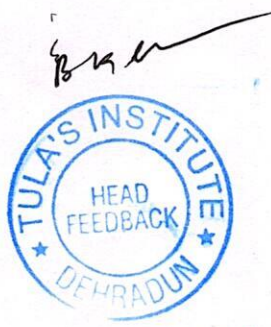
Q2: How would you feel about transparency of Internal Assessment in the Institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Very Happy".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
It is recommended that criteria for internal assessment should be known to parents as well as students. The criteria should be mentioned in the Institute prospectus.	Suggestion was sent to Academic Committee	Letter to Academic Committee

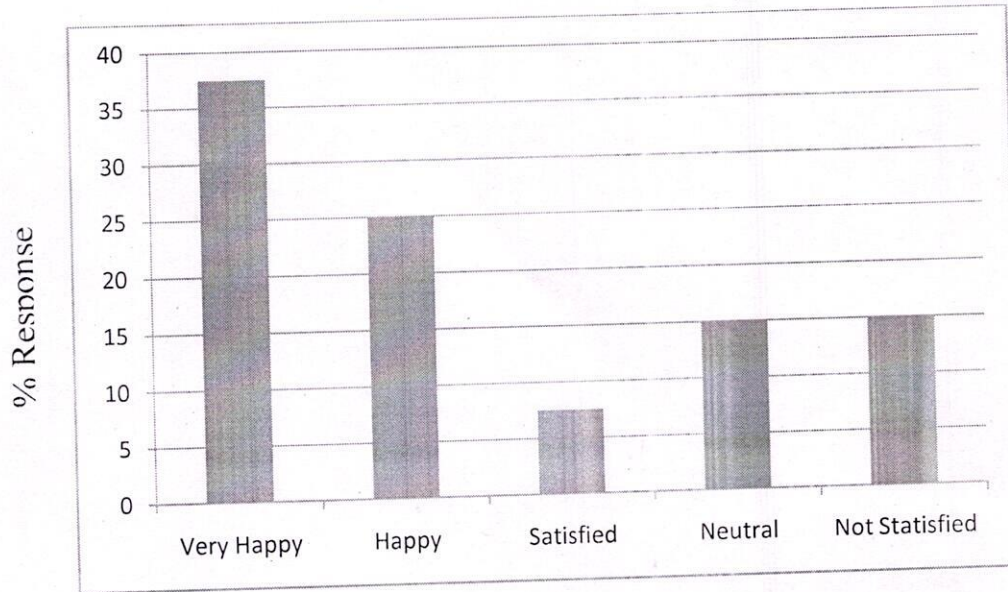


  
**Director**  
**Tula's Institute, Dehradun**



## Tula's Institute, Dehradun. (Feedback Analysis)

Q3: How would you feel about overall infrastructures in the institute?




**Analysis:** From the graph above, it is clear that maximum response belongs to "Very Happy".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Infrastructure improvement is ongoing continuous process which always needs improvements based on latest demands and technology	Suggestion was sent to Academic Committee	Letter to Academic Committee

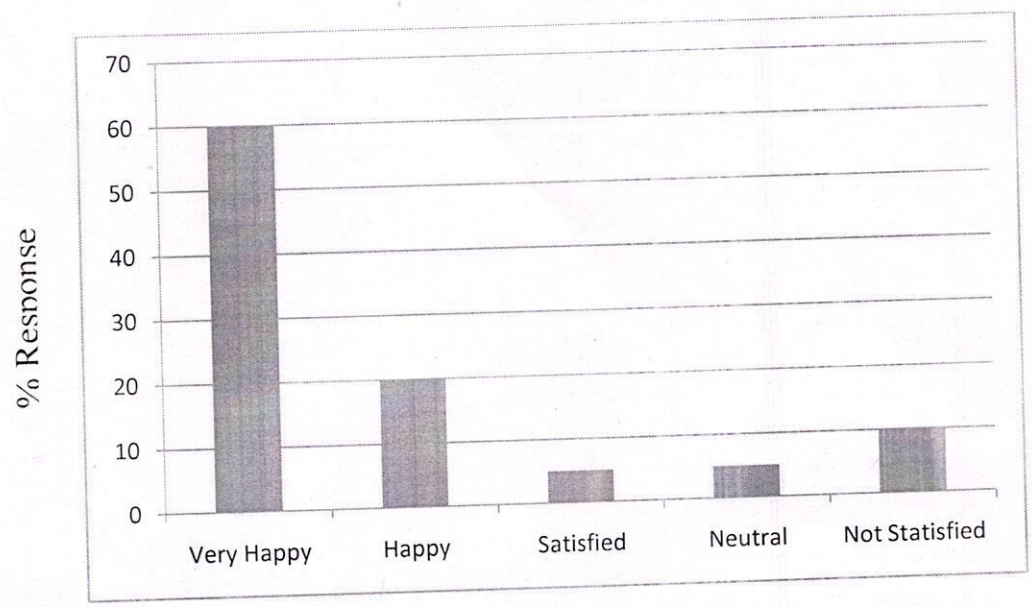


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

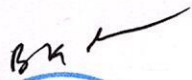
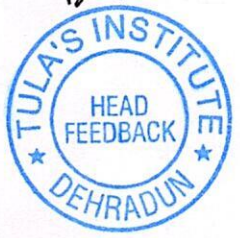
Q4: How would you feel about your ward's improvement in Communication Skills after taking admission in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Very Happy".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
It is recommended to have PDP classes in the Time Table.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

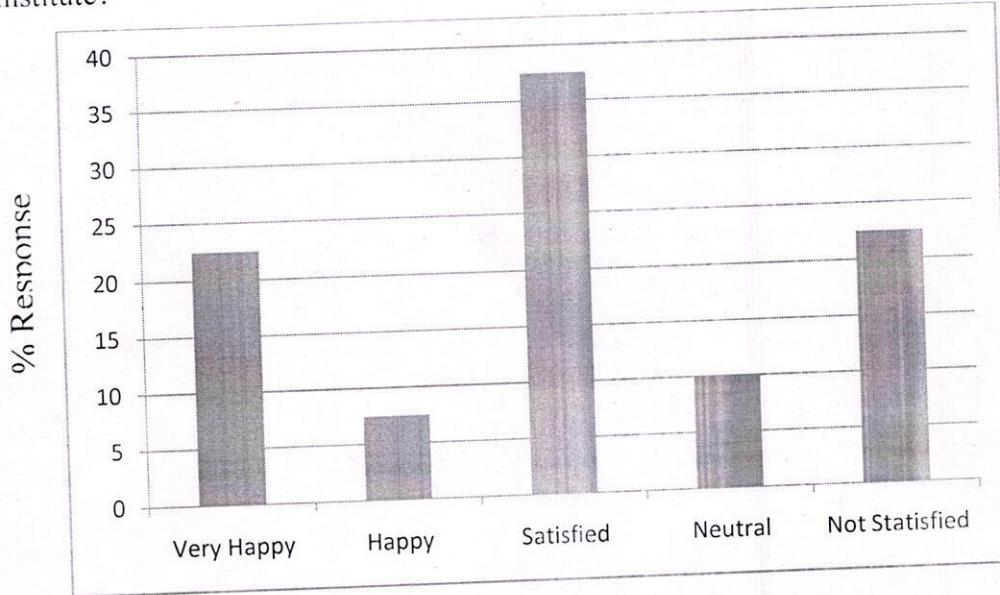
  


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

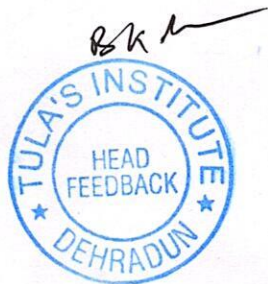
Q5: How would you feel about your ward's improvement in social skills after taking admission in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Satisfied".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Activities related to team work should be implemented.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

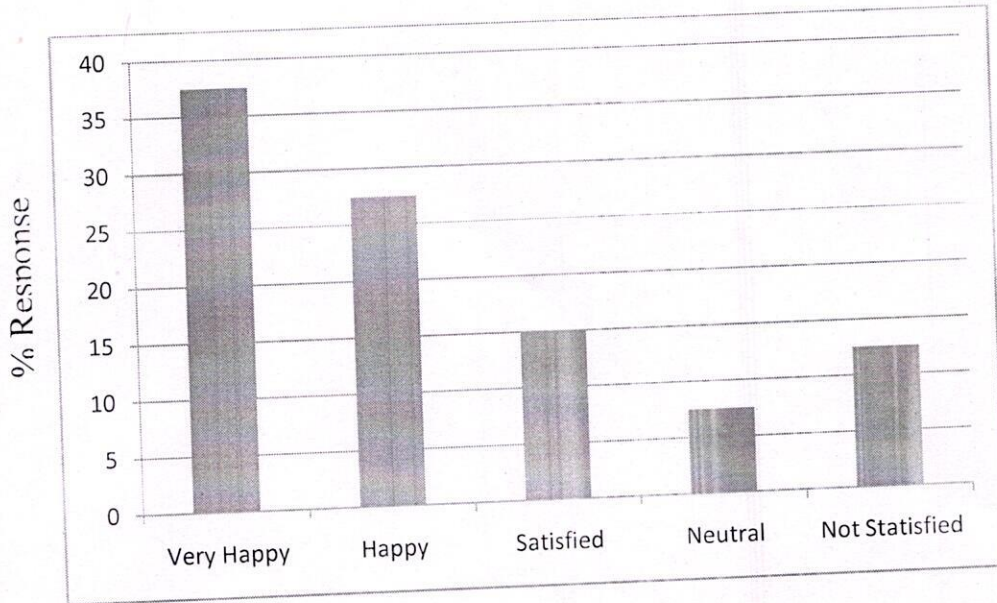


  
**Director**  
**Tula's Institute, Dehradun**



## Tula's Institute, Dehradun. (Feedback Analysis)

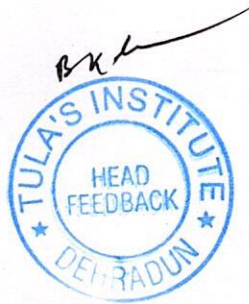
Q6: How would you feel about your ward getting adequate knowledge from the program?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Very Happy".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Knowledge improvement is regular process. Students should be encouraged to enhance their knowledge on regular basis.	Suggestion was sent to Academic Committee to take action.	Letter to Academic Committee.

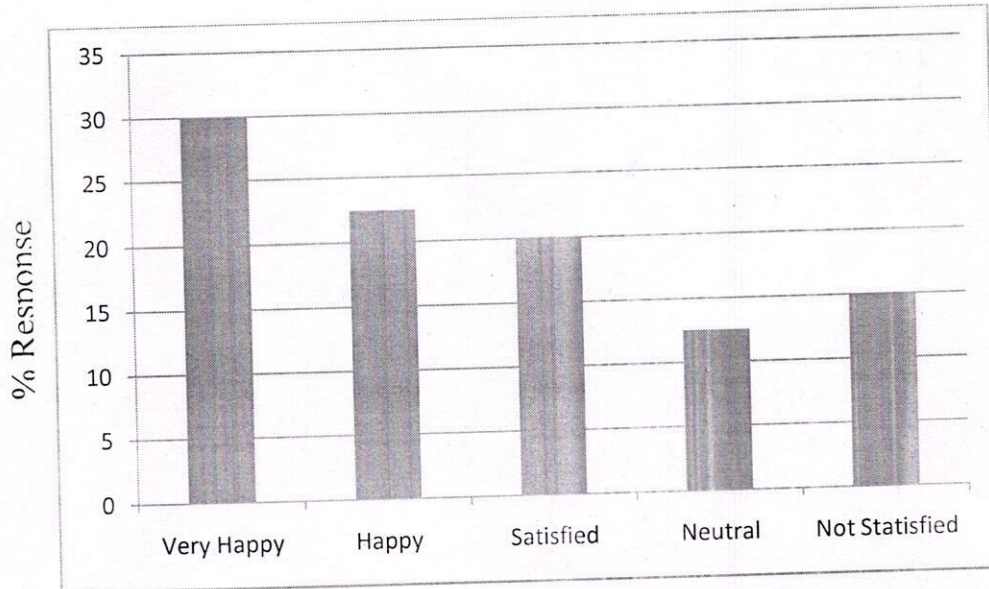


  
 Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

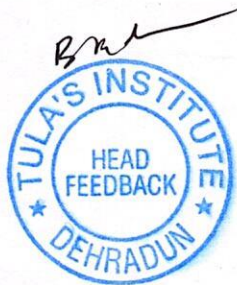
Q7: How would you feel about overall Quality of Service (QoS) provided by the institute?



**Analysis:** From the above graph it is clear that maximum response belongs to "Very Happy".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
QoS improvement is regular process.	Suggestion was sent to Academic Committee to take action.	Letter to Academic Committee



  
 Director  
 Tula's Institute, Dehradun



**AQAR (2021-22)**

**1.4.2**

**FEEDBACK**

**ANALYZED**

**AND**

**ACTION**

**TAKEN**

**B.Sc. (Agri.)**

**PARENTS**



Feedback Matrix(2021-2022)-B.Sc(Agriculture)							
Parents Feedback on their wards improvement, Institute's infrastructures and QoS							
Total Student	No of Form	Question No	Very Happy	Happy	Satisfied	Neutral	Not Satisfied
97	43	1	18	12	9	4	0
		2	17	11	10	5	0
		3	14	17	8	4	0
		4	19	11	9	4	0
		5	15	17	8	3	0
		6	18	17	6	2	0
		7	16	15	9	3	0

Question No	Very Happy	Happy	Satisfied	Neutral	Not Satisfied
Q1	42	28	21	9	0
Q2	40	26	23	12	0
Q3	33	40	19	9	0
Q4	44	26	21	9	0
Q5	35	40	19	7	0
Q6	42	40	14	5	0
Q7	37	35	21	7	0



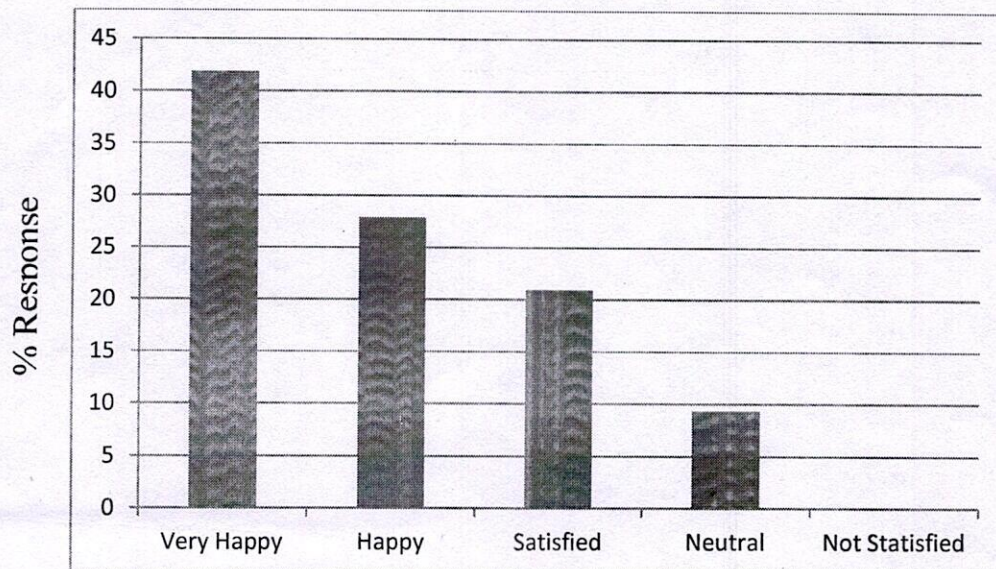
Director  
 Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

### Parents Feedback on their wards improvement, Institute infrastructures and QoS Department of B.Sc(Agriculture)(2021-22)

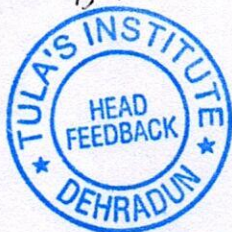
Q1: How would you feel about quality of teaching in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to “very happy”.

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Quality improvement is continuous process which can be improved further.	Suggestion was sent to Academic Committee	Letter to Academic Committee

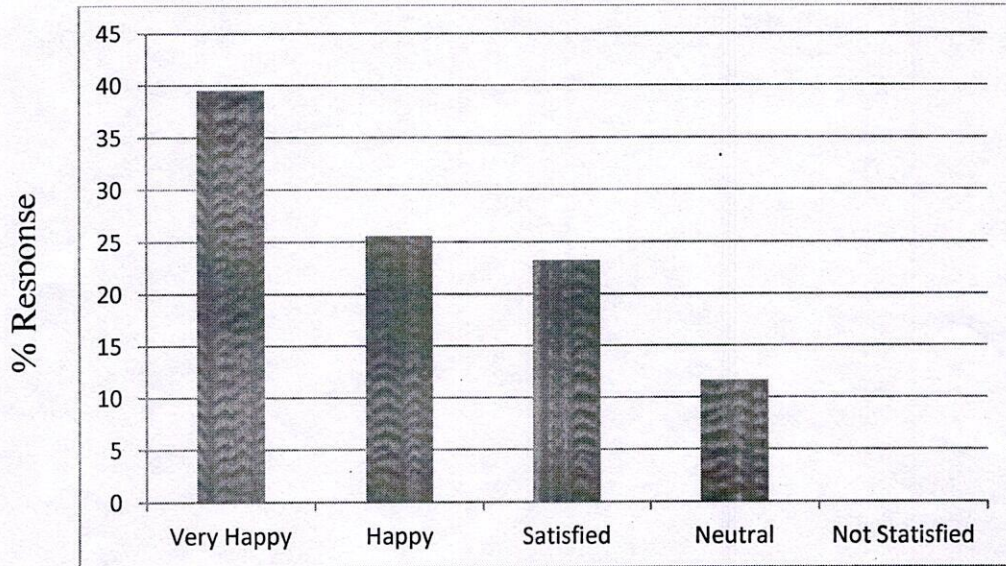


*[Signature]*  
Director  
Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

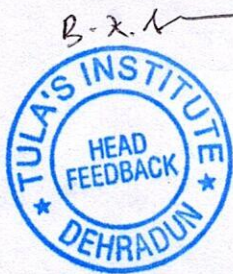
Q2: How would you feel about transparency of Internal Assessment in the Institute?




**Analysis:** From the graph above, it is clear that maximum response belongs to *“very happy”*.

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
It is recommended that criteria for internal assessment should be known to parents as well as students. The criteria should be mentioned in the Institute prospectus.	Suggestion was informed to the Academic Committee.	Letter to Academic Committee

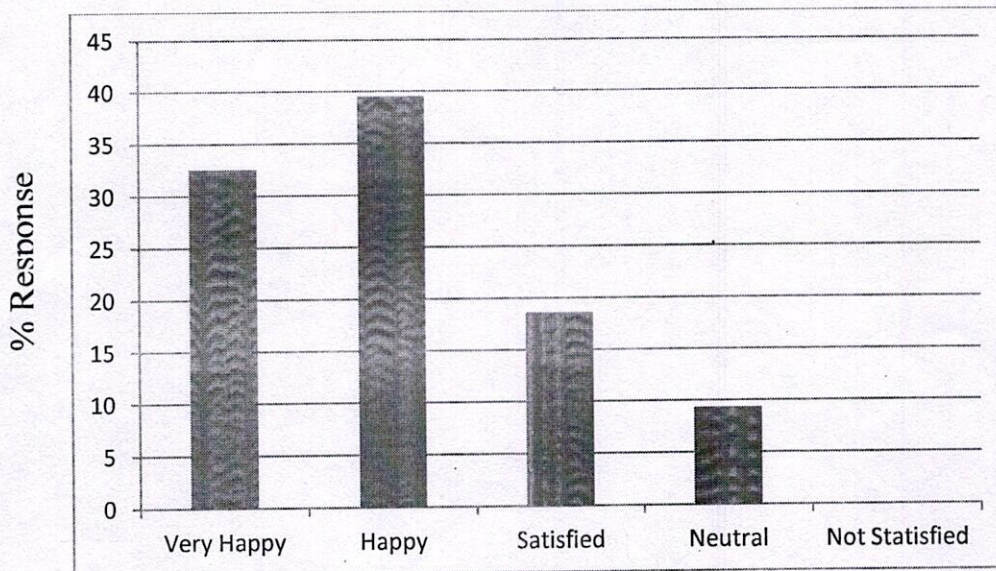


  
**Director**  
**Tula's Institute, Dehradun**



## Tula's Institute, Dehradun. (Feedback Analysis)

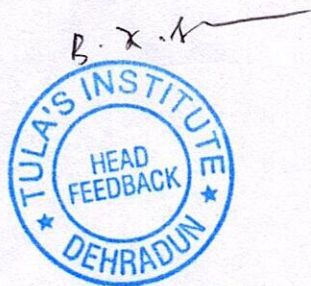
Q3: How would you feel about overall infrastructures in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "*Happy*".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Infrastructure improvement is ongoing continuous process which always needs improvements based on latest demands and technology	Suggestion was sent to Academic Committee	Letter to Academic Committee

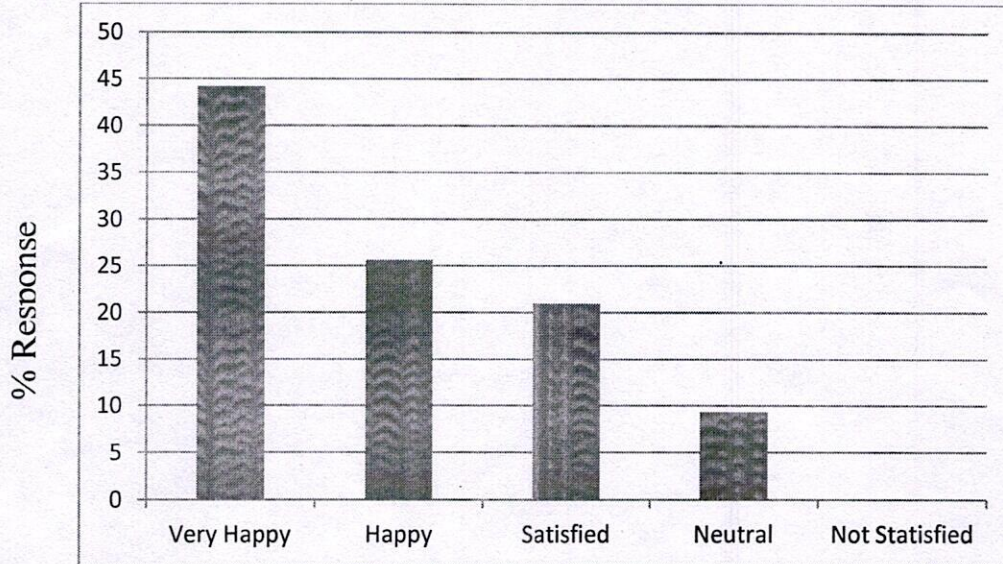


*[Signature]*  
Director  
Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

Q4: How would you feel about your ward's improvement in Communication Skills after taking admission in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Very Happy".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
It is recommended to have PDP classes in the Time Table.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

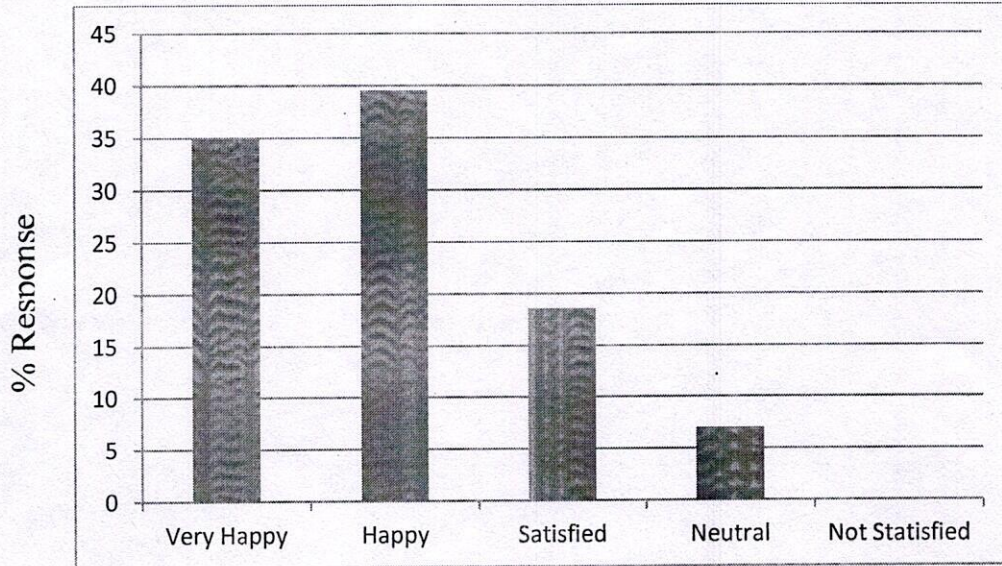


*(Signature)*  
Director  
Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

Q5: How would you feel about your ward's improvement in social skills after taking admission in the institute?



**Analysis:** From the graph above, it is clear that maximum response belongs to "*Happy*".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Activities related to team work should be implemented.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

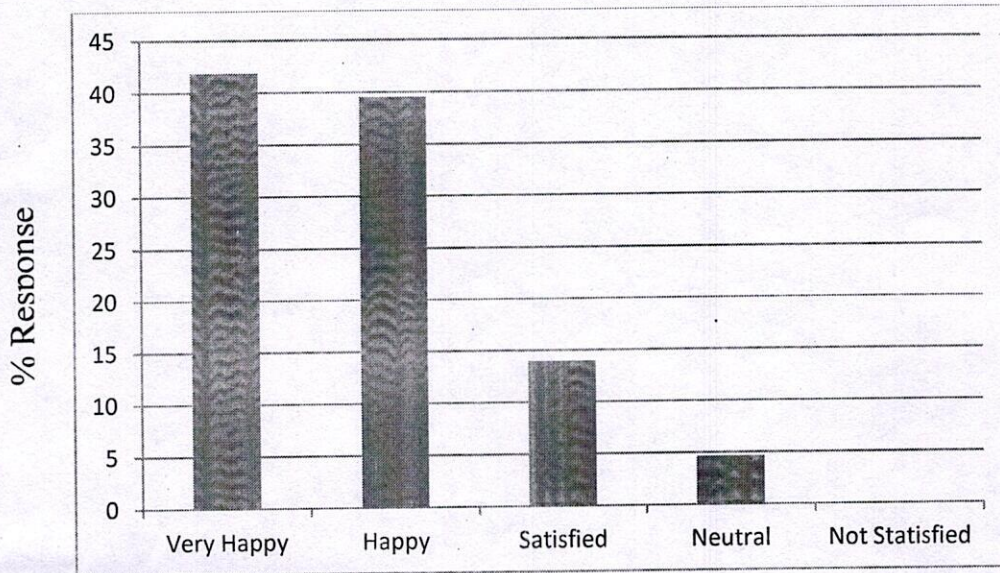


*[Signature]*  
Director  
Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

Q6: How would you feel about your ward getting adequate knowledge from the program?



**Analysis:** From the graph above, it is clear that maximum response belongs to "Very Happy".

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
Knowledge improvement is regular process. Students should be encouraged to enhance their knowledge on regular basis.	Suggestion was sent to Academic Committee to take action.	Letter to Academic Committee.

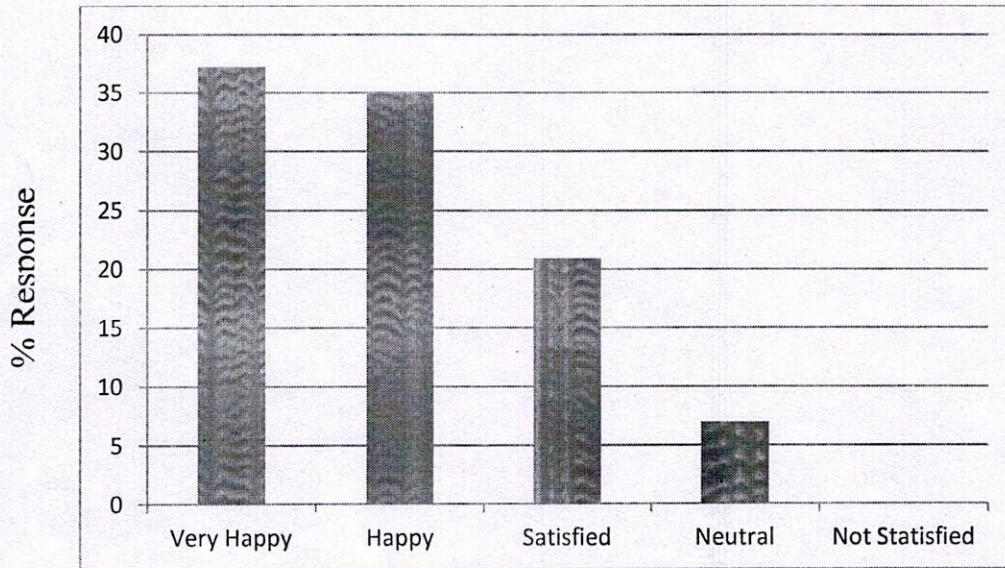


*(Signature)*  
Director  
Tula's Institute, Dehradun



## Tula's Institute, Dehradun. (Feedback Analysis)

Q7: How would you feel about overall Quality of Service (QoS) provided by the institute?



**Analysis:** From the above graph it is clear that maximum response belongs to *“Very Happy”*.

**Recommendation and Action Taken:**

Recommendation	Action taken	Reference
QoS improvement is regular process.	Suggestion was sent to Academic Committee to take action.	Letter to Academic Committee



*[Signature]*  
Director  
Tula's Institute, Dehradun