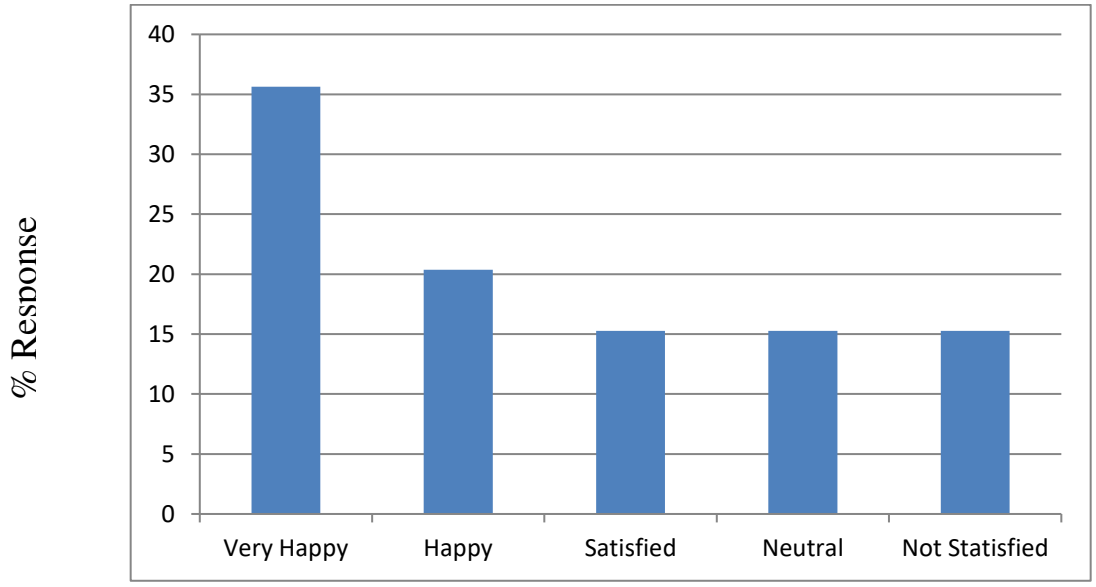
Tula's Institute, Dehradun.
(Feedback Analysis)

Department Of Computer Science Engineering

Parents Feedback on their wards improvement, Institute infrastructures and QoS

Q1: How would you feel about quality of teaching in the institute?



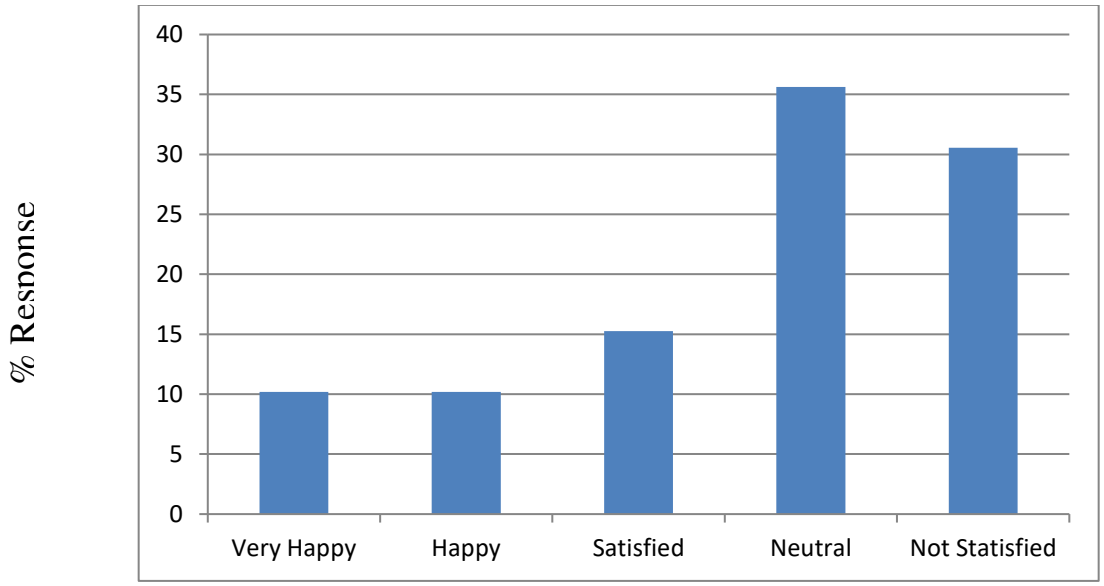
Analysis: From the graph above, it is clear that maximum response belongs to "Very Happy".

Recommendation and Action Taken:

Recommendation	Action taken	Reference
Quality improvement is continuous process which can be improved further.	Suggestion was sent to Academics Committee	Letter to Academic Committee

Tula's Institute, Dehradun.
(Feedback Analysis)

Q2: How would you feel about transparency of Internal Assessment in the Institute?



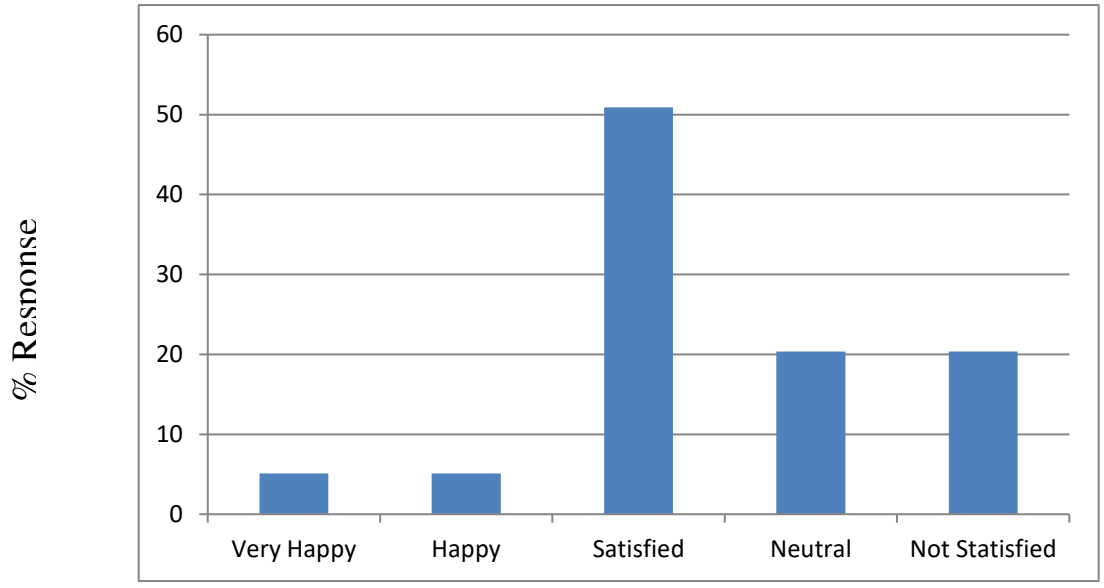
Analysis: From the graph above, it is clear that maximum response belongs to ***"Neutral".***

Recommendation and Action Taken:

Recommendation	**Action taken**	**Reference**
It is recommended that criteria for internal assessment should be known to parents as well as students. The criteria should be mentioned in the Institute prospectus.	Suggestion was informed to the Academic Committee.	Letter to Academic Committee

Tula's Institute, Dehradun.
(Feedback Analysis)

Q3: How would you feel about overall infrastructures in the institute?



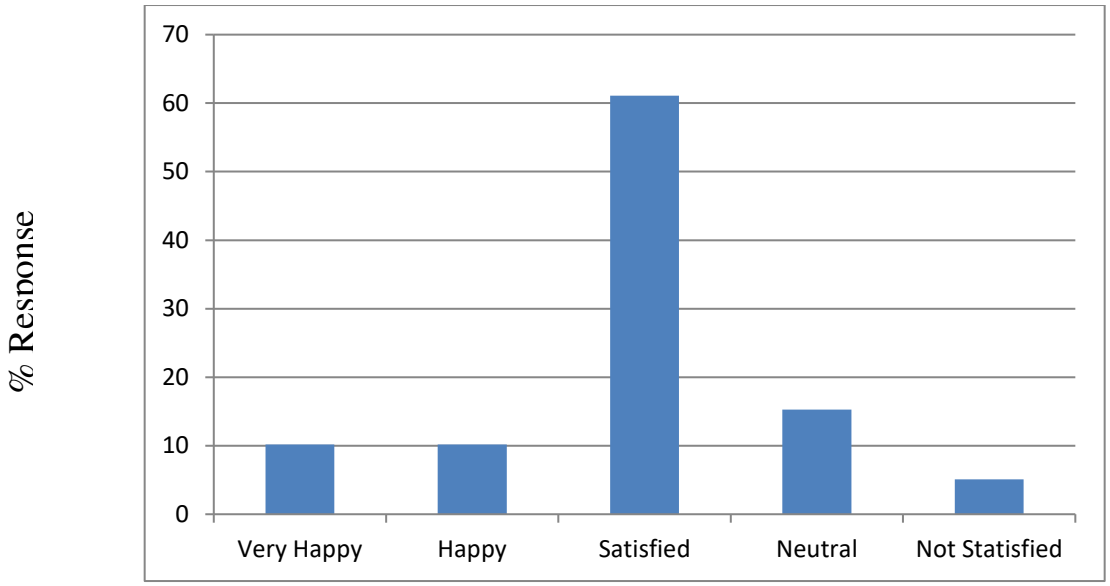
Analysis: From the graph above, it is clear that maximum response belongs to ***"Satisfied".***

Recommendation and Action Taken:

Recommendation	**Action taken**	**Reference**
Infrastructure improvement is ongoing continuous process which always needs improvements based on latest demands and technology	Suggestion was sent to Academic Committee	Letter to Academic Committee

Tula's Institute, Dehradun.
(Feedback Analysis)

Q4: How would you feel about your ward's improvement in Communication Skills after taking admission in the institute?



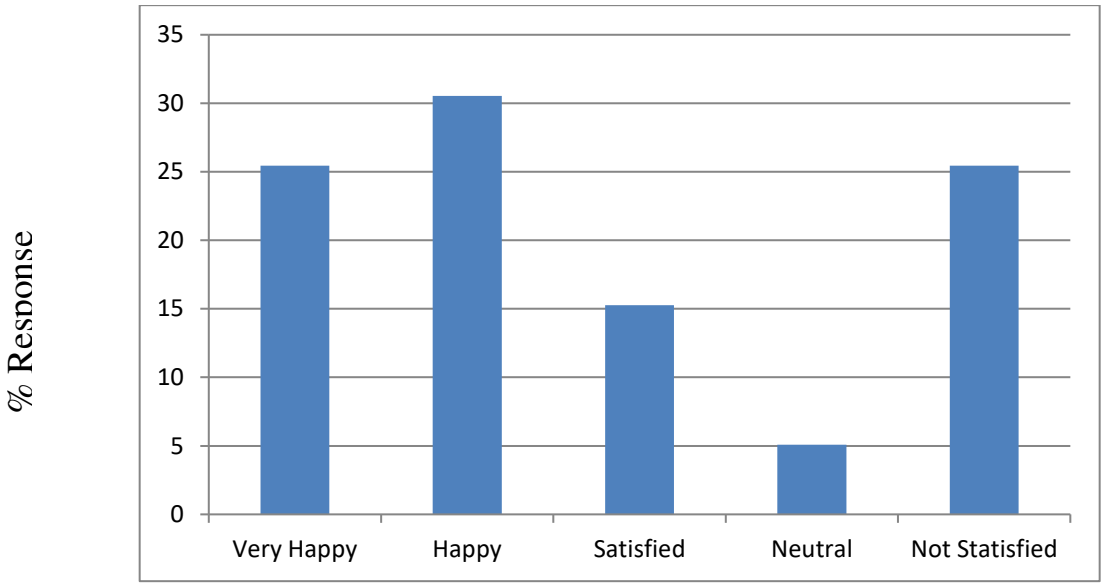
Analysis: From the graph above, it is clear that maximum response belongs to ***"Satisfied".***

Recommendation and Action Taken:

Recommendation	**Action taken**	**Reference**
It is recommended to have PDP classes in the Time Table.	Suggestion was sent to Academic Committee	Letter to Academic Committee

Tula's Institute, Dehradun.
(Feedback Analysis)

Q5: How would you feel about your ward's improvement in social skills after taking admission in the institute?

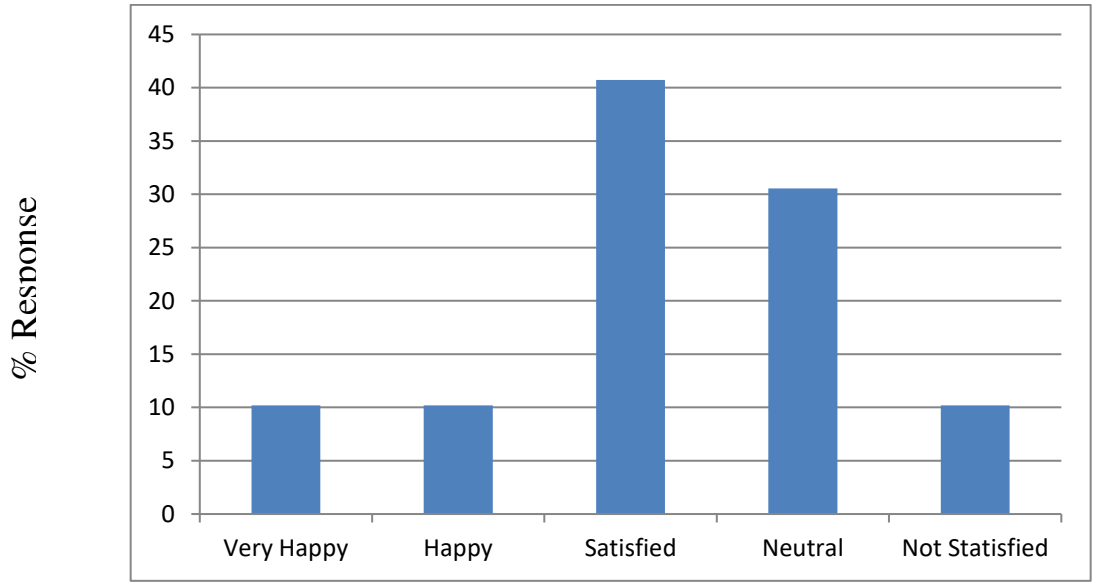


Analysis: From the graph above, it is clear that maximum response belongs to ***"Happy".***

Recommendation and Action Taken:

Recommendation	**Action taken**	**Reference**
Activities related to team work should be implemented.	Suggestion was sent to Academic Committee	Letter to Academic Committee

Q6: How would you feel about your ward getting adequate knowledge from the program?



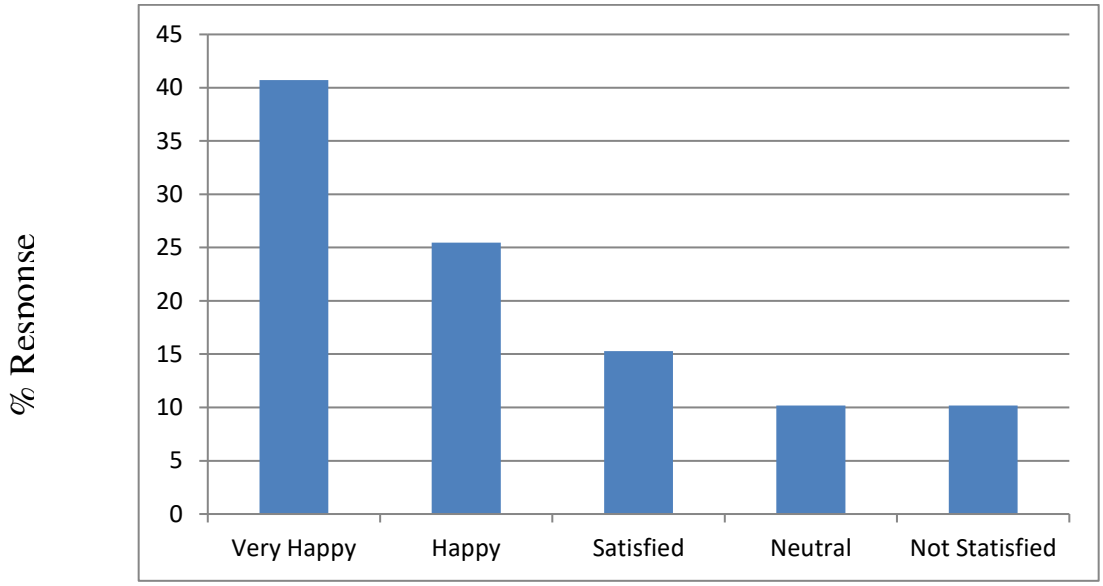
Analysis: From the graph above, it is clear that maximum response belongs to ***"Satisfied".***

Recommendation and Action Taken:

Recommendation	**Action taken**	**Reference**
Knowledge improvement is regular process. Students should be encouraged to enhance their knowledge on regular basis.	Suggestion was sent to Academics Committee to take action.	Letter to Academic Committee

Tula's Institute, Dehradun.
(Feedback Analysis)

Q7: How would you feel about overall Quality of Service (QoS) provided by the institute?



Analysis: From the above graph it is clear that maximum response belongs to ***"Very Happy".***

Recommendation and Action Taken:

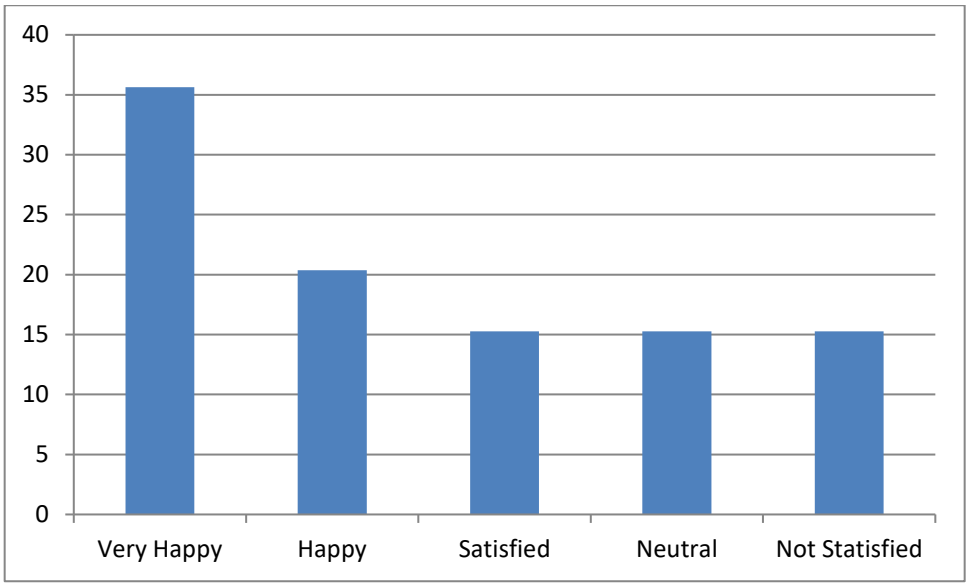
Recommendation	**Action taken**	**Reference**
QoS improvement is Continuous process.	Suggestion was sent to Academics Committee.	Letter to Academic Committee

Tula's Institute, Dehradun.
(Feedback Analysis)

Department of Mechanical Engineering

Parents Feedback on their wards improvement, Institute's Infrastructures and QoS: ECE 2017-2018

Q1: How would you feel about quality of teaching in the institute?



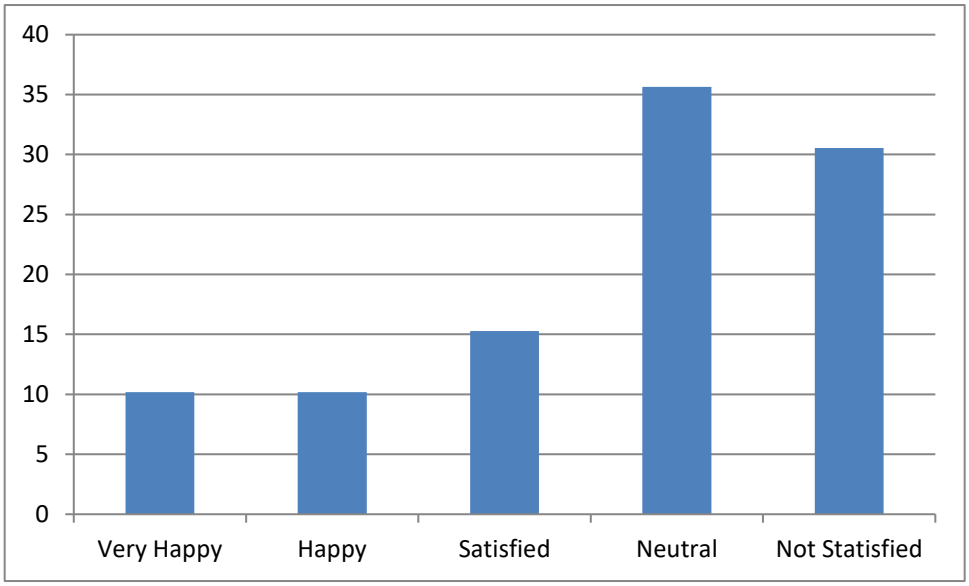
Analysis: From the graph above, it is clear that maximum response belongs to "Very Happy".

Recommendation and Action Taken:

Recommendation	Action taken	Reference
To enhance the personality development	The suggestion was sent to Academic Committee	Letter to Academic Committee.

Tula's Institute, Dehradun.
(Feedback Analysis)

Q2: How would you feel about transparency of Internal Assessment in the Institute?



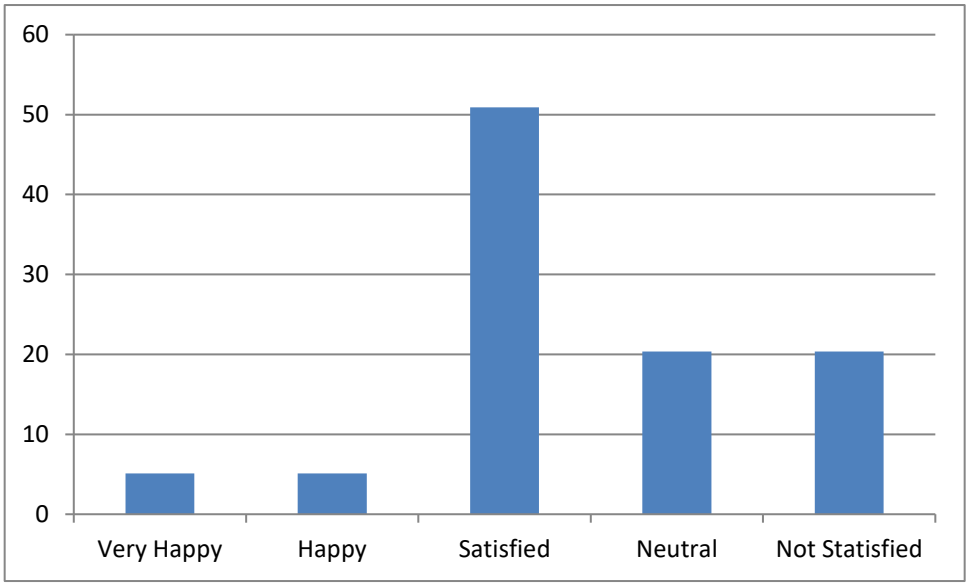
Analysis: From the graph above, it is clear that maximum response belongs to ***"Neutral".***

Recommendation and Action Taken:

Recommendation	**Action taken**	**Reference**
It is recommended that criteria for internal assessment should be known to parents as well as students. The criteria should be mentioned in the Institute prospectus.	The suggestion was sent to Academic Committee	Letter to Academic Committee.

Tula's Institute, Dehradun.
(Feedback Analysis)

Q3: How would you feel about overall infrastructures in the institute?



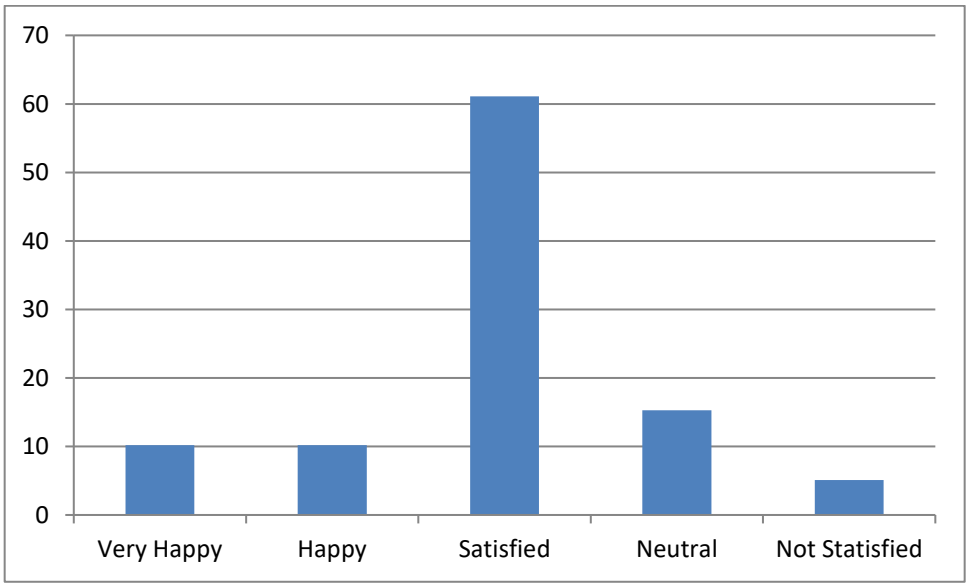
Analysis: From the graph above, it is clear that maximum response belongs to ***"Satisfied".***

Recommendation and Action Taken:

Recommendation	**Action taken**	**Reference**
To have cleanliness around the campus	The suggestion was sent to Academic Committee	Letter to Academic Committee.

Tula's Institute, Dehradun.
(Feedback Analysis)

Q4: How would you feel about your ward's improvement in Communication Skills after taking admission in the institute?



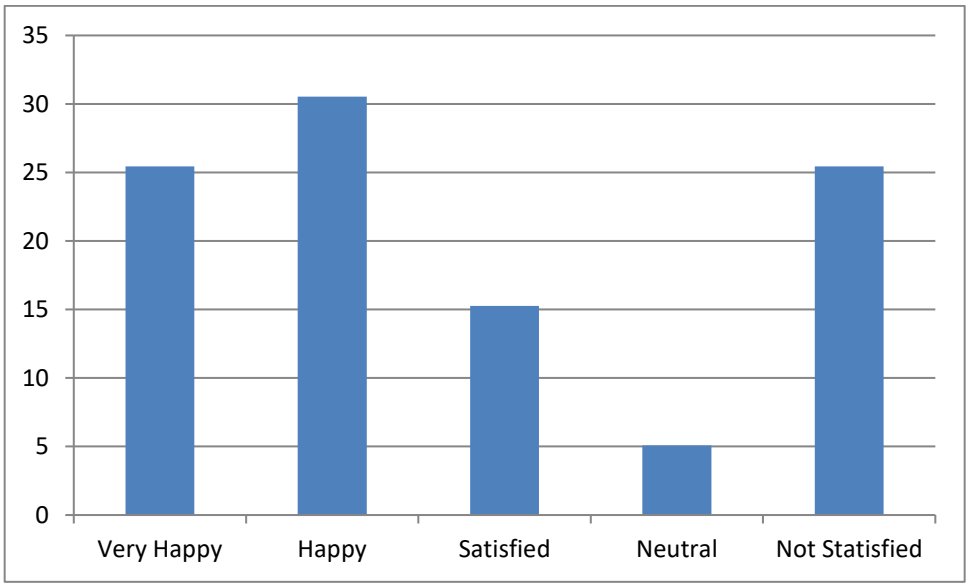
Analysis: From the graph above, it is clear that maximum response belongs to ***"Satisfied".***

Recommendation and Action Taken:

Recommendation	**Action taken**	**Reference**
It is recommended to have PDP classes in the Time Table.	The suggestion was sent to Academic Committee	Letter to Academic Committee.

Tula's Institute, Dehradun.
(Feedback Analysis)

Q5: How would you feel about your ward's improvement in social skills after taking admission in the institute?



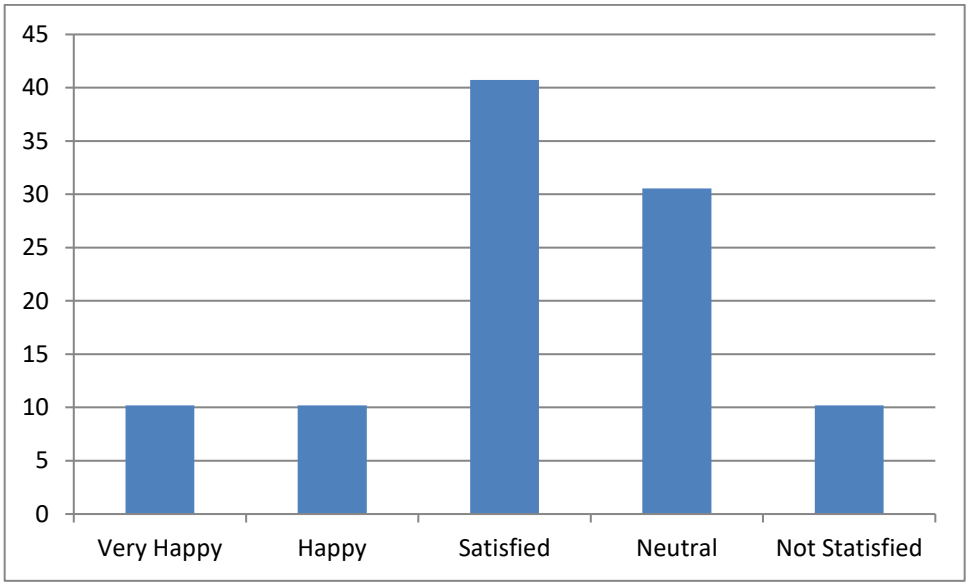
Analysis: From the graph above, it is clear that maximum response belongs to ***"Happy".***

Recommendation and Action Taken:

Recommendation	**Action taken**	**Reference**
Activities related to team work should be implemented.	The suggestion was sent to Academic Committee	Letter to Academic Committee.

Tula's Institute, Dehradun.
(Feedback Analysis)

Q6: How would you feel about your ward getting adequate knowledge from the program?



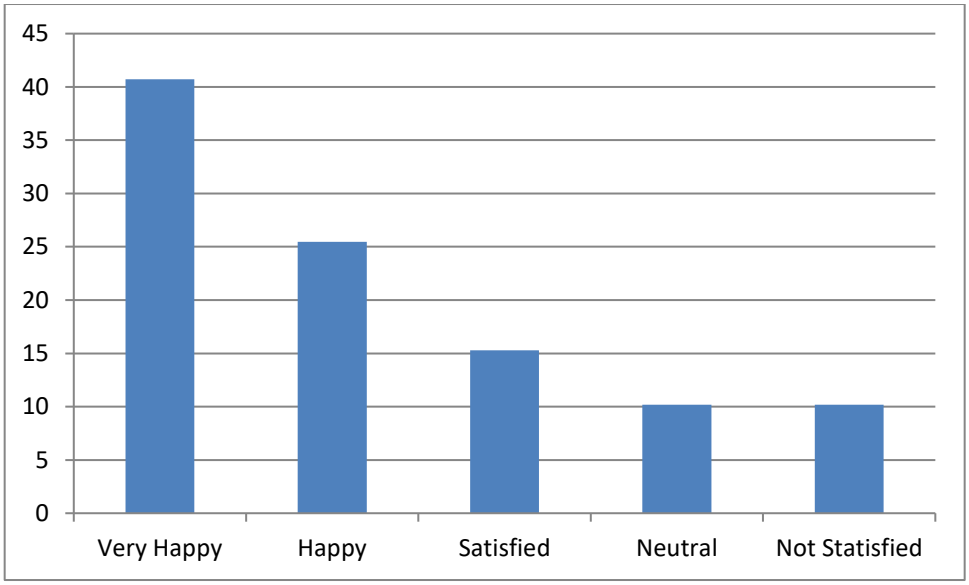
Analysis: From the graph above, it is clear that maximum response belongs to ***"Satisfied".***

Recommendation and Action Taken:

Recommendation	**Action taken**	**Reference**
extracurricular activities need to be done	The suggestion was sent to Academic Committee	Letter to Academic Committee.

Tula's Institute, Dehradun.
(Feedback Analysis)

Q7: How would you feel about overall Quality of Service (QoS) provided by the institute?



Analysis: From the above graph it is clear that maximum response belongs to ***"Very Happy".***

Recommendation and Action Taken:

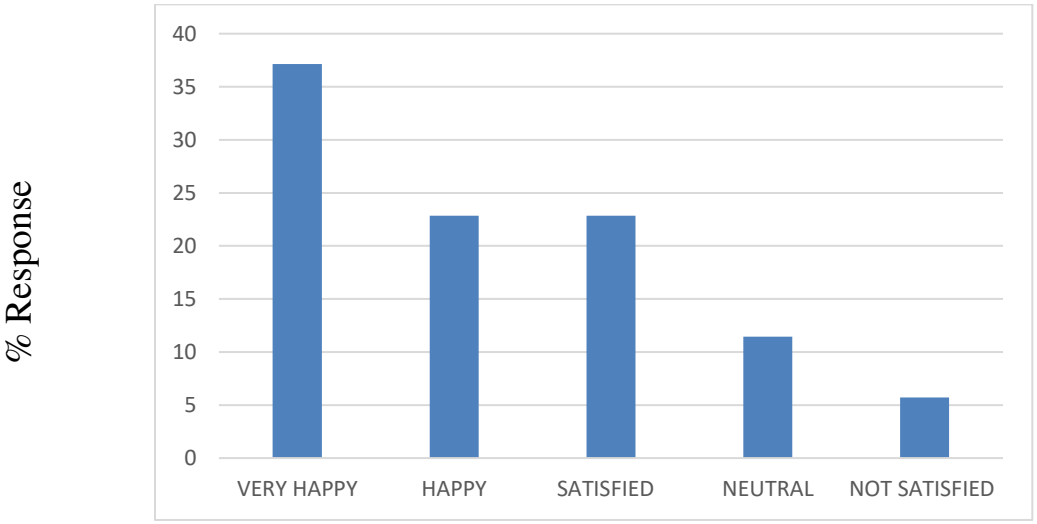
Recommendation	**Action taken**	**Reference**
Expert lecture and workshops should be included	The suggestion was sent to Academic Committee	Letter to Academic Committee.

Tula's Institute, Dehradun.
(Feedback Analysis)

Department Of Civil Engineering

Parents Feedback on their wards improvement, Institute infrastructures and QoS

Q1: How would you feel about quality of teaching in the institute?



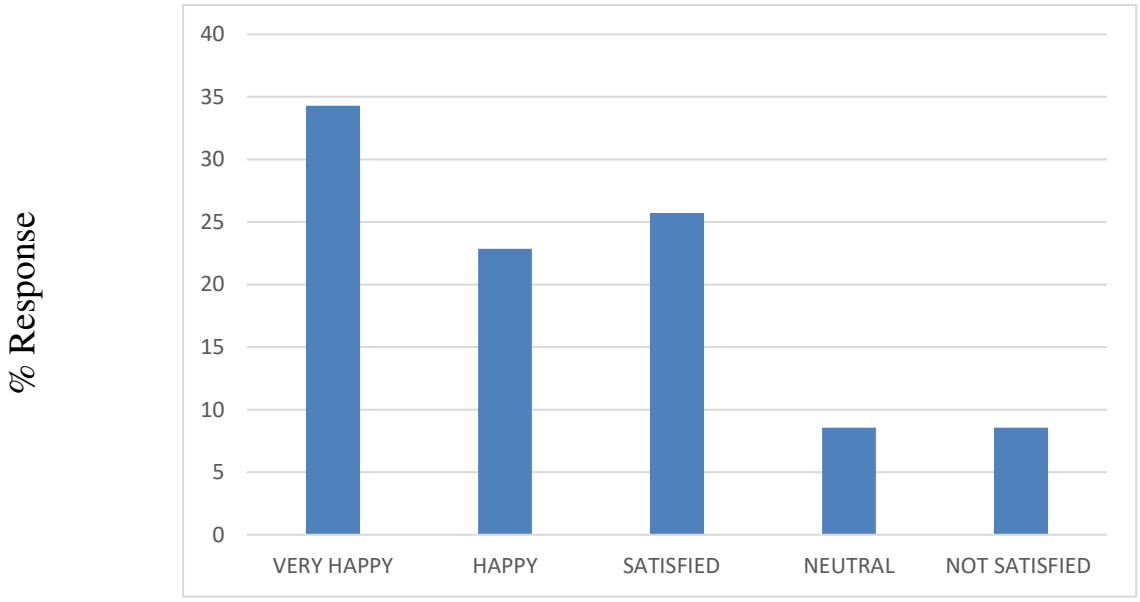
Analysis: From the graph above, it is clear that maximum response belongs to **"*Very Happy*".**

Recommendation and Action Taken:

Recommendation	**Action taken**	**Reference**
Quality improvement is continuous process which can be improved further.	Suggestion was sent to Academic Committee	Letter to Academic Committee

Tula's Institute, Dehradun.
(Feedback Analysis)

Q2: How would you feel about transparency of Internal Assessment in the Institute?



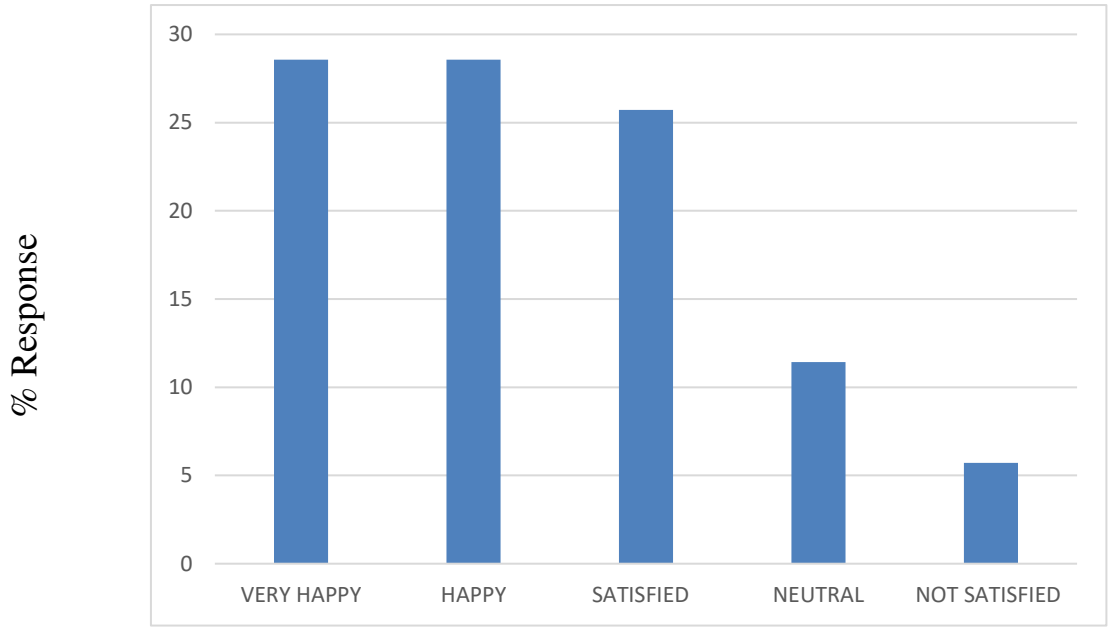
Analysis: From the graph above, it is clear that maximum response belongs to ***"Very Happy".***

Recommendation and Action Taken:

Recommendation	**Action taken**	**Reference**
It is recommended that criteria for internal assessment should be known to parents as well as students. The criteria should be mentioned in the Institute prospectus.	Suggestion was sent to Academic Committee	Letter to Academic Committee

Tula's Institute, Dehradun.
(Feedback Analysis)

Q3: How would you feel about overall infrastructures in the institute?



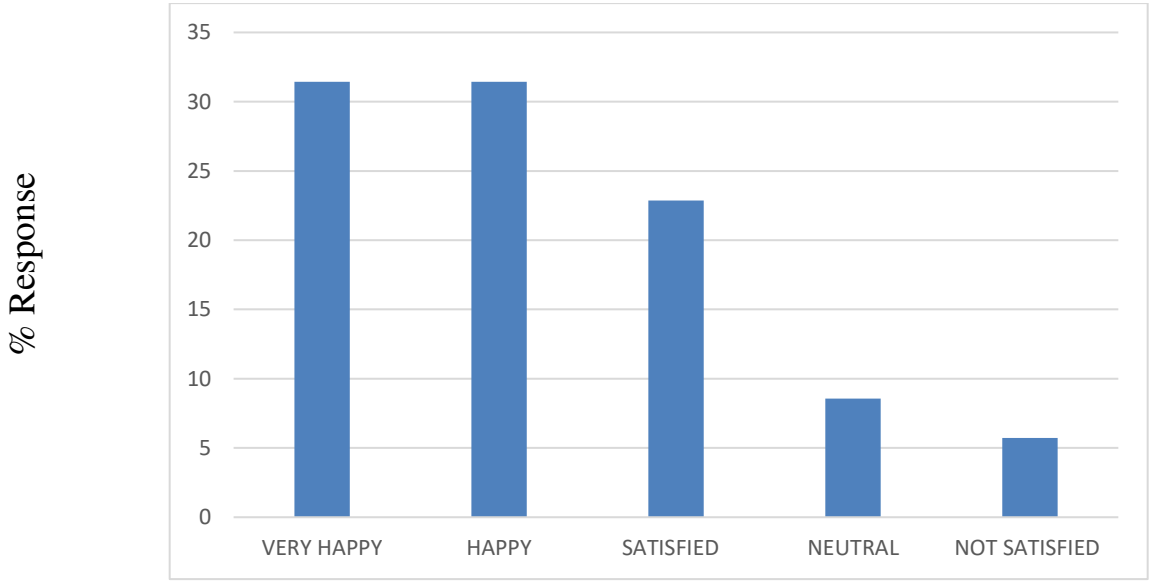
Analysis: From the graph above, it is clear that maximum response belongs to ***"Happy".***

Recommendation and Action Taken:

Recommendation	**Action taken**	**Reference**
Infrastructure improvement is ongoing continuous process which always needs improvements based on latest demands and technology	Suggestion was sent to Academic Committee	Letter to Academic Committee

Tula's Institute, Dehradun.
(Feedback Analysis)

Q4: How would you feel about your ward's improvement in Communication Skills after taking admission in the institute?



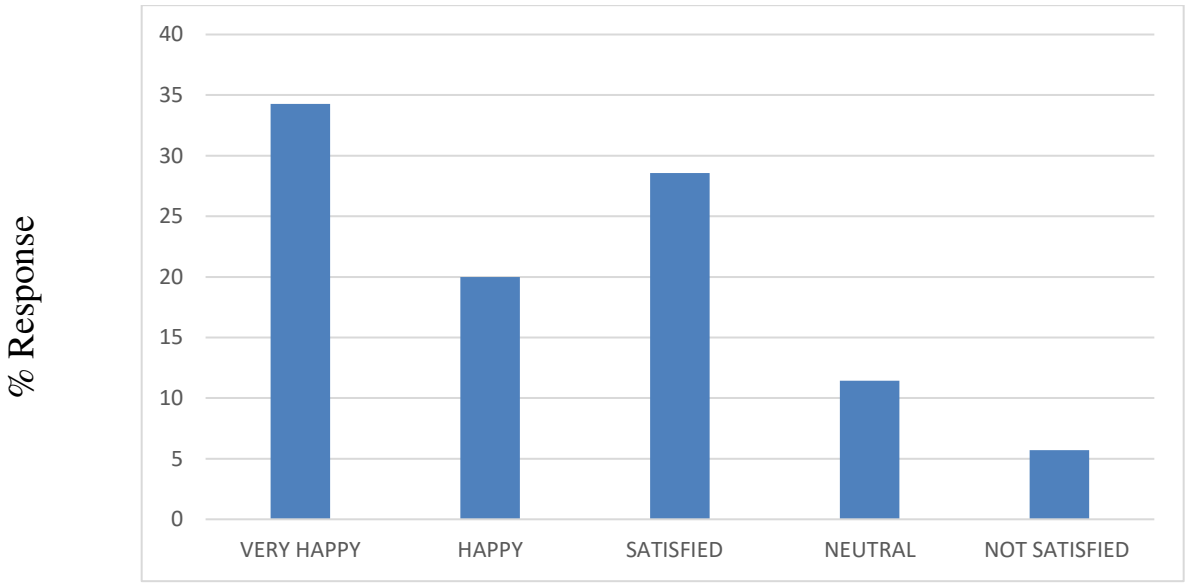
Analysis: From the graph above, it is clear that maximum response belongs to ***"Happy".***

Recommendation and Action Taken:

Recommendation	**Action taken**	**Reference**
It is recommended to have PDP classes in the Time Table.	Already implemented in the Time Table.	N/A

Tula's Institute, Dehradun.
(Feedback Analysis)

Q5: How would you feel about your ward's improvement in social skills after taking admission in the institute?



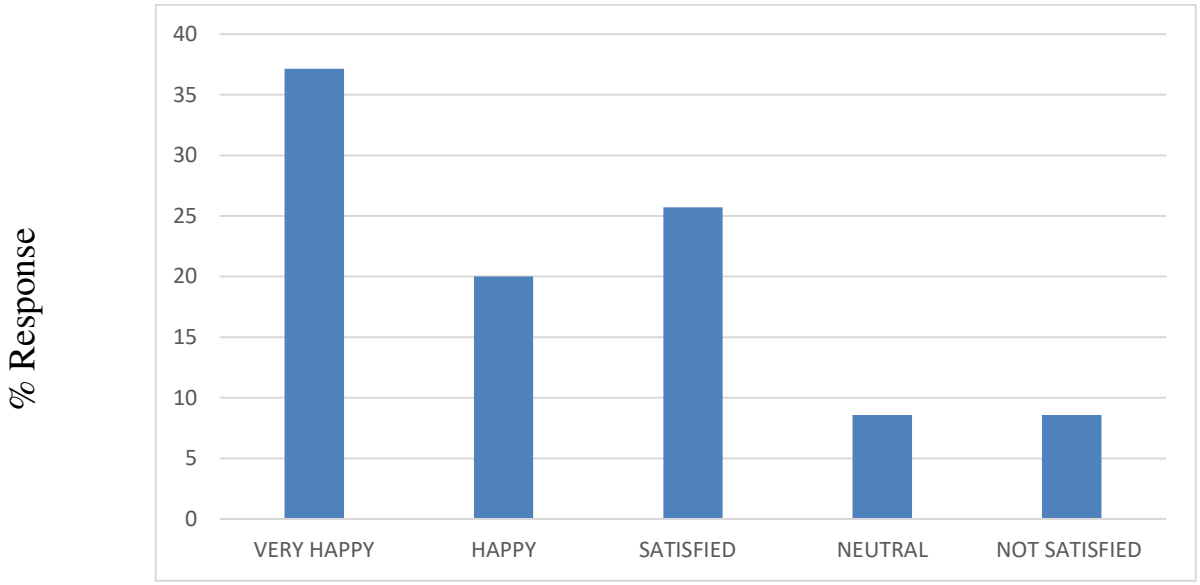
Analysis: From the graph above, it is clear that maximum response belongs ***"Very Happy".***

Recommendation and Action Taken:

Recommendation	**Action taken**	**Reference**
Activities related to team work should be implemented.	Already exists.	N/A

Tula's Institute, Dehradun.
(Feedback Analysis)

Q6: How would you feel about your ward getting adequate knowledge from the program?



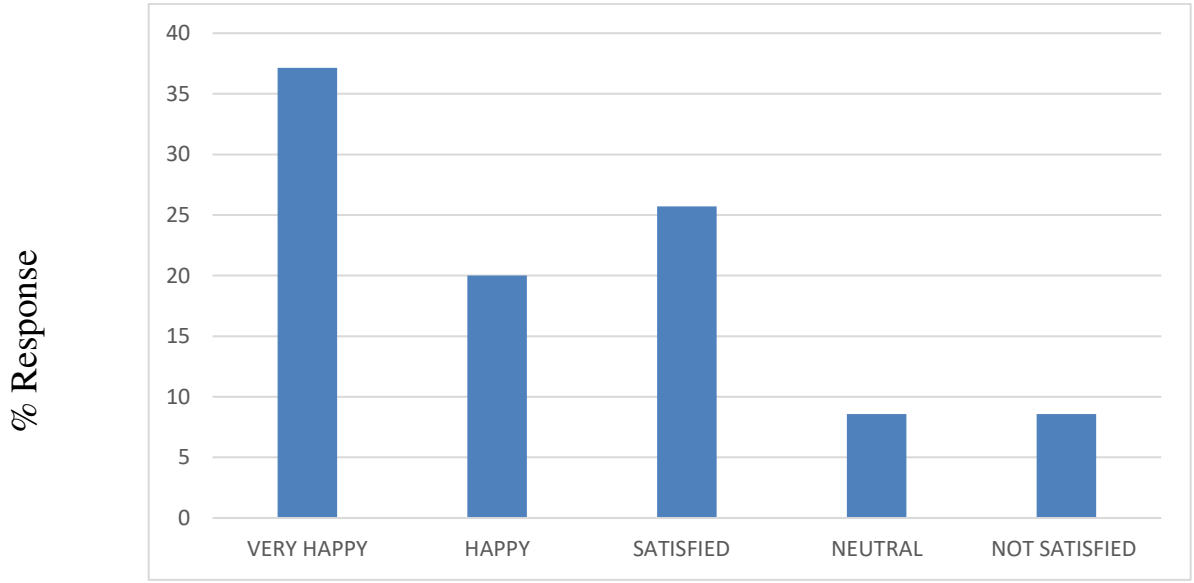
Analysis: From the graph above, it is clear that maximum response belongs to ***"Very Happy".***

Recommendation and Action Taken:

Recommendation	**Action taken**	**Reference**
Knowledge improvement is regular process. Students should be encouraged to enhance their knowledge on regular basis.	Suggestion was sent to Academic Committee	Letter to Academic Committee

Tula's Institute, Dehradun.
(Feedback Analysis)

Q7: How would you feel about overall Quality of Service (QoS) provided by the institute?



Analysis: From the above graph it is clear that maximum response belongs to ***"Very Happy".***

Recommendation and Action Taken:

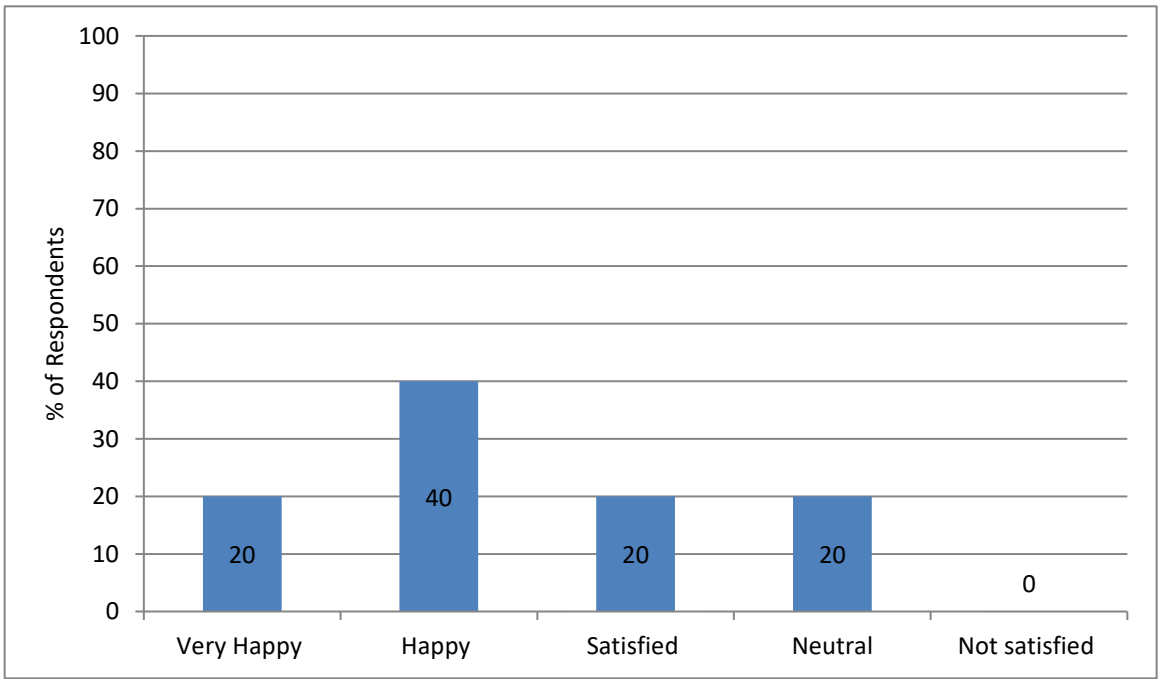
Recommendation	**Action taken**	**Reference**
QoS improvement is regular process.	Suggestion was sent to Academic Committee	Letter to Academic Committee

Tula's Institute, Dehradun.
(Feedback Analysis)

Department of Electronics and Communication Engineering

Parents Feedback on their wards improvement, Institute's Infrastructures and QoS: ECE 2017-2018

Q1: How would you feel about quality of teaching in the institute?



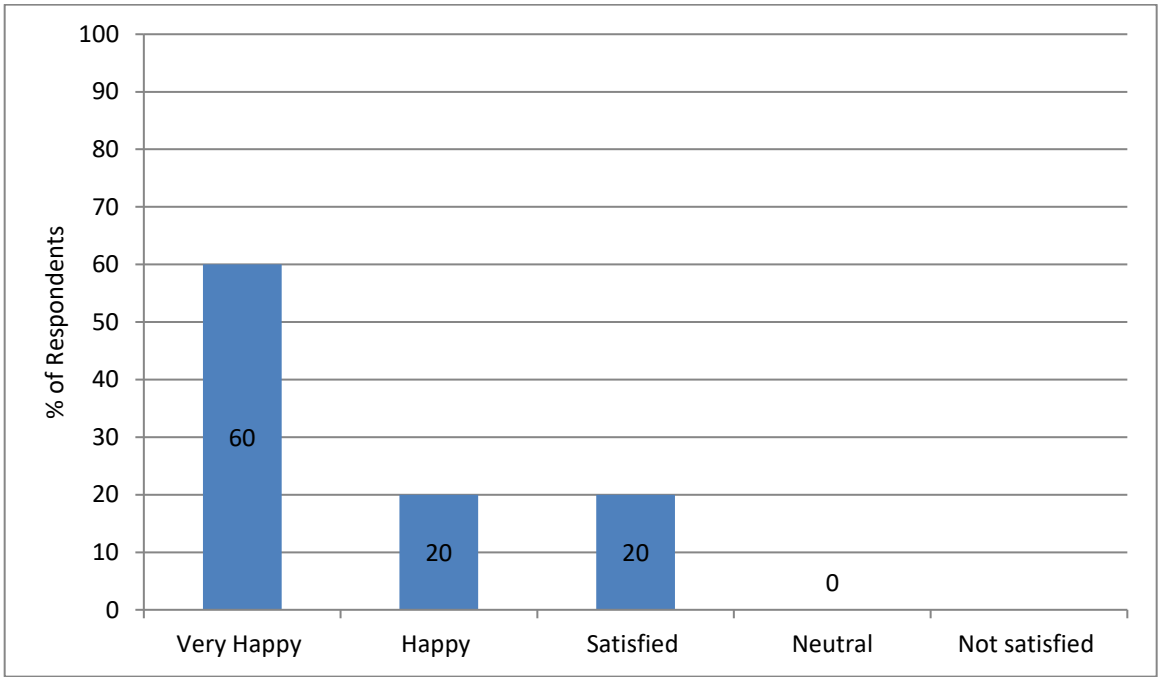
Analysis: The analysis shows that maximum response belongs to happy.

Recommendation and Action Taken

Recommendation	Action Taken	Reference
Empower students to be active learners.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

Tula's Institute, Dehradun.
(Feedback Analysis)

Q. 2: How would you feel about transparency of Internal Assessment in the Institute?

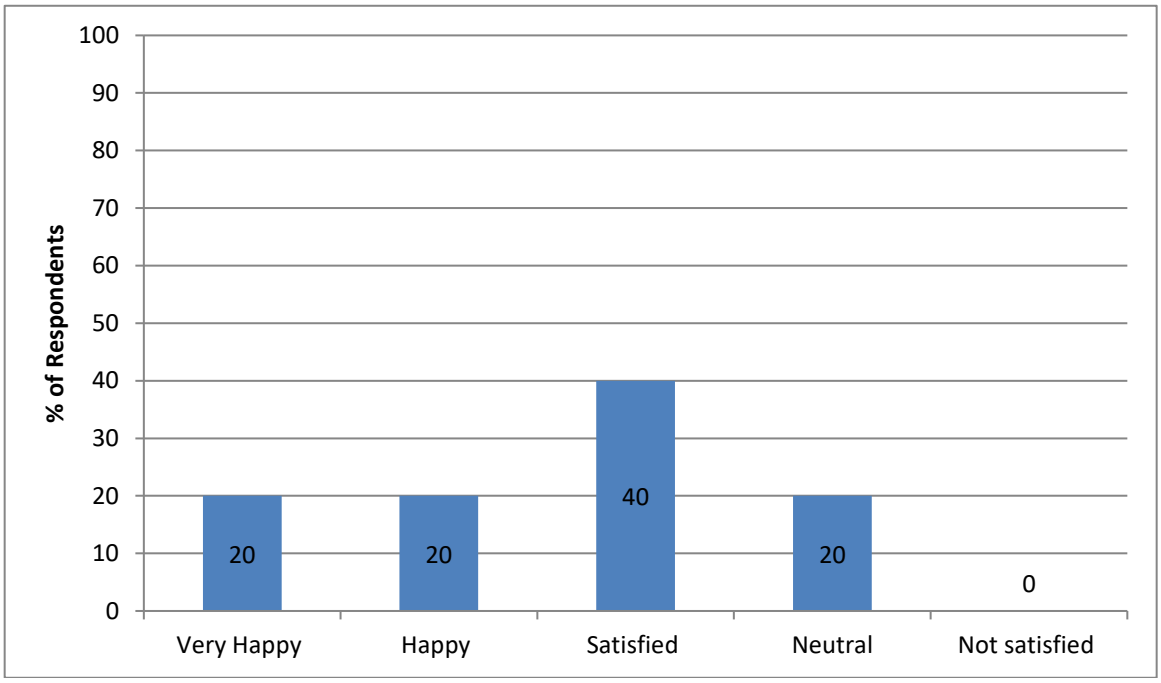


Analysis: The analysis shows that maximum response belongs to very happy.

Recommendation and Action Taken

Recommendation	**Action Taken**	**Reference**
It is recommended to provide integrated software solution for internal assessment.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

Q.3 How would you feel about overall infrastructures in the institute?



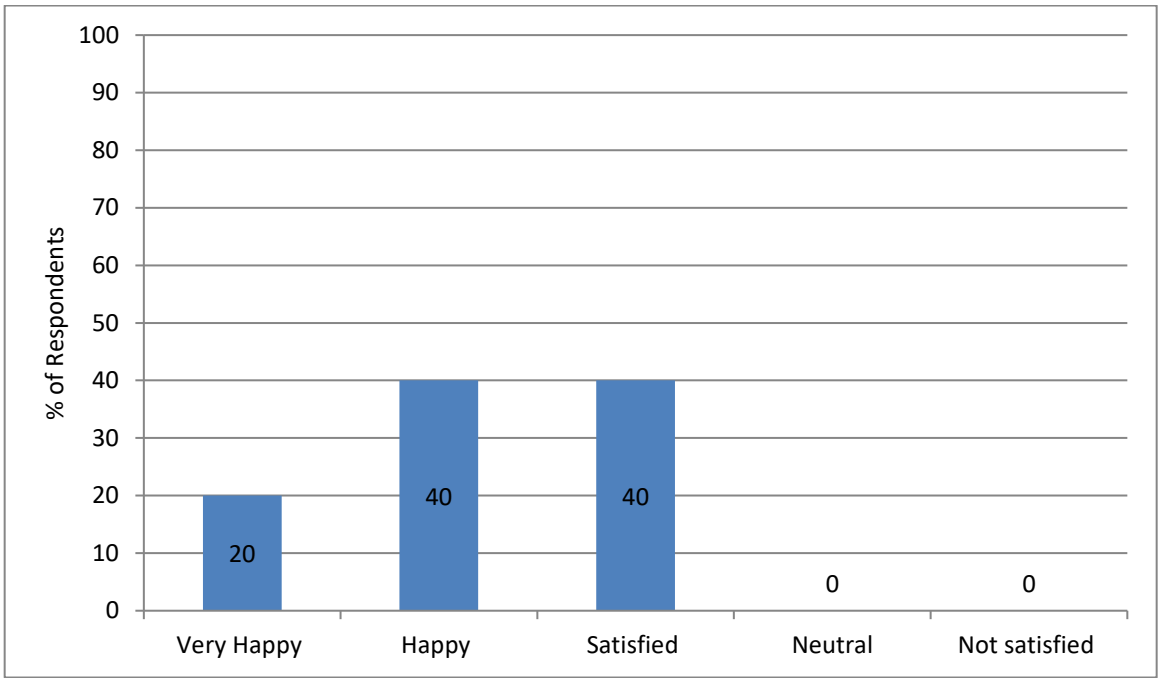
Analysis: The analysis shows that maximum response belongs to satisfied.

Recommendation and Action Taken

Recommendation	Action Taken	Reference
To have cleanliness around the campus.	Students have participated	VIBGYOR have organized the same

Tula's Institute, Dehradun.
(Feedback Analysis)

Q.No.4 How would you feel about your ward's improvement in Communication skills after taking admission in the institute?



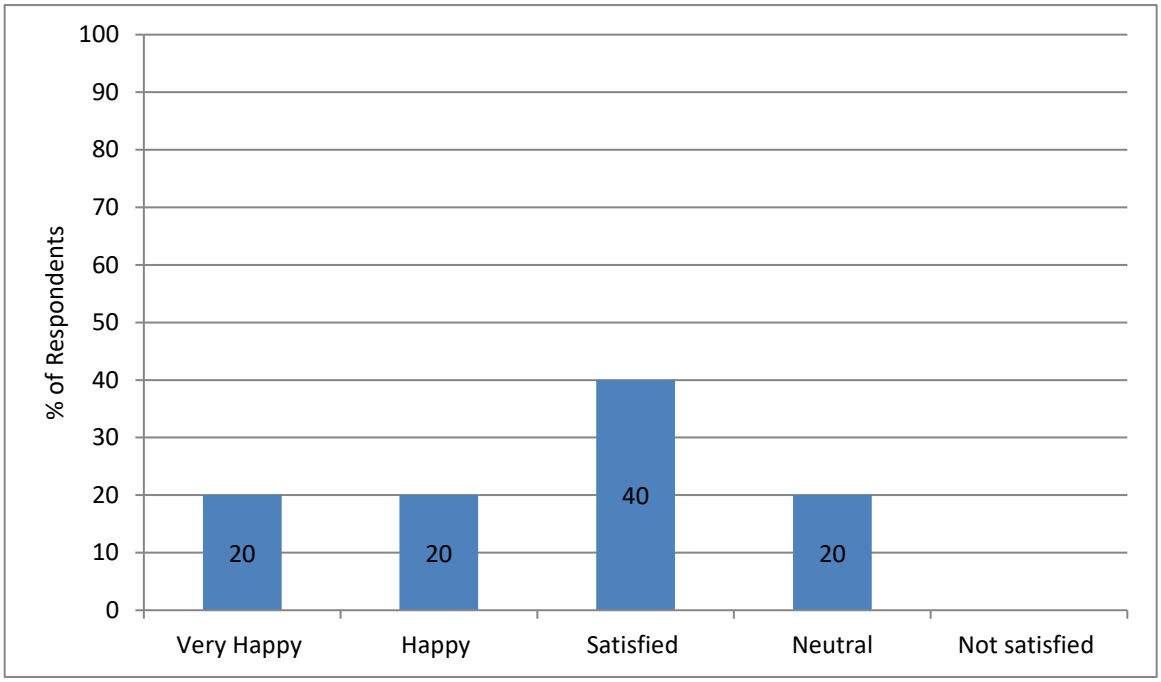
Analysis: The analysis shows that maximum response belongs to happy.

Recommendation and Action Taken

Recommendation	**Action Taken**	**Reference**
Soft skill can be provided from the expert faculties.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

Tula's Institute, Dehradun.
(Feedback Analysis)

Q.No.5 How would you feel about your ward's improvement in social skills after taking admission in the institute?



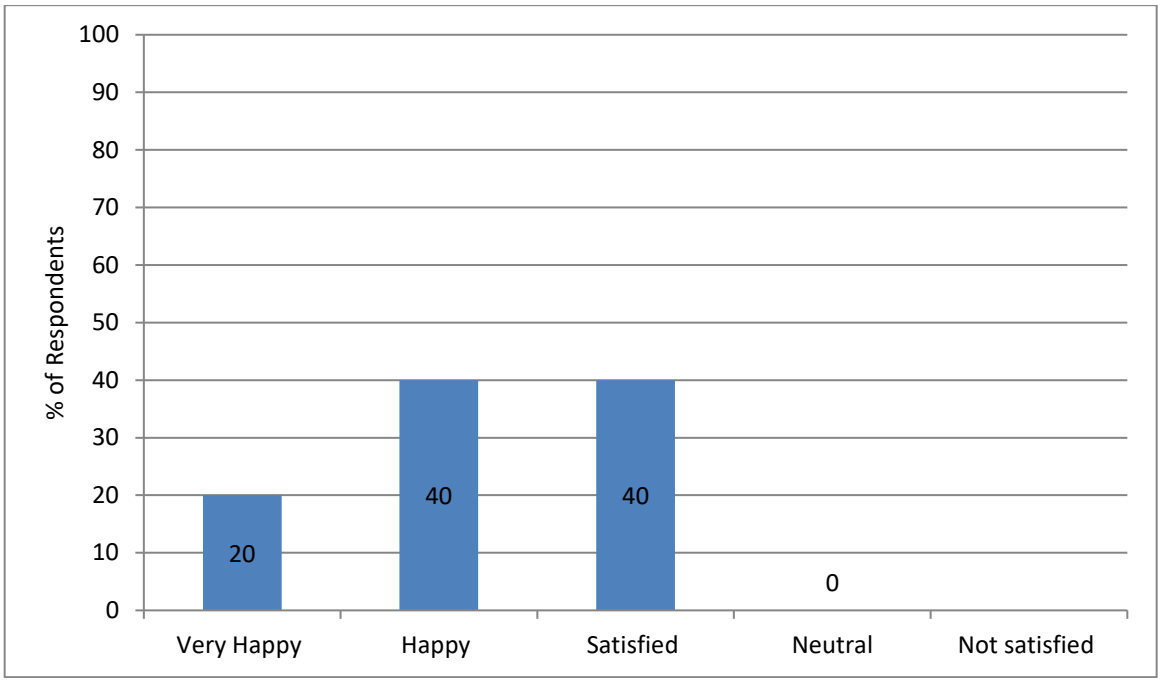
Analysis: The analysis shows that maximum response belongs to satisfied.

Recommendation and Action Taken

Recommendation	**Action Taken**	**Reference**
More welfare committees should be formed.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

Tula's Institute, Dehradun.
(Feedback Analysis)

Q.6 How would you feel about your ward getting adequate knowledge from the program?

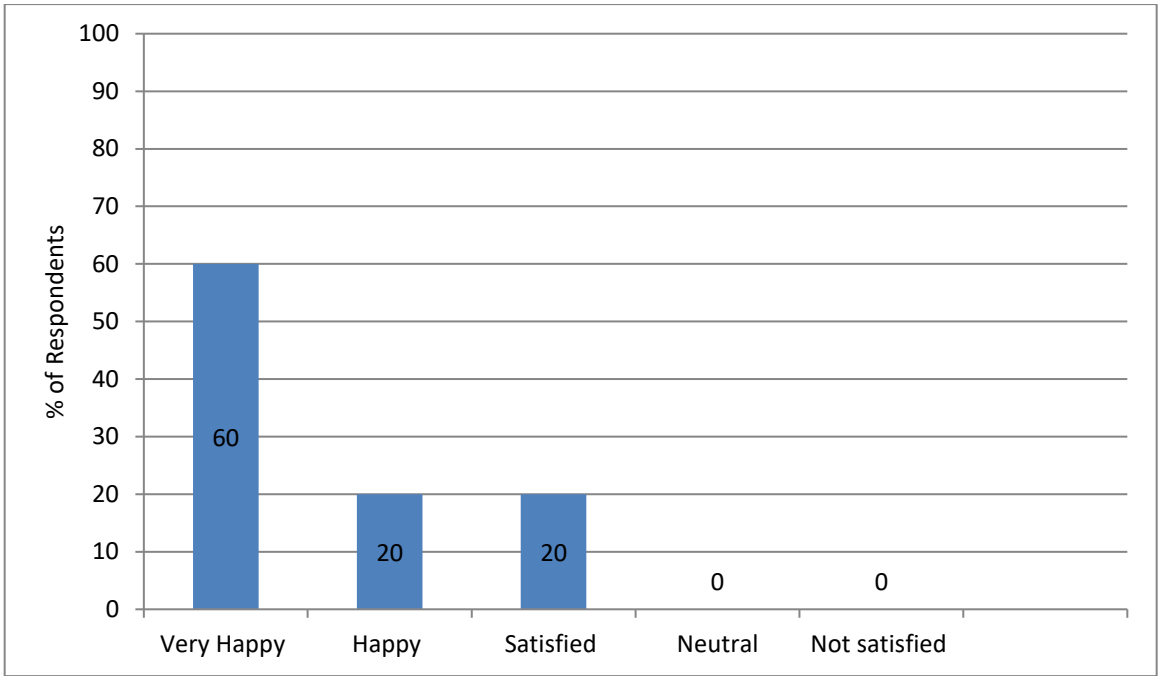


Analysis: The analysis shows that maximum response belongs to satisfied.

Recommendation and Action Taken

Recommendation	**Action Taken**	**Reference**
Remedial education must be included in the curriculum.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

Q.7 How would you feel about overall Quality of Service (QoS) provided by the institute?



Analysis: The analysis shows that maximum response belongs to very happy.

Recommendation and Action Taken

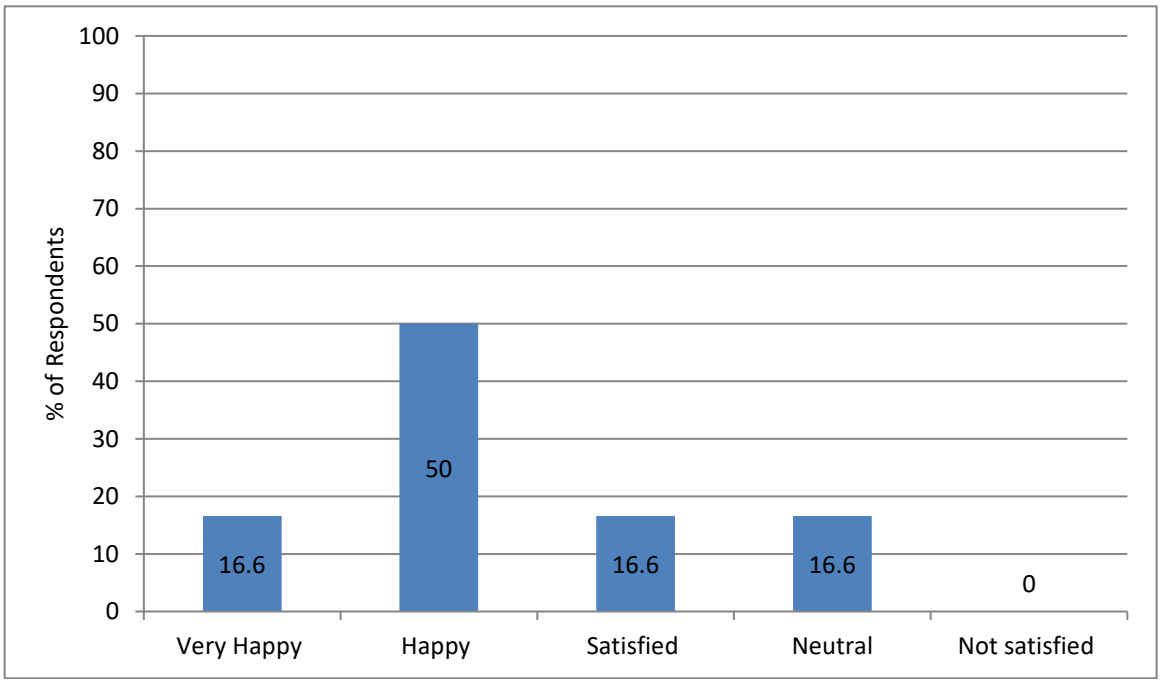
Recommendation	Action Taken	Reference
It is recommended to include virtual labs.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

Tula's Institute, Dehradun.
(Feedback Analysis)

Department of Electrical and Electronics Engineering

Parents Feedback on their wards improvement, Institute's Infrastructures and QoS: ECE 2017-2018

Q.No. 1 How would you feel about quality of teaching in the institute?

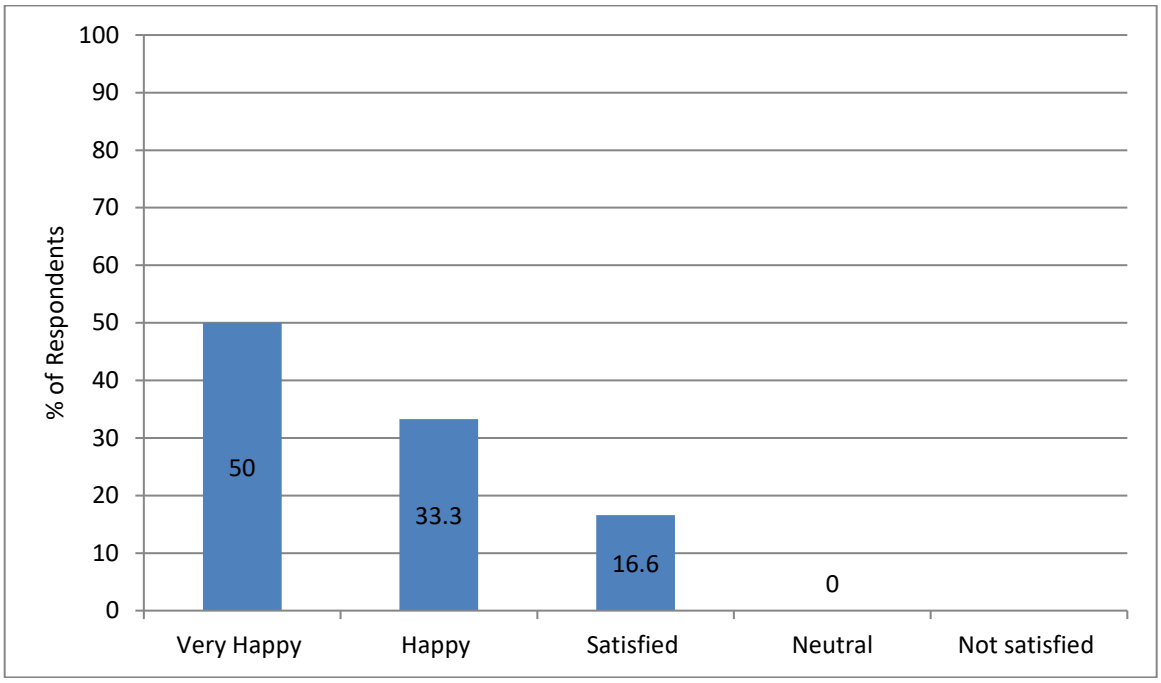


Analysis: The analysis shows that maximum response belongs to happy.

Recommendation and Action Taken

Recommendation	Action Taken	Reference
Empower students to be active learners.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

Q. No. 2 How would you feel about transparency of Internal Assessment in the Institute?



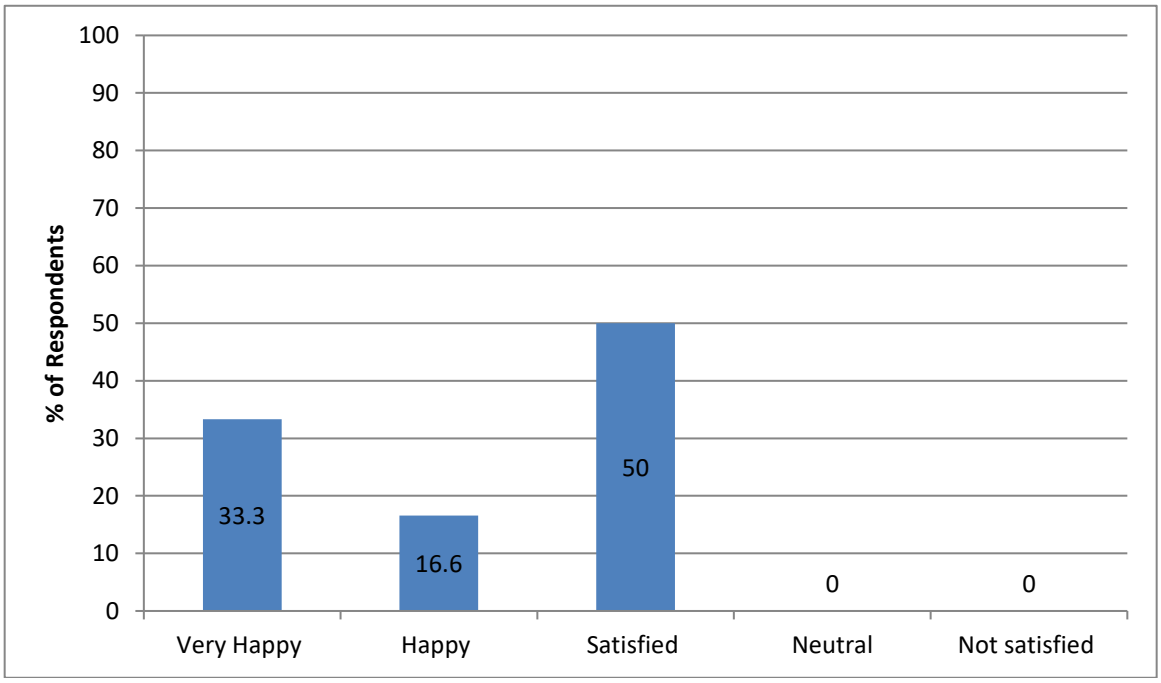
Analysis: The analysis shows that maximum response belongs to very happy.

Recommendation and Action Taken

Recommendation	Action Taken	Reference
It is recommended to provide integrated software solution for internal assessment.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

Tula's Institute, Dehradun.
(Feedback Analysis)

Q.No.3 How would you feel about overall infrastructures in the institute?



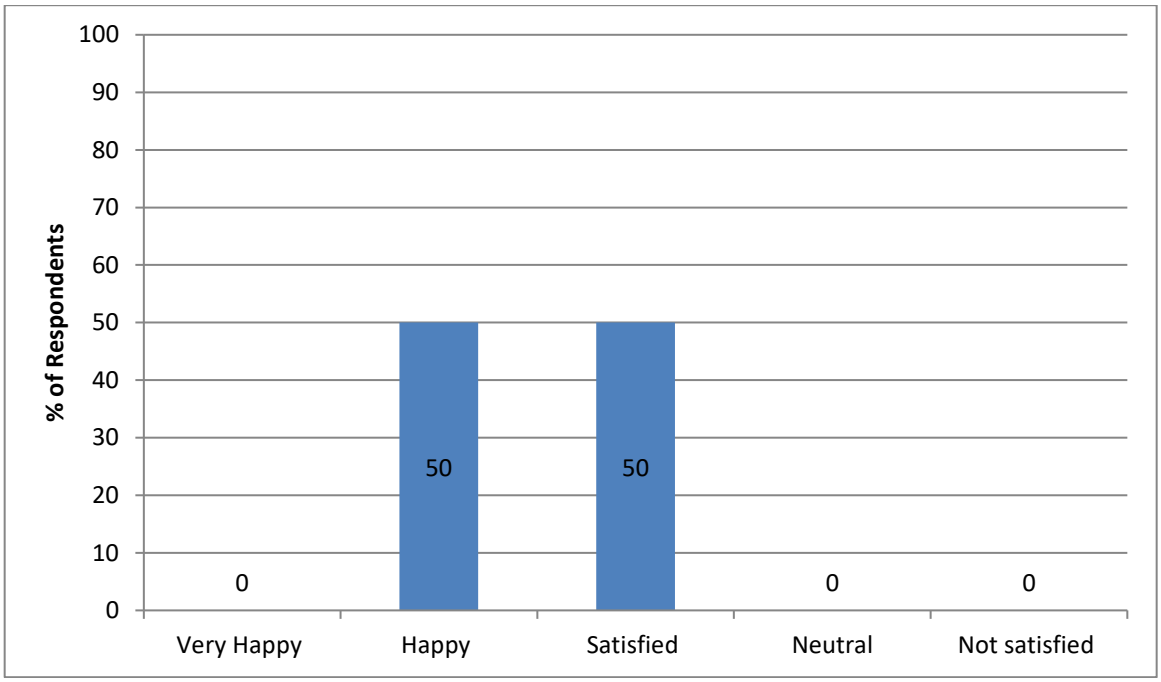
Analysis: The analysis shows that maximum response belongs to satisfied.

Recommendation and Action Taken

Recommendation	Action Taken	Reference
It is recommended to renovate sports infrastructure like football stadium etc.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

Tula's Institute, Dehradun.
(Feedback Analysis)

Q.No.4 How would you feel about your ward's improvement in Communication skills after taking admission in the institute?



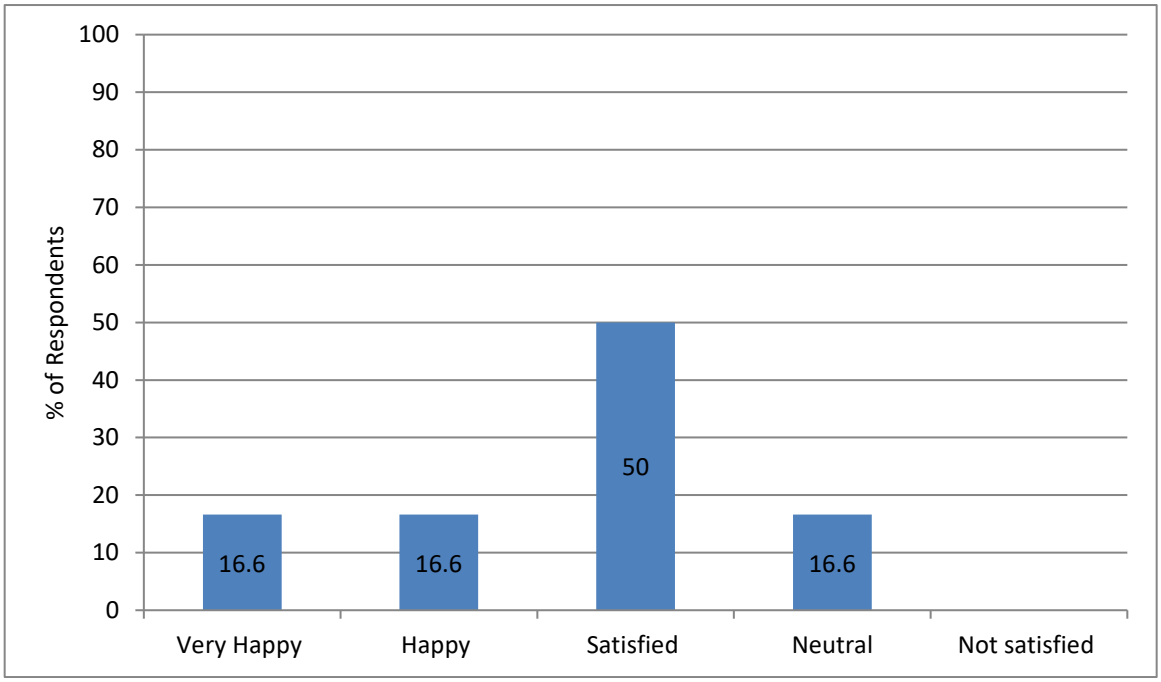
Analysis: The analysis shows that maximum response belongs to happy.

Recommendation and Action Taken

Recommendation	Action Taken	Reference
Soft skill can be provided from the expert faculties.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

Tula's Institute, Dehradun.
(Feedback Analysis)

Q.No.5 How would you feel about your ward's improvement in social skills after taking admission in the institute?



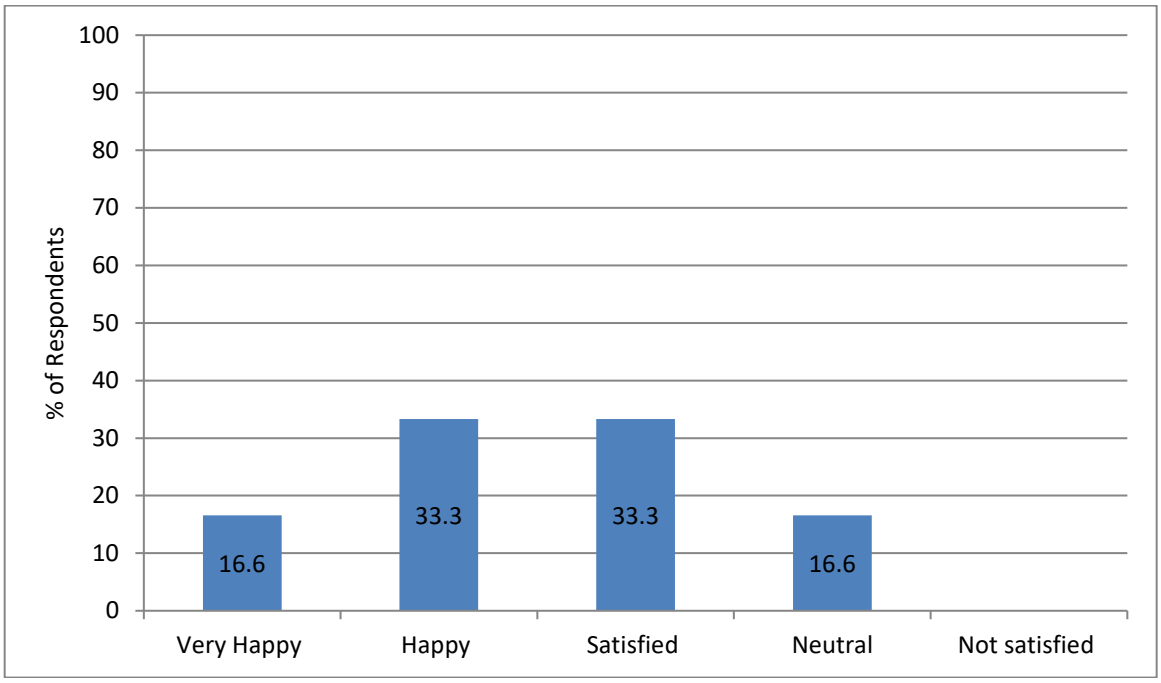
Analysis: The analysis shows that maximum response belongs to satisfied.

Recommendation and Action Taken

Recommendation	Action Taken	Reference
More welfare committees should be formed.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

Tula's Institute, Dehradun.
(Feedback Analysis)

Q.No.6 How would you feel about your ward getting adequate knowledge from the program?



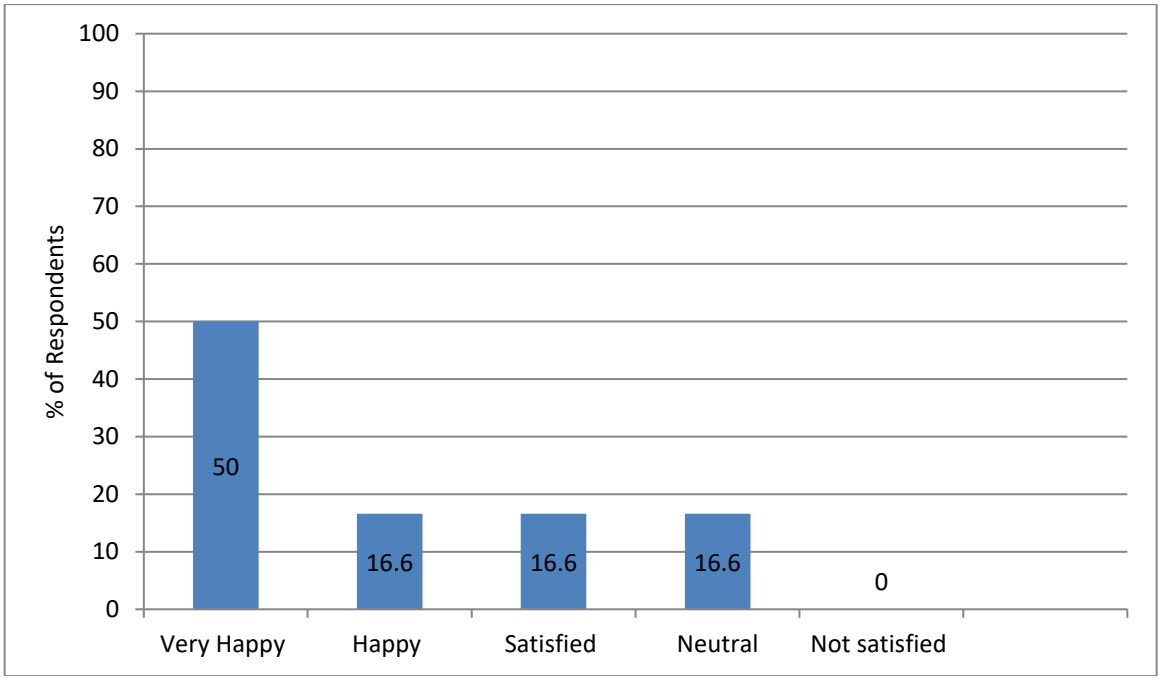
Analysis: The analysis shows that maximum response belongs to satisfied.

Recommendation and Action Taken

Recommendation	Action Taken	Reference
Remedial education must be included in the curriculum.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

Tula's Institute, Dehradun.
(Feedback Analysis)

Q.No. 7 How would you feel about overall Quality of Service (QoS) provided by the institute?



Analysis: The analysis shows that maximum response belongs to very happy.

Recommendation and Action Taken

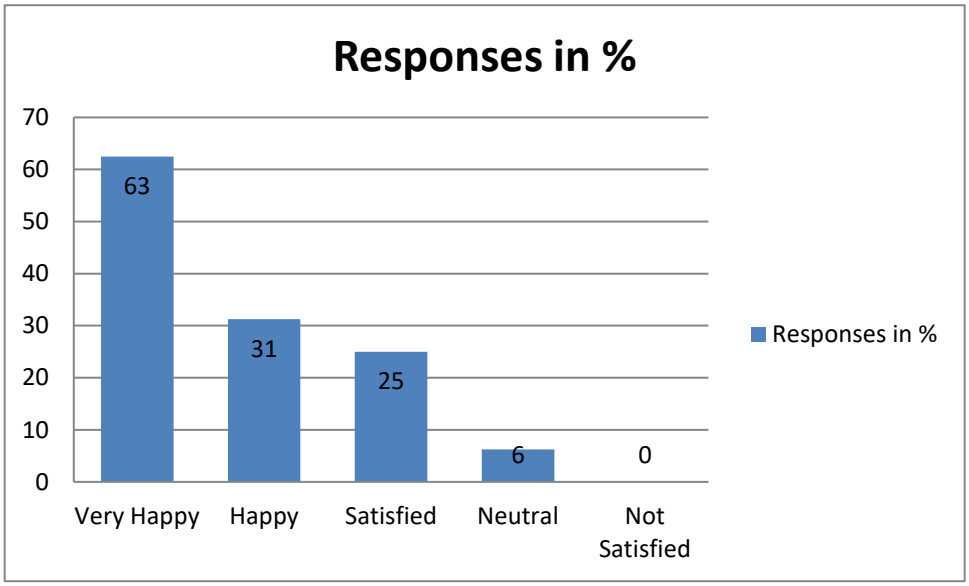
Recommendation	Action Taken	Reference
It is recommended to include virtual labs.	Suggestion was sent to Academic Committee.	Letter to Academic Committee.

Tula's Institute, Dehradun.
(Feedback Analysis)

Department Of Master of Business Administration

Parents Feedback on their wards improvement, Institute infrastructures and QoS

Q.No. 1 How would you feel about quality of teaching in the institute?



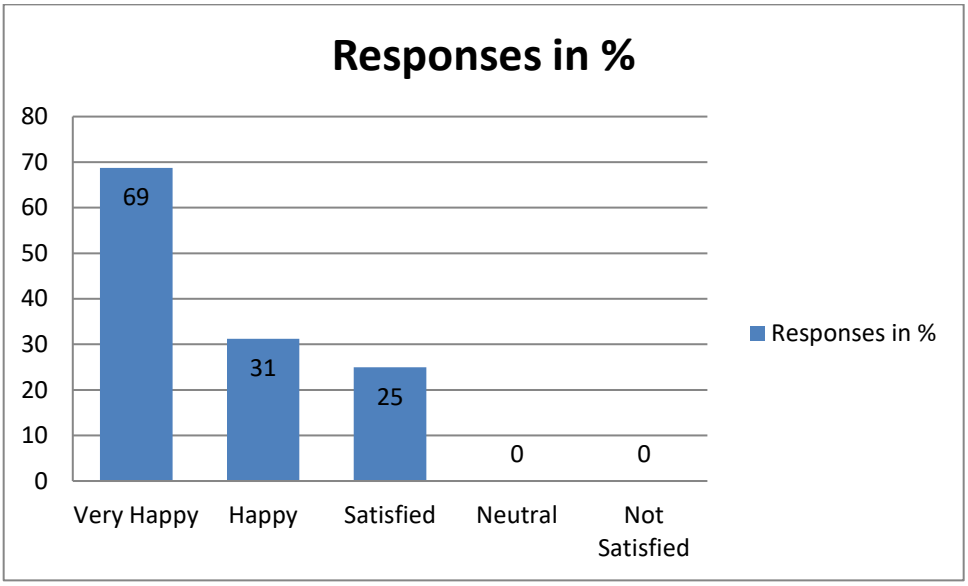
Analysis: The analysis shows that maximum response belongs tohappy.

Recommendation and Action Taken

Recommendation	Action Taken	Reference
Empower students to be active learners.	Suggested to academic committee.	Letter to Academic committee.

Tula's Institute, Dehradun.
(Feedback Analysis)

Q. No. 2 How would you feel about transparency of Internal Assessment in the Institute?

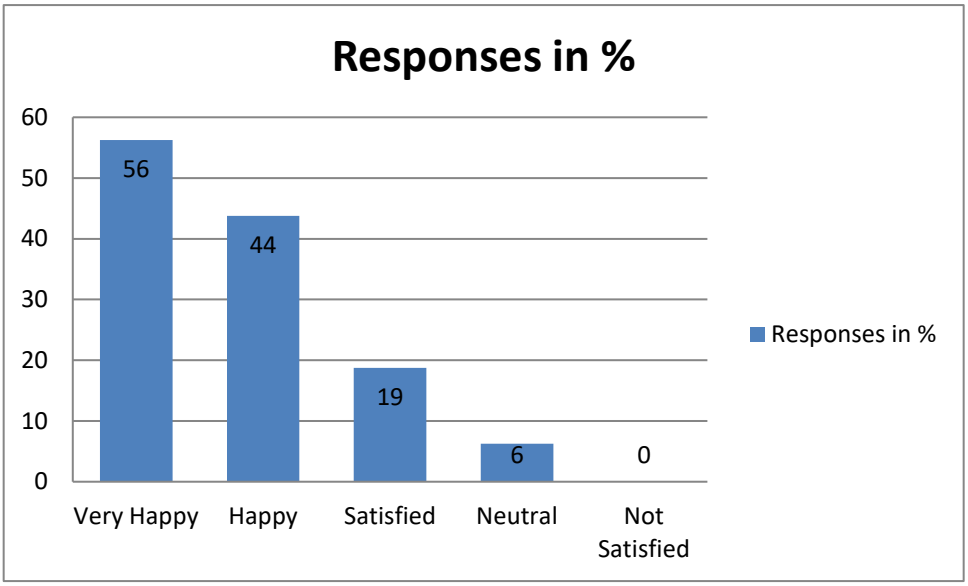


Analysis: The analysis shows that maximum response belongs to very happy.

Recommendation and Action Taken

Recommendation	Action Taken	Reference
It is recommended to provide integrated software solution for internal assessment.	Suggested to academic committee.	Letter to Academic committee.

Q.No.3 How would you feel about overall infrastructures in the institute?



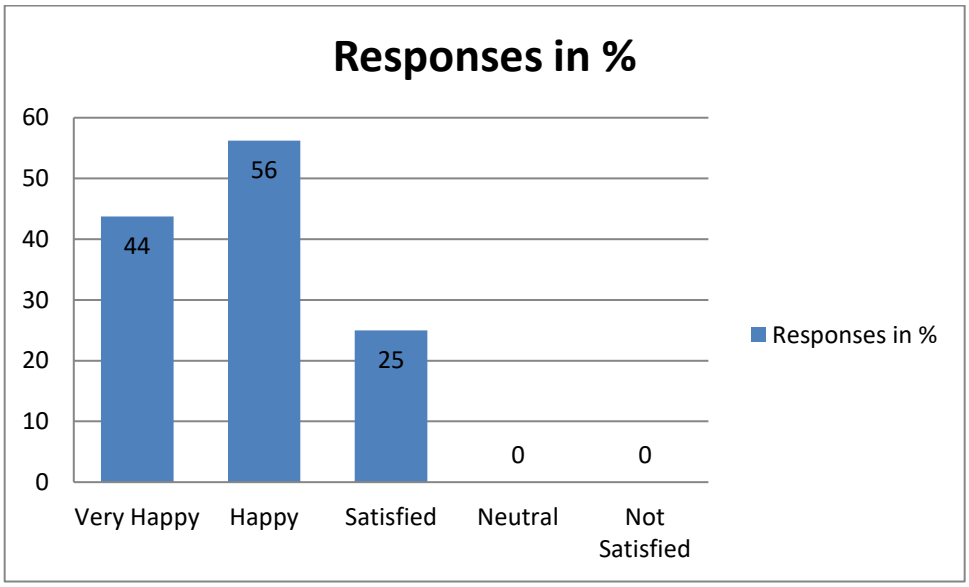
Analysis: The analysis shows that maximum response belongs to satisfied.

Recommendation and Action Taken

Recommendation	**Action Taken**	**Reference**
It is recommended to renovate sports infrastructure like football stadium etc.	Suggested to management	Letter to Academic committee.

Tula's Institute, Dehradun.
(Feedback Analysis)

Q.No.4How would you feel about your ward's improvement in Communication Skills after taking admission in the institute?

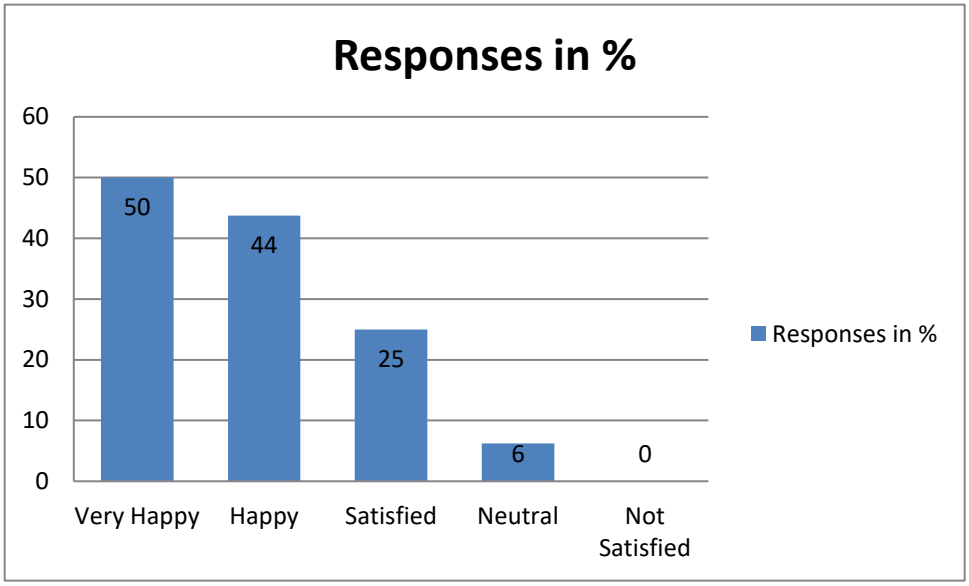


Analysis: The analysis shows that maximum response belongs tohappy.

Recommendation and Action Taken

Recommendation	Action Taken	Reference
Soft skill can be provided from the expert faculties.	Suggested to academic committee.	Letter to Academic committee.

Q.No.5 How would you feel about your ward's improvement in social skills after taking admission in the institute?

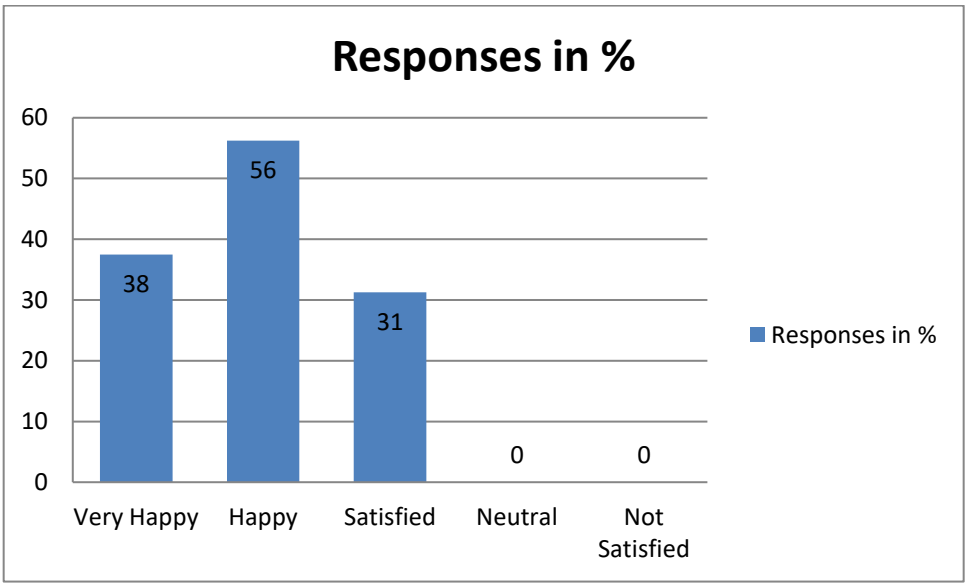


Analysis: The analysis shows that maximum response belongs to satisfied.

Recommendation and Action Taken

Recommendation	Action Taken	Reference
PDP sessions and other leadership workshops to be included.	Suggested to academic committee.	Letter to Academic committee.

Q.No.6 How would you feel about your ward getting adequate knowledge from the program?

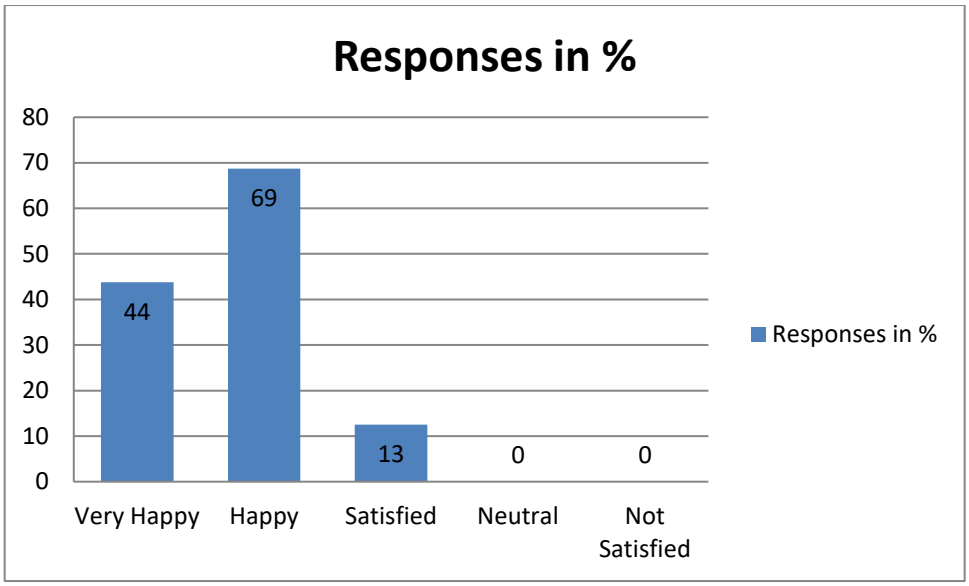


Analysis: The analysis shows that maximum response belongs to satisfied.

Recommendation and Action Taken

Recommendation	Action Taken	Reference
Remedial education must be included in the curriculum.	Suggested to academic committee.	Letter to Academic committee.

Q.No. 7 How would you feel about overall Quality of Service (QoS) provided by the institute?



Analysis: The analysis shows that maximum response belongs to very happy.

Recommendation and Action Taken

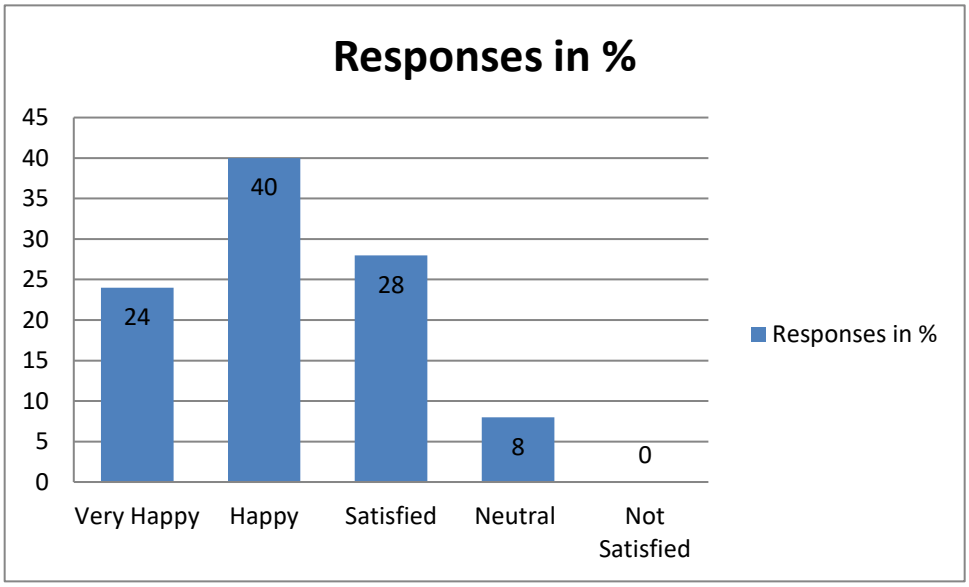
Recommendation	Action Taken	Reference
It is recommended to include Workshops and expert lectures.	Suggested to academic committee.	Letter to Academic committee.

Tula's Institute, Dehradun.
(Feedback Analysis)

Department Of Bachelors of Business

Parents Feedback on their wards improvement, Institute infrastructures and QoS

Q.No. 1 How would you feel about quality of teaching in the institute?



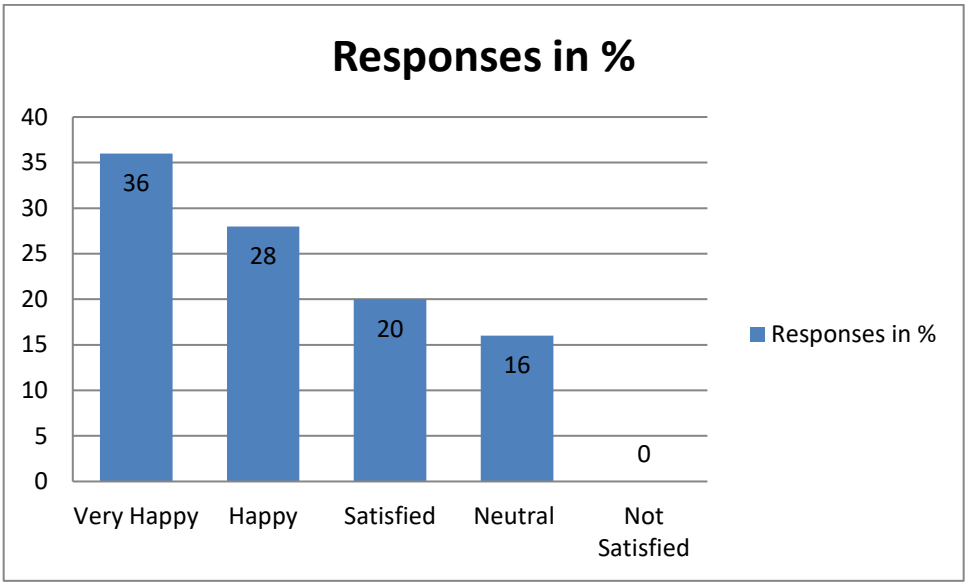
Analysis: The analysis shows that maximum response belongs to happy.

Recommendation and Action Taken

Recommendation	Action Taken	Reference
Quality improvement is continuous process which can be improved further.	Suggested to academic committee.	Letter to Academic committee.

Tula's Institute, Dehradun.
(Feedback Analysis)

Q. No. 2 How would you feel about transparency of Internal Assessment in the Institute?

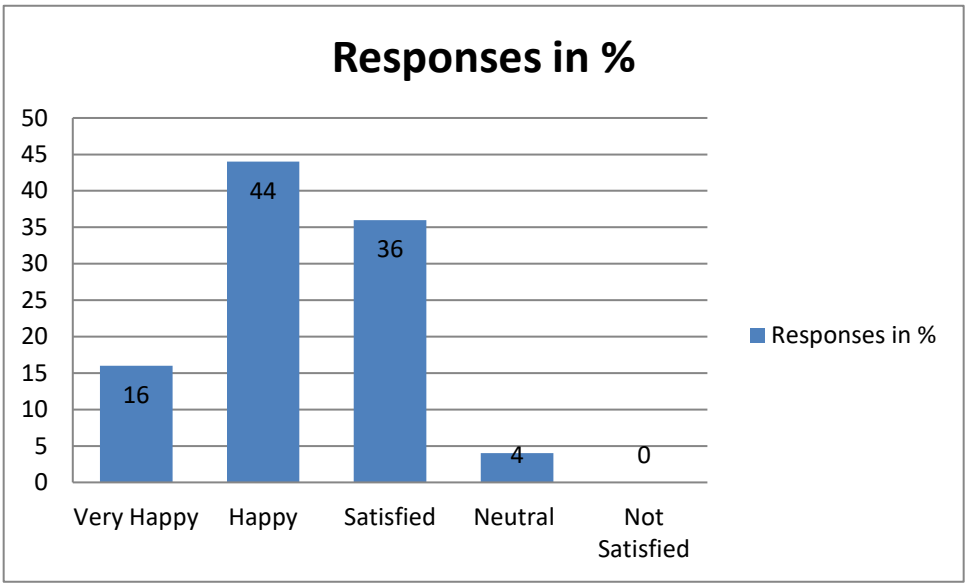


Analysis: The analysis shows that maximum response belongs to very happy.

Recommendation and Action Taken

Recommendation	Action Taken	Reference
It is recommended to provide integrated software solution for internal assessment.	Suggested to academic committee.	Letter to Academic committee.

Q.No.3 How would you feel about overall infrastructures in the institute?

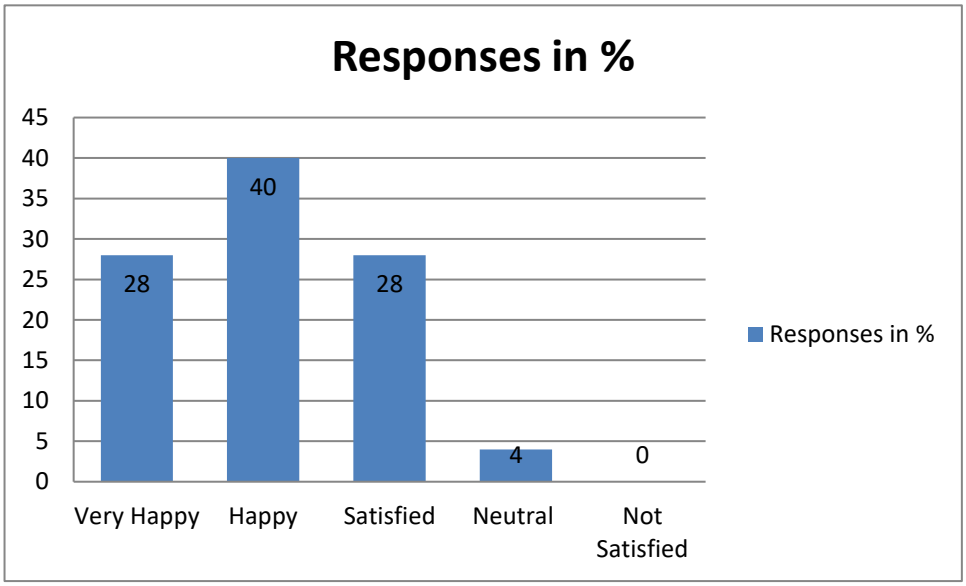


Analysis: The analysis shows that maximum response belongs to happy.

Recommendation and Action Taken

Recommendation	Action Taken	Reference
Infrastructure improvement is ongoing continuous process which always needs improvements based on latest demands and technology.	Suggested to Academic committee.	Letter to Academic committee.

Q.No.4 How would you feel about your ward's improvement in Communication Skills after taking admission in the institute?

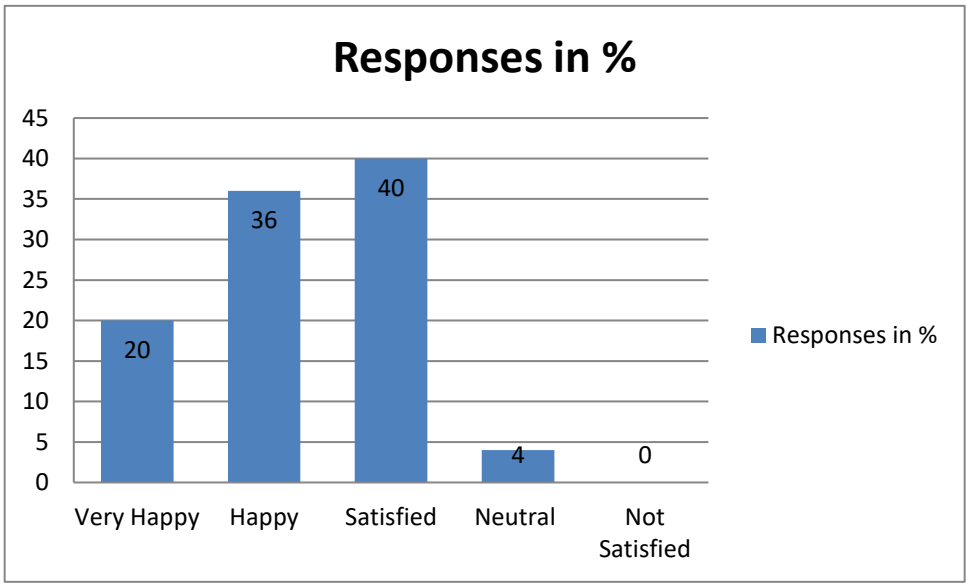


Analysis: The analysis shows that maximum response belongs to happy.

Recommendation and Action Taken

Recommendation	Action Taken	Reference
Soft skill sessions and PDP sessions can be provided from the expert faculties.	Suggested to academic committee.	Letter to Academic committee.

Q.No.5 How would you feel about your ward's improvement in social skills after taking admission in the institute?



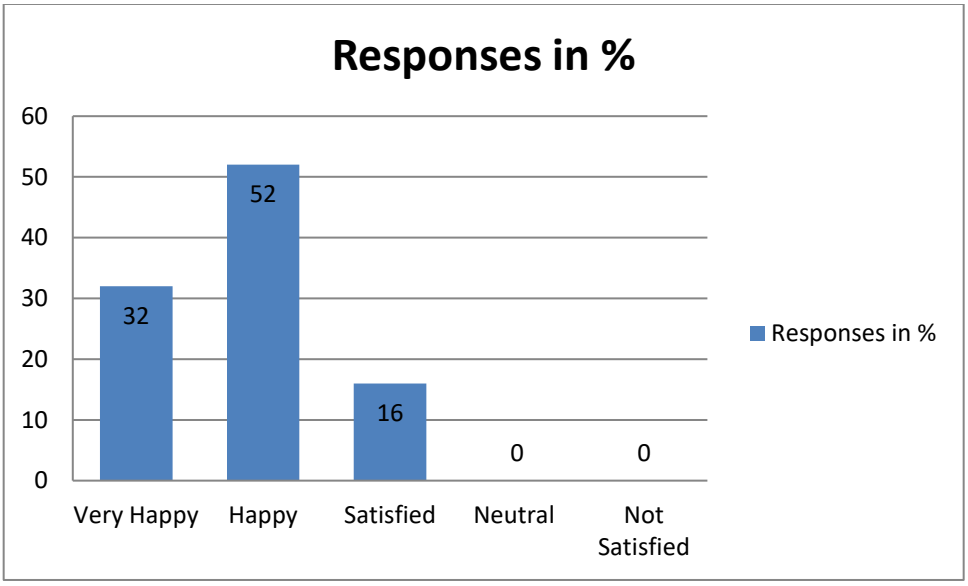
Analysis: The analysis shows that maximum response belongs to satisfied.

Recommendation and Action Taken

Recommendation	Action Taken	Reference
PDP sessions and other leadership workshops to be included.	Suggested to academic committee.	Letter to Academic committee.

Q.No.6 How would you feel about your ward getting adequate knowledge from the program?

Tula's Institute, Dehradun.
(Feedback Analysis)

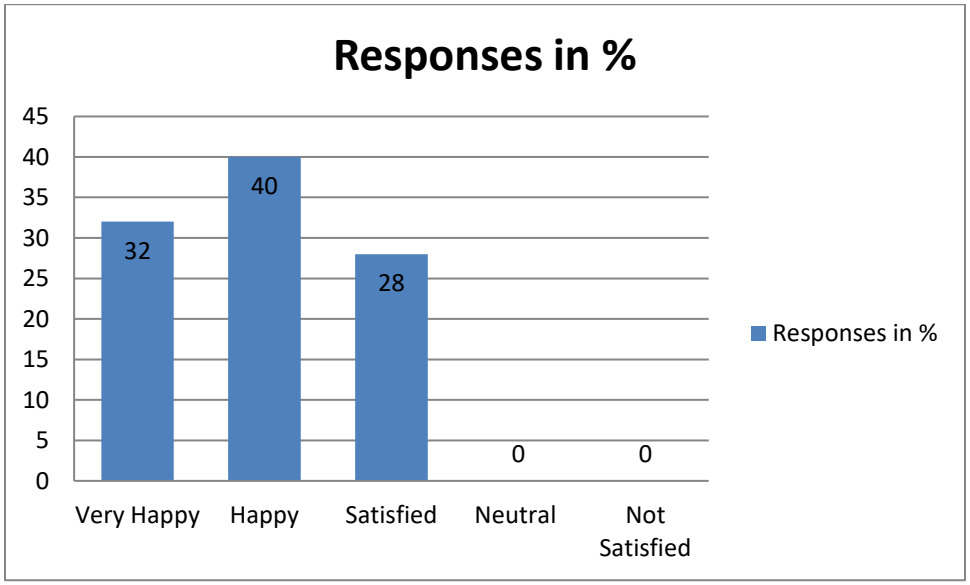


Analysis: The analysis shows that maximum response belongs to happy.

Recommendation and Action Taken

Recommendation	**Action Taken**	**Reference**
Remedial education must be included in the curriculum.	Suggested to academic committee.	Letter to Academic committee.

Q.No. 7 How would you feel about overall Quality of Service (QoS) provided by the institute?



Analysis: The analysis shows that maximum response belongs to very happy.

Recommendation and Action Taken

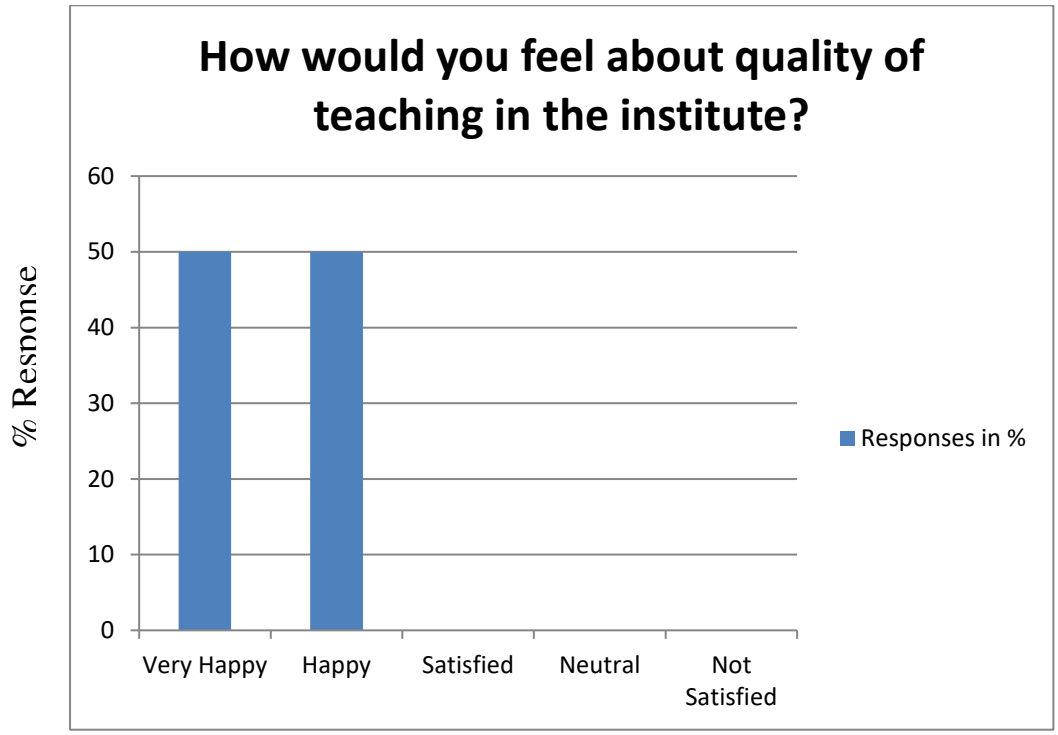
Recommendation	Action Taken	Reference
QoS improvement is Continuous process.	Suggested to academic committee.	Letter to Academic committee.

Tula's Institute, Dehradun.
(Feedback Analysis)

Department Of Master of Computer Application

Parents Feedback on their wards improvement, Institute infrastructures and QoS

Q1: How would you feel about quality of teaching in the institute?



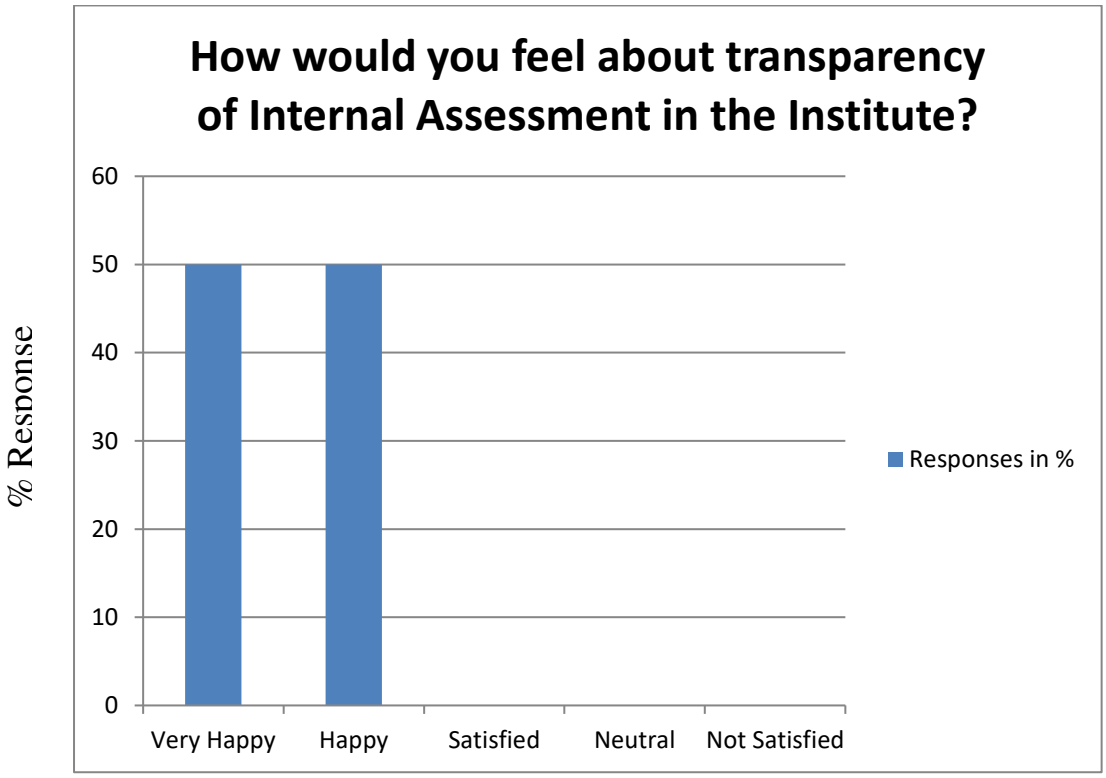
Analysis: From the graph above, it is clear that maximum response belongs to **"Very Happy and Happy".**

Recommendation and Action Taken:

Recommendation	Action taken	Reference
Quality improvement is continuous process which can be improved further.	Suggestion was sent to Academics Committee	Letter to Academic Committee

Tula's Institute, Dehradun.
(Feedback Analysis)

Q2: How would you feel about transparency of Internal Assessment in the Institute?



Analysis: From the graph above, it is clear that maximum response belongs to ***"Very Happy and Happy".***

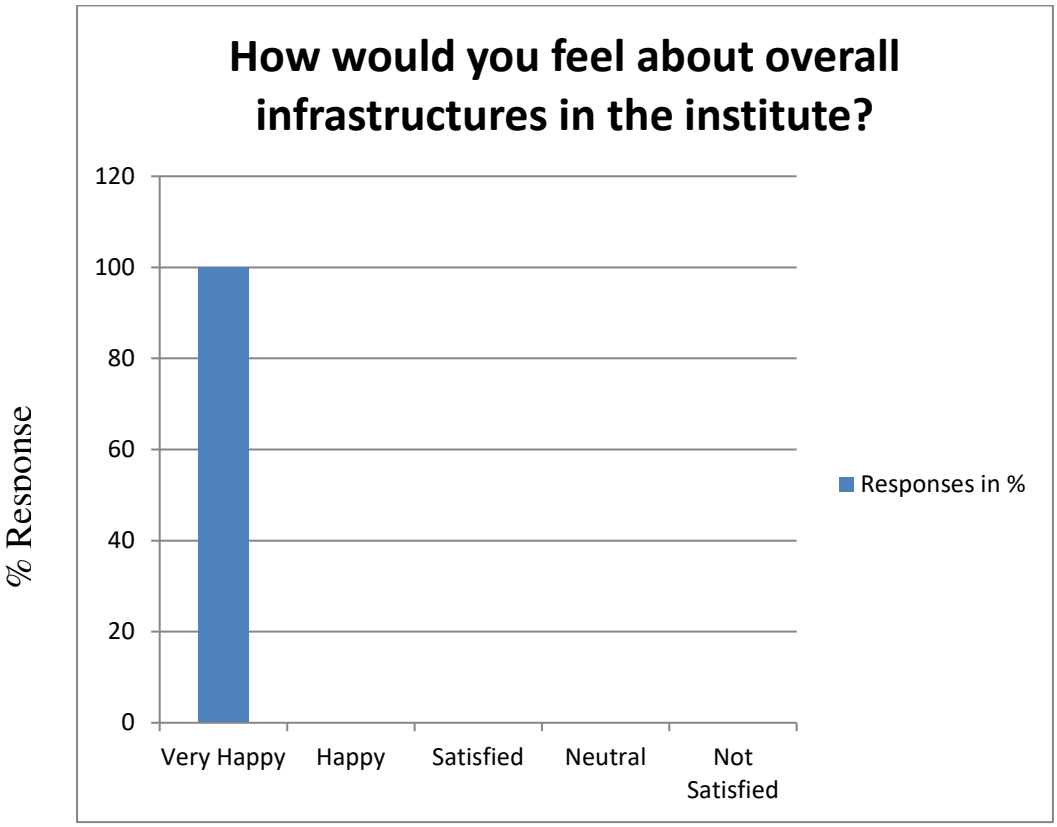
Recommendation and Action Taken:

Recommendation	**Action taken**	**Reference**
It is recommended that criteria for internal assessment should be known to parents as well as students. The criteria should be mentioned in the Institute prospectus.	Suggestion was informed to the Admission Committee.	Letter to Academic Committee

Tula's Institute, Dehradun.
(Feedback Analysis)

Tula's Institute, Dehradun.
(Feedback Analysis)

Q3: How would you feel about overall infrastructures in the institute?



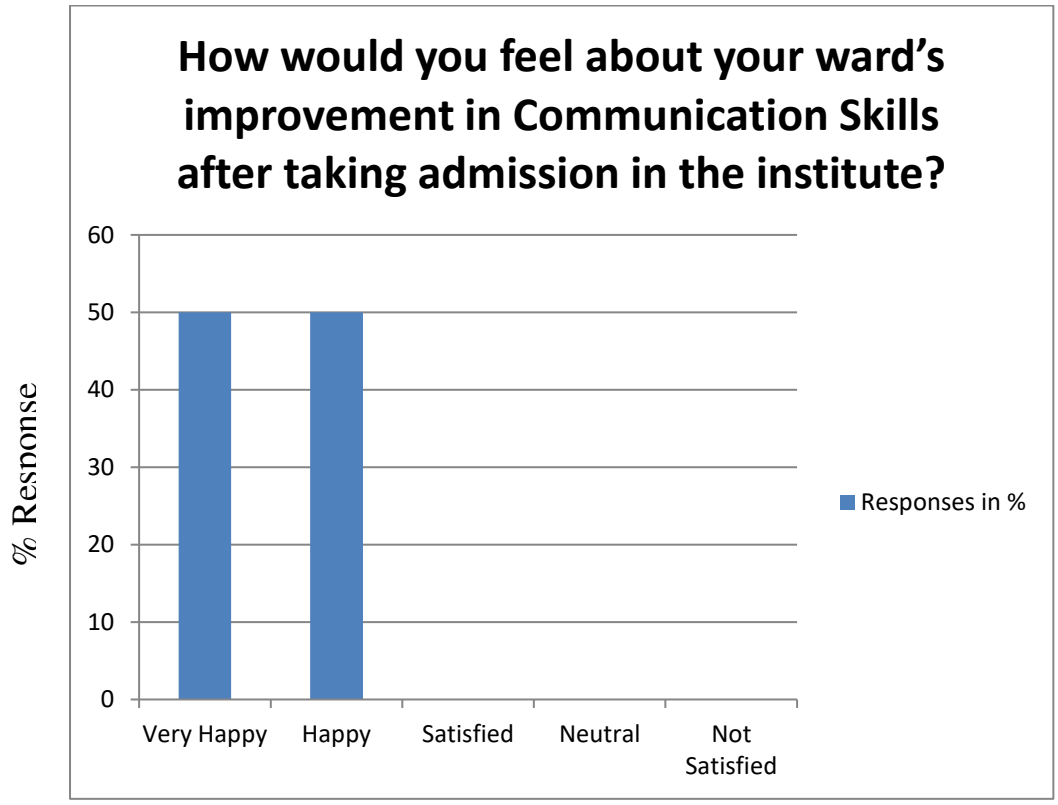
Analysis: From the graph above, it is clear that maximum response belongs to ***"Very Happy".***

Recommendation and Action Taken:

Recommendation	**Action taken**	**Reference**
Infrastructure improvement is ongoing continuous process which always needs improvements based on latest demands and technology	Suggestion was sent to Academic Committee	Letter to Academic Committee

Tula's Institute, Dehradun.
(Feedback Analysis)

Q4: How would you feel about your ward's improvement in Communication Skills after taking admission in the institute?



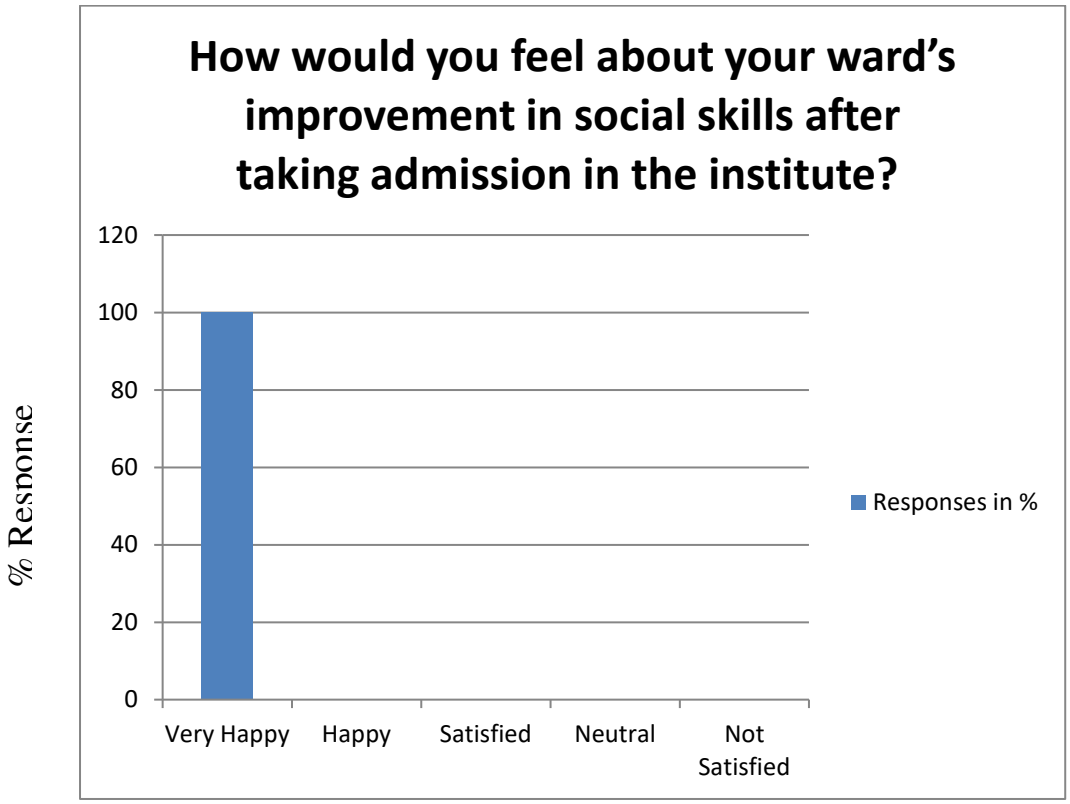
Analysis: From the graph above, it is clear that maximum response belongs to ***"Very Happy and Happy".***

Recommendation and Action Taken:

Recommendation	**Action taken**	**Reference**
It is recommended to have PDP classes in the Time Table.	Already implemented in the Time Table.	N/A

Tula's Institute, Dehradun.
(Feedback Analysis)

Q5: How would you feel about your ward's improvement in social skills after taking admission in the institute?



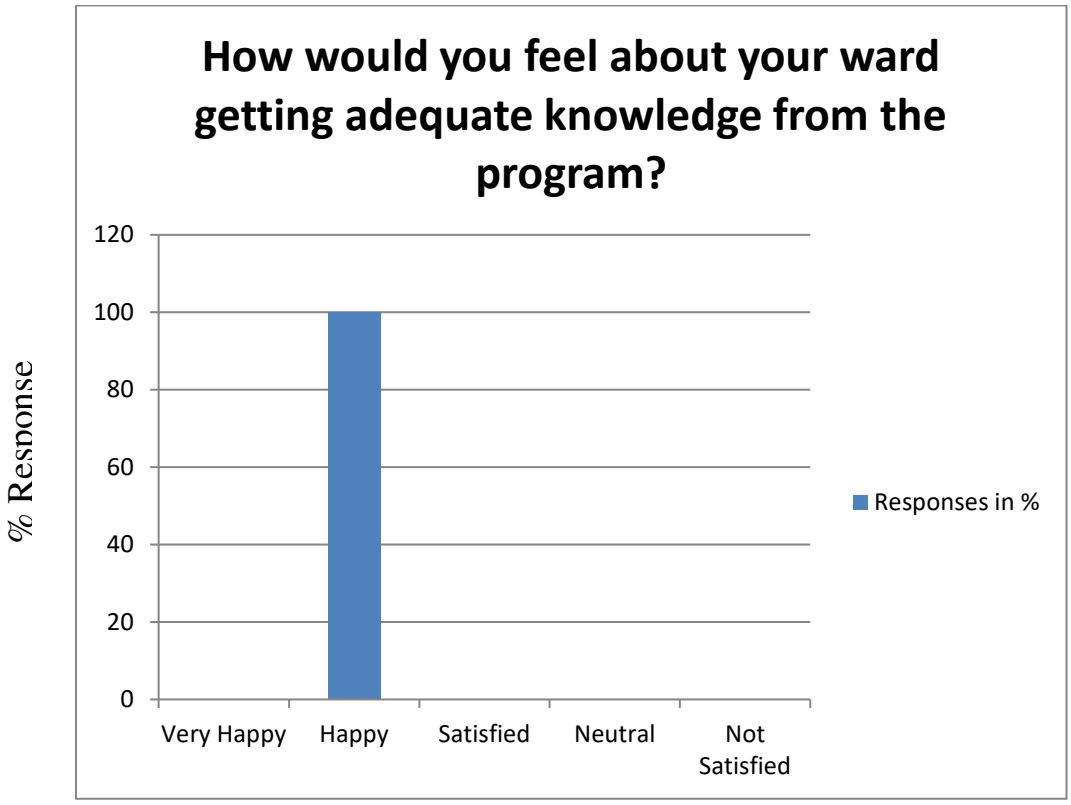
Analysis: From the graph above, it is clear that maximum response belongs to ***"Very Happy".***

Recommendation and Action Taken:

Recommendation	**Action taken**	**Reference**
Activities related to team work should be implemented.	Already exists.	N/A

Tula's Institute, Dehradun.
(Feedback Analysis)

Q6: How would you feel about your ward getting adequate knowledge from the program?



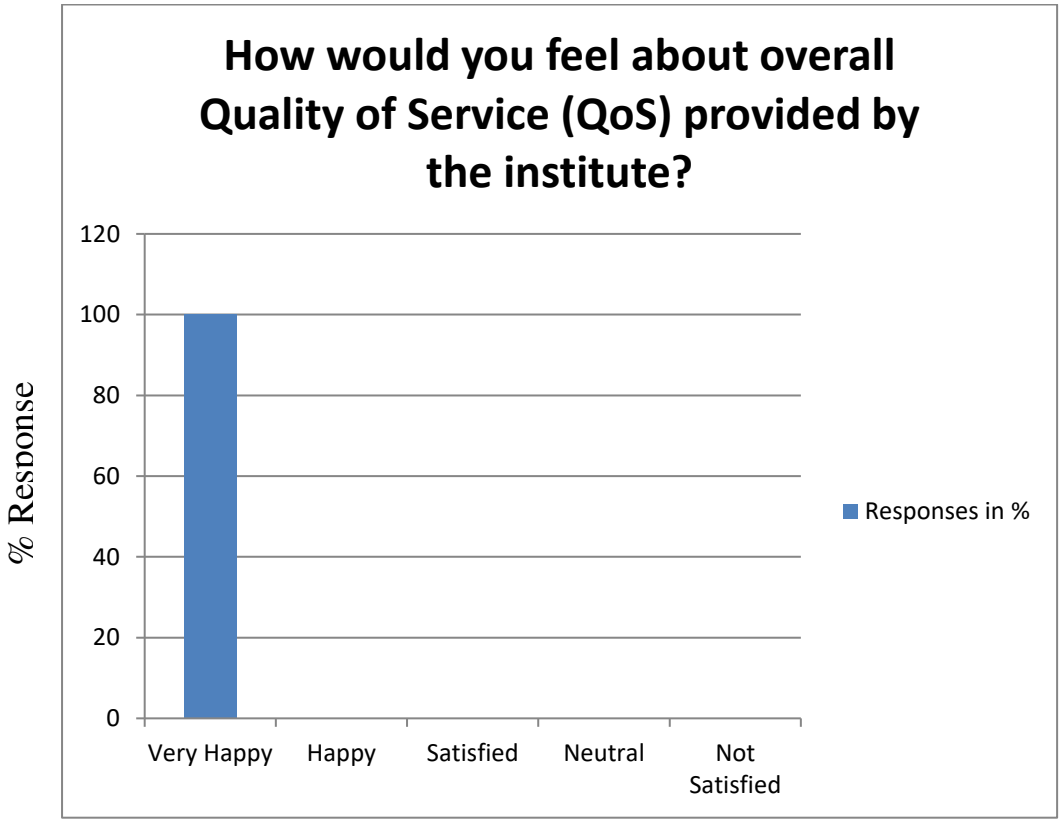
Analysis: From the graph above, it is clear that maximum response belongs to ***"Happy".***

Recommendation and Action Taken:

Recommendation	**Action taken**	**Reference**
Knowledge improvement is regular process. Students should be encouraged to enhance their knowledge on regular basis.	Suggestion was sent to Academics Committee to take action.	Letter to Academic Committee

Tula's Institute, Dehradun.
(Feedback Analysis)

Q7: How would you feel about overall Quality of Service (QoS) provided by the institute?



Analysis: From the above graph it is clear that maximum response belongs to ***"Very Happy".***

Recommendation and Action Taken:

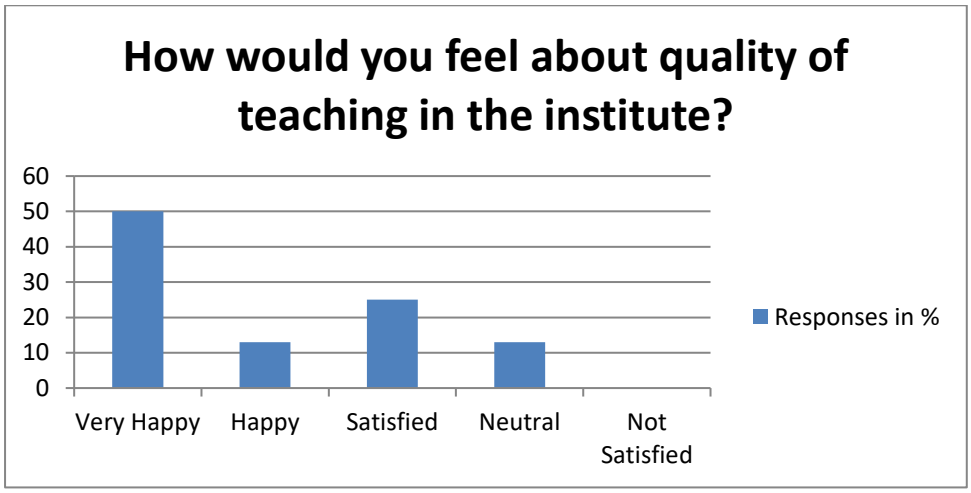
Recommendation	**Action taken**	**Reference**
QoS improvement is regular process.	Suggestion was sent to Academics Committee to take action.	Letter to Academic Committee

Tula's Institute, Dehradun.
(Feedback Analysis)

Department Of Bachelor of Computer Applications

Parents Feedback on their wards improvement, Institute infrastructures and QoS

Q1. How would you feel about quality of teaching in the institute?



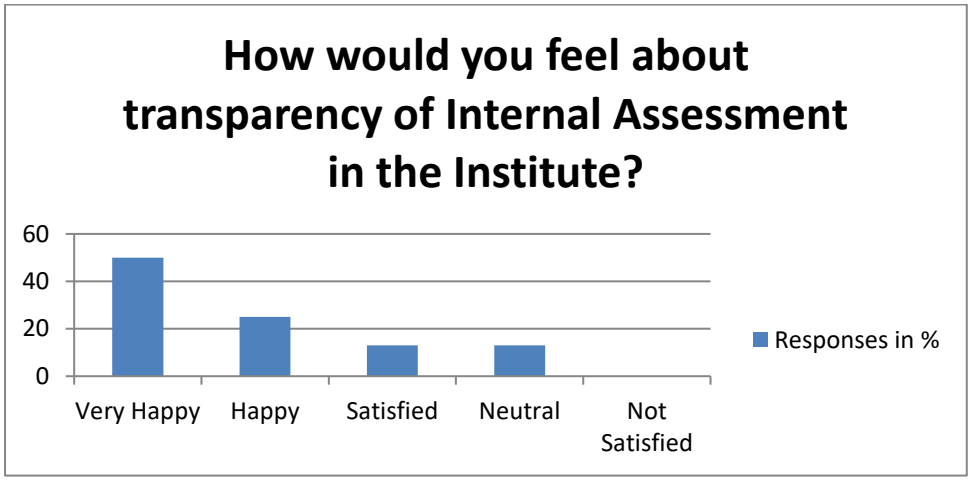
Analysis: The analysis shows that maximum response belongs to Very Happy

Recommendation and Action Taken

Recommendation	Action Taken	Reference
Quality improvement is continuous process which can be improved further.	Suggestion was sent to Academic Committee	Letter to Academic Committee

Tula's Institute, Dehradun.
(Feedback Analysis)

Q2. How would you feel about transparency of Internal Assessment in the Institute?



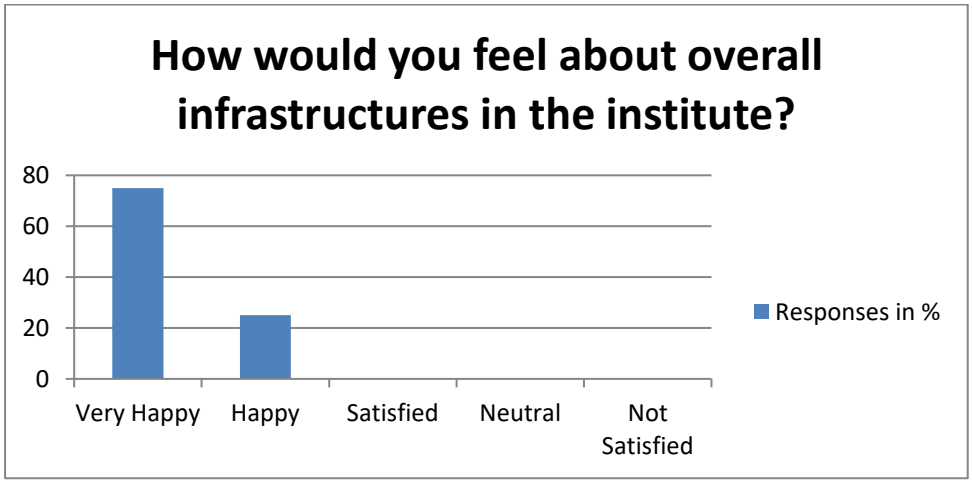
Analysis :The analysis shows that maximum response belongs to Very Happy

Recommendation and Action Taken

Recommendation	Action Taken	Reference
The criteriafor internal assessment should be mentioned in the Institute prospectus.	Suggestion was sent to Academic Committee	Letter to Academic Committee

Tula's Institute, Dehradun.
(Feedback Analysis)

Q3. How would you feel about overall infrastructures in the institute?

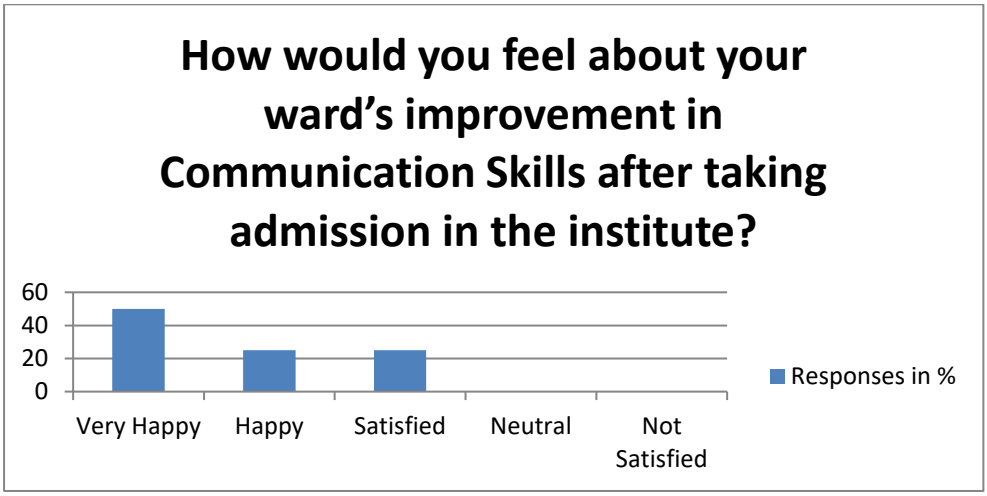


Analysis : The analysis shows that maximum response belongs to Very Happy

Recommendation and Action Taken

Recommendation	Action Taken	Reference
Infrastructure improvement is needed to conduct more virtual classes.	Suggestion was sent to Academic Committee	Letter to Academic Committee

Q4. How would you feel about your ward's improvement in CommunicationSkills after taking admission in the institute?

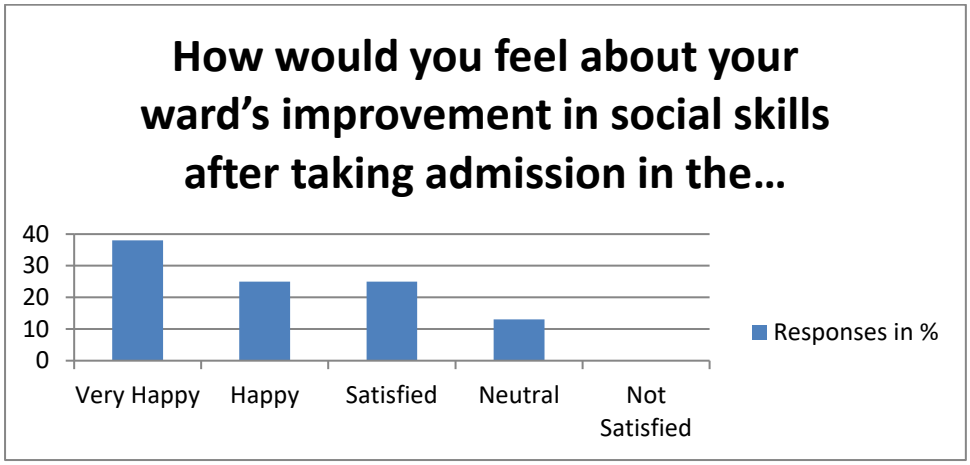


Analysis: The analysis shows that maximum response belongs to Very Happy

Recommendation and Action Taken

Recommendation	Action Taken	Reference
It was Recommended to conduct PDP classes.	Suggestion was sent to Academic Committee	Letter to Academic Committee

Q5. How would you feel about your ward's improvement in social skills after taking admission in the institute?



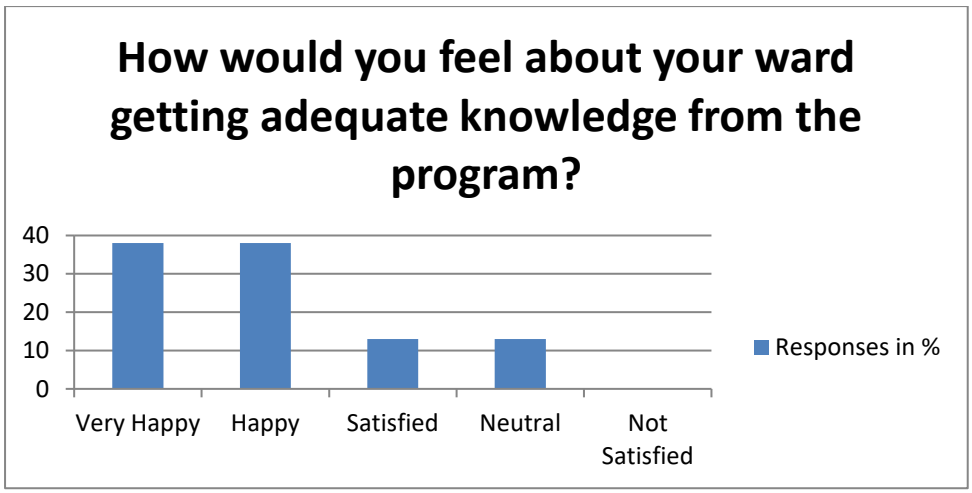
Analysis: The analysis shows that maximum response belongs to Very Happy

Recommendation and Action Taken

Recommendation	Action Taken	Reference
Activities related to team work on projects should be conducted in the curriculum.	Suggestion was sent to Academic Committee	Letter to Academic Committee

Tula's Institute, Dehradun.
(Feedback Analysis)

Q6. How would you feel about your ward getting adequate knowledge from the program?



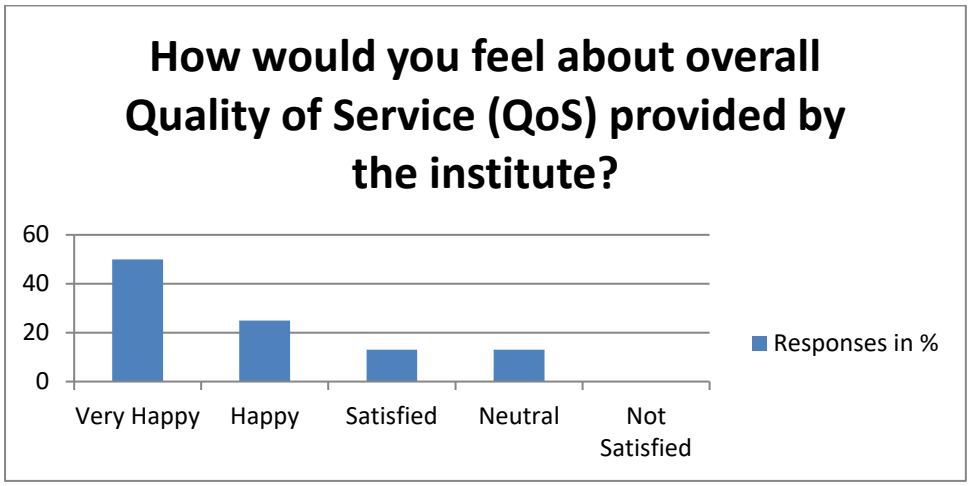
Analysis: The analysis shows that maximum response belongs to both Very Happy and Happy

Recommendation and Action Taken

Recommendation	Action Taken	Reference
Knowledge improvement is regular process. Students should be encouraged to enhance their knowledge on regular basis.	Suggestion was sent to Academic Committee	Letter to Academic Committee

Tula's Institute, Dehradun.
(Feedback Analysis)

Q7. How would you feel about overall Quality of Service (QoS) provided by the institute?



Analysis: The analysis shows that maximum response belongs to Very Happy

Recommendation and Action Taken

Recommendation	Action Taken	Reference
QoS improvement is regular process.	Suggestion was sent to Academic Committee	Letter to Academic Committee